Andy Byford

Chief Executive Officer CEO's Office

Brad Ross
Executive Director
Corporate Communications

Joan Taylor Chief of Staff

John O'Grady Chief Safety Officer Safety & Environment Tara Bal Head Internal Audit

Jody Humble
Director
Change Management

Keith Sibley
Chief Project Manager
Spadina Subway Extension

Gemma Piemontese

Chief People Officer
Human Resources

Training & Development
Paul Maglietta, Head

Vincent Rodo
Chief Financial &

Administration Officer

Corporate Services Group

Oversees legal and financial compliance. Provides comprehensive systems and logistical support. Provides comprehensive development for our people.

Commission Services

Kevin Lee, Head

Finance Michael Roche, Head &

Aichael Roche, Head & Treasurer

Diversity & Human Rights

Valerie Albanese, Head

IT Services Anthony Iannucci, Head

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Legal
Brian Leck, Head &
General Counsel

General Counsel

Materials & Procurement Mike Piemontese (Acting),

Pensions

Sean Hewitt, CEO - Pension Fund Society Susan Reed Tanaka Chief Capital Officer

Engineering, Construction & Expansion Group

Develops, improves and expands the network. Owner of the capital portfolio.

Capital Programming

Jim Fraser, Head

Construction

Jane Murray, Chief Project Manager

Engineering

Pierre Laurin, Head

Property, Planning & Development

Pamela Kraft, Head

Scarborough Subway Extension

Rick Thompson, Chief Project Manager

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Yonge Subway Extension/Relief Line Paul Millett, Chief Project Manager Mike Palmer (Acting)
Chief Operating Officer

Operations Group

Delivers reliable, punctual subway service, and maintains the transit network and rail fleet to stringent safety and customer service standards.

Operations Financial Control

Sam Castiglione, Head

Plant Maintenance Glen Buchberger, Head

Revenue Operations Chris Salvador, Head

Subway Operations

James Ross (Acting)

Deputy Chief
Operating Officer

Automatic Train Control

Pete Tomlin, Senior Project Manager

Rail Cars & Shops Raffaele Trentadue, Head

Subway Infrastructure Craig Harper, Head

Subway Transportation James Ross, Head

Rick Leary
Chief Service Officer

Service Delivery Group

Delivers world-class service on all bus and streetcar routes, and to customers in all TTC stations, day in and day out.

Bus Maintenance & Shops

Rich Wong, Head

Service Delivery ControlDave Campbell, Head

Streetcar Stephen Lam, Head

Transit Enforcement Unit

Mark Cousins,

Mark Cousins, Chief Special Constable

Kirsten Watson **Deputy Chief**

Service Officer

Bus Transportation

Collie Greenwood, Head

Stations

Ellen Stassen (Acting), Head

Streetcar Transportation

John Morrison, Head

Wheel-Trans

Eve Wiggins, Head

Chris Upfold

Deputy CEO/Chief

Customer Officer

Strategy & Customer Experience Group

Represents the customer throughout the journey. Sets standards, develops service offerings and analyzes performance.

> Customer Communications Cheryn Thoun, Head

Customer Development Arthur Borkwood, Head

Customer Service Centre

Sue Motahedin, Head

Farecard TeamBob Hughes, Head

Strategy & Service Planning

Jacqueline Darwood (Acting), Head



TTC Organization Chart As of December 15, 2016