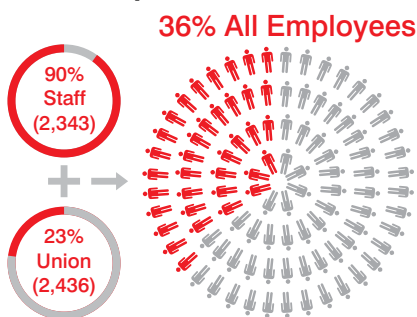
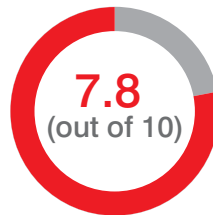


Employee Survey Highlights

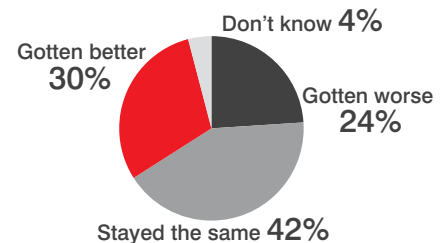
Response rates



I am satisfied with the TTC as an employer...



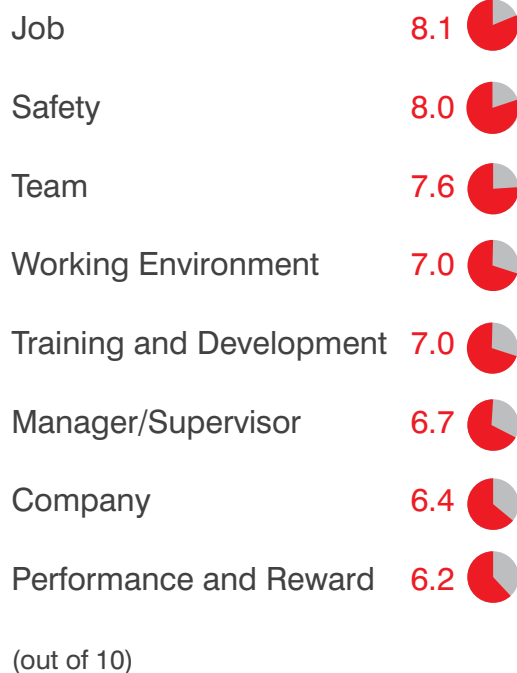
In the past 12 months, working for the TTC has...



Average satisfaction across all aspects of employee experience



Average for each aspect of the employee experience All TTC employees



Top 5 and Bottom 5 All TTC employees

Top 5

1. I feel comfortable discussing safety issues at work 8.3
2. The TTC offers good job security 8.3
3. I often look for ways to make improvements in how things are done 8.1
4. My Manager/Supervisor is well-informed about safety issues 8.0
5. I am strongly encouraged to report unsafe working conditions 8.0

Bottom 5

1. There is a good level of trust between Senior Management and employees 4.9
2. There is effective sharing of information across the TTC 4.9
3. If something goes wrong, people concentrate on putting it right, not blaming others 5.0
4. People get things done both quickly and efficiently at the TTC 5.1
5. Best practices are shared effectively across the TTC 5.3

Key actions the TTC as an organization must take...

- Make visible efforts to improve employees' health and well-being.
- Focus on building stronger relationships between Senior Management and employees based on open and honest communication.
- Understand what motivates employees and ensure they feel encouraged and inspired.