



# External Camera Use Survey

## Results

October 30, 2018

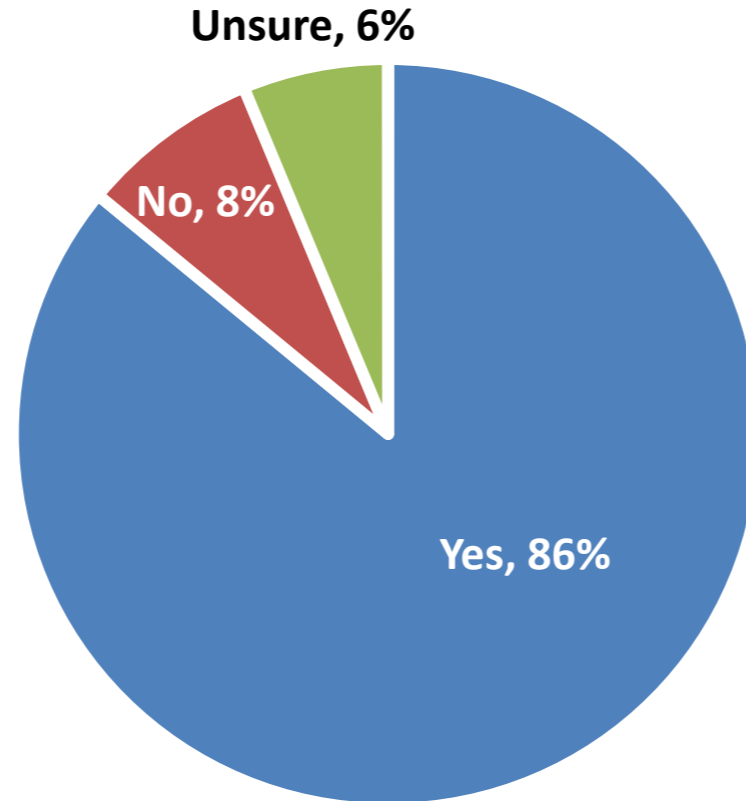


# | Methodology

<b>Method</b>	5-minute online survey
<b>Respondents</b>	Responses via link on TTC.ca
<b>Timing</b>	October 2, 2017 – October 24, 2017
<b>Sample Size</b>	336



# 86% of respondents support the TTC's proposal

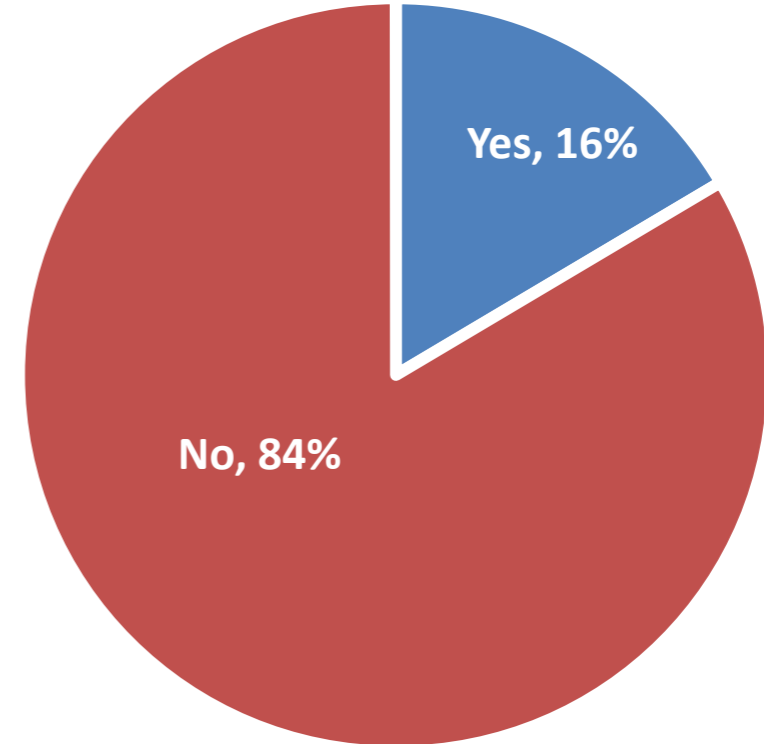


Question: Do you support the TTC's proposed expanded use of its video system through the use of forward-facing (i.e. dash cam) and exterior mounted cameras?



# Capturing of non-transit related images/information

The vast majority of respondents did not change their mind on the proposal when they were informed the cameras may capture non-transit related images/information.

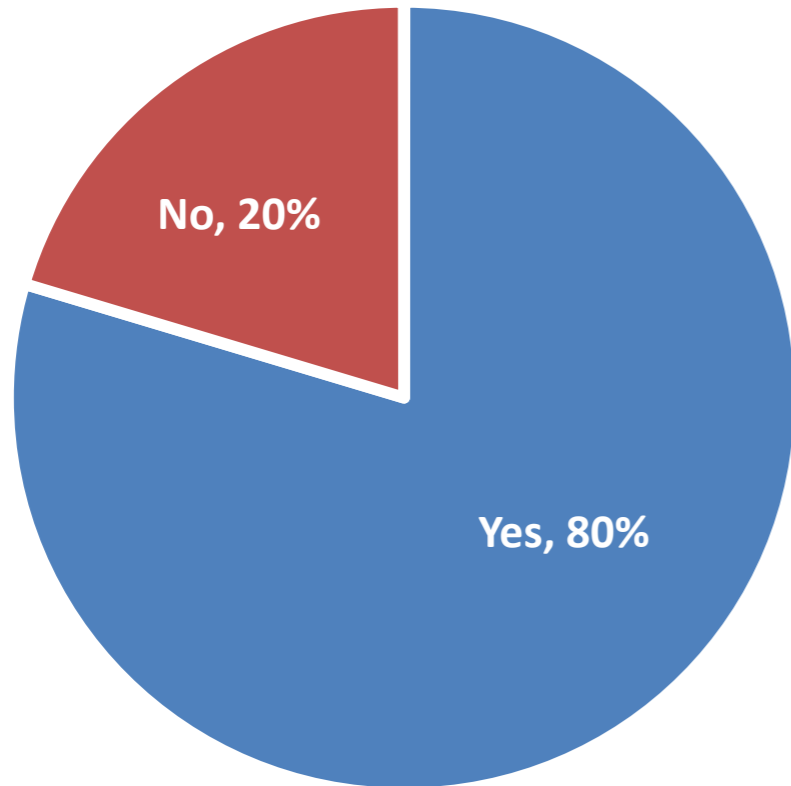


#### Question

The additional cameras are intended to capture TTC transit related images/information, but may also capture additional non-transit related images/information relating to the general public.

**Does knowing this information change your response to the previous question?**

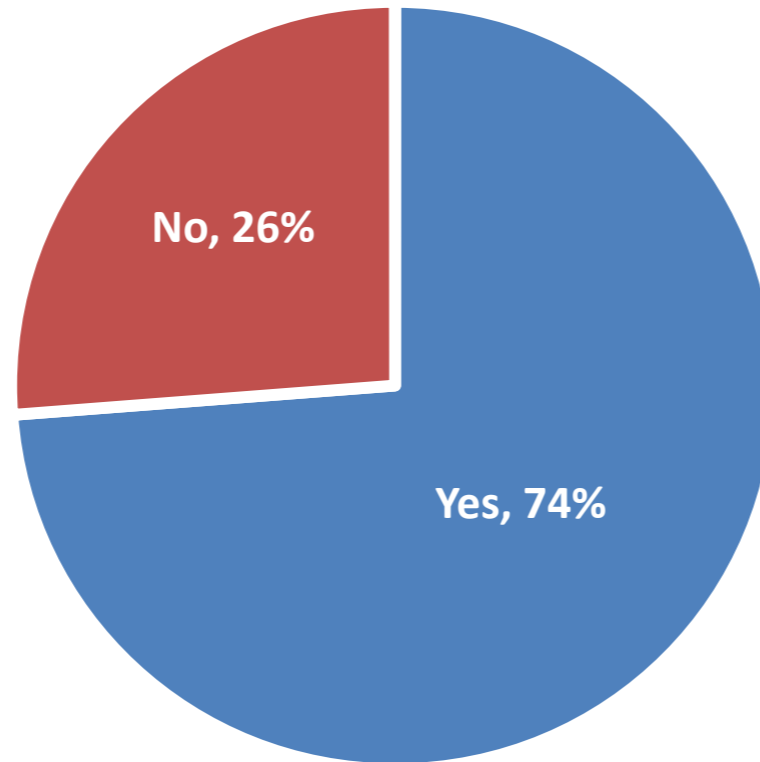
# 80% of respondents agree with using the same retention periods



Of the respondents who answered “No”, **34%** thought the period should be **shorter** and **66%** thought it should be **longer**

Question: Do you agree with the TTC's proposal to use the same retention periods?

# 74% of respondents believe the proposed communication methods are sufficient



Question: In order to provide notice to the general public relating to the use of forward-facing and exterior mounted cameras the TTC proposes to post a general notice on its website as well as placing notices in local and commuter newspapers and through various social media. **Do you believe that using these methods of communicating with the public is sufficient?**



# What other ways could the TTC provide notice?

“Prominently displayed signs on vehicles”

“Public signage throughout stations and bus bays, such as those warning of scheduled closures”

“Announcements at subway stations”

“...include more video announcements such as YouTube clips in multiple languages”

“Use flyers, and other mass media techniques such as TV and seminars”

