# **For Action**

# Draft Financial Statements of TTC Insurance Company Limited for the Year Ended December 31, 2021

**Date:** June 23, 2022

**To:** TTC Insurance Company Limited Audit Committee

From: Treasurer

# Summary

The TTC Insurance Company Limited's (TTCICL) financial statements present TTCICL's 2021 financial results and financial position as of December 31, 2021.

### Recommendations

It is recommended that the Audit Committee:

- 1. Receive the draft financial statements for the year ended December 31, 2021; and
- 2. Forward the financial statements to the Special Meeting of Directors on June 23, 2022 for approval, and to the City Manager, City of Toronto in accordance with the May 8, 2012 City Council Directive.

# **Financial Summary**

There is no financial impact resulting from the adoption of the recommendations in this report.

# **Equity/Accessibility Matters**

There are no accessibility or equity issues associated with this report.

# **Decision History**

At its meeting of June 21, 2007, the Board of Directors of TTC Insurance Company Ltd. established an Audit Committee comprising of all the Directors.

# **Issue Background**

As part of its responsibilities, the Audit Committee shall review and discuss the financial statements of TTCICL before forwarding to the Special Meeting of Directors.

## Comments

The draft financial statements for TTC Insurance Company Limited for the year ended December 31, 2021 are attached for review.

## Contact

Alex Cassar, Treasurer, TTC Insurance Company Limited 416-393-3647 Alex.Cassar@ttc.ca

# Signature

Alex Cassar, Treasurer, TTC Insurance Company Limited

#### **Attachments**

Attachment 1 - Draft Financial Statements for TTC Insurance Company Limited for Year Ended December 31, 2021.

# **Attachment 1**

Financial Statements of

# TTC INSURANCE COMPANY LIMITED

Year ended December

31, 2021 In Canadian

dollars

Statement of Financial Position (in Canadian dollars) As at December 31

	2021	2020
FINANCIAL ASSETS	(\$)	(\$)
Cash and cash equivalents (note 4)	2,700,000	2,700,000
Interest receivable	2,034	1,916
Indemnity receivable from the Toronto Transit Commission (notes 3c and 6)	126,048,000	133,532,000
Total Financial Assets	128,750,034	136,233,916
LIABILITIES		
Accounts payable	2,034	1,916
Unsettled accident claims liabilities (note 5)	126,048,000	133,532,000
Advance from Toronto Coach Terminal Inc. (notes 6, 7 and 10)	2,600,000	2,600,000
Total Liabilities	128,650,034	136,133,916
Net Assets	100,000	100,000
Accumulated Surplus (note 8)	100,000	100,000
The accompanying notes are an integral part of these financial statements.	100,000	100,000
On behalf of the Board of Directors:		
Director		
Director		

Statement of Operations and Accumulated Surplus (in Canadian dollars) Year ended December 31

	2021	2021	2020
	(Note 13) (\$)	(\$)	(\$)
REVENUE			
Premium from the Toronto Transit Commission	2	2	2
Interest income	27,000	23,019	32,772
Total Revenue	27,002	23,021	32,774
EXPENSES			
Assessment fee to the Financial Services Regulatory Authority of Ontario	1,000	1,000	1,000
Management fee to the Toronto Transit Commission (note 10)	26,002	22,021	31,774
Total Expenses	27,002	23,021	32,774
Surplus for the Year	-	-	-
Accumulated Surplus - Beginning of Year	100,000	100,000	100,000
Accumulated Surplus - End of Year	100,000	100,000	100,000

Statement of Cash Flows (in Canadian dollars) Year ended December 31

	2021	2020
	(\$)	(\$)
CASH FLOWS FROM OPERATING ACTIVITIES		
Cash received from bank interest and premium	22,903	32,774
Cash paid for management fee	(21,903)	(31,774)
Cash paid for Financial Services Regulatory Authority assessment	(1,000)	(1,000)
Net cash flow from operating activities	-	-
CASH FLOWS FROM FINANCING ACTIVITIES		
Cash advance paid to Toronto Coach Terminal Inc.	-	(500,000)
Net cash flow from financing activities	-	(500,000)
Increase/(decrease) in cash and cash equivalents during year	-	(500,000)
Cash and cash equivalents, beginning of the year	2,700,000	3,200,000
Cash and cash equivalents, end of the year  The accompanying notes are an integral part of these financial statements	2,700,000	2,700,000

The accompanying notes are an integral part of these financial statements.

Notes to Financial Statements (in Canadian dollars), page 1

Year ended December 31, 2021

#### 1. NATURE OF OPERATIONS

TTC Insurance Company Limited (the "Company") was incorporated on March 9, 1994 under the Ontario Corporations Act to provide insurance coverage for compulsory automobile personal injury and accident benefit claims for the Toronto Transit Commission ("TTC"). The Company is a subsidiary of Toronto Coach Terminal Inc. ("TCTI"), with its ultimate parent company being the TTC. The TTC is an agency of the City of Toronto (the "City").

#### 2. SIGNIFICANT ACCOUNTING POLICIES

#### (a) Basis of Preparation and Presentation

These financial statements are prepared in accordance with the Public Sector Accounting Standards (PSAS). As a government organization, the Company uses PSAS as it does not have public debt or equity instruments, its assets are not held in a fiduciary capacity and the Company does not have commercial type-operations. Also, PSAS meets the needs of the Company's financial statement users as PSAS is also used by the TTC and its parent, TCTI.

In accordance with PS 1150 Generally Accepted Accounting Principles, and in the absence of specific guidance under PSAS, relevant guidance from other primary sources of generally accepted accounting principles were referenced for the measurement and presentation of unsettled accident claims liabilities.

The Company follows the recommendations of Section PS 1201 - Financial Statement Presentation. Financial statement presentation for assets and liabilities is based on the concept of net debt. A Statement of Change in Net Debt has not been presented as the Company does not have any non-financial assets and does not generate a surplus or deficit. Therefore, the presentation of a Statement of Change in Net Debt would not provide any information that could not be obtained from the Statement of Financial Position or the Statement of Operations and Accumulated Surplus. Since the Company holds all investments in the form of cash and cash equivalents, a Statement of Remeasurement Gains and Losses has not been presented.

#### (b) Measurement Uncertainty

Unsettled accident claims are subject to measurement uncertainty. The recognized amounts of such items are based on the Company's best information and judgment. Estimates and other judgments are continuously evaluated based on management's experience and expectations about future events. Any variation in the ultimate insurance liability incurred will be offset by a corresponding change in the indemnity receivable and recognized in the current period.

#### (c) Cash and Cash Equivalents

Cash and cash equivalents consist of funds on deposit with a chartered bank or money market instruments, such as treasury bills and bankers' acceptances, which are readily convertible to cash on short notice.

#### (d) Insurance Contracts

Insurance contracts for accounting purposes is defined as those contracts that transfer significant insurance risk at the inception of the contract. Insurance risk arises when the Company agrees to compensate a policyholder if a specified uncertain future event adversely affects the policyholder. Significant risk is defined as the possibility of having to pay significantly more in a scenario where the insured event occurs than when it does not occur.

Notes to Financial Statements (in Canadian dollars), page 2

Year ended December 31, 2021

Due to the indemnity agreement received from the TTC (see note 3), the contract issued by the Company does not, in substance, transfer any insurance risk. Accordingly, the contract is recognized as a service contract. Accident claims paid and their reimbursement under the indemnity agreement are not reflected on the Statement of Operations and Accumulated Surplus.

#### (e) Unsettled Accident Claims

Unsettled accident claims reflect an actuarial assessment of the automobile claims liability on the basis mandated by the Financial Services Regulatory Authority of Ontario. When a claim is reported, a case reserve is established by adjusters and lawyers employed by the TTC. The liability includes an actuarially estimated provision for claims incurred but not yet reported and internal and external adjustment expenses. Claims provisions are first discounted to reflect the time value of money and provisions for adverse deviations are added in accordance with accepted actuarial practice and the requirements of the Financial Services Regulatory Authority of Ontario (FSRAO).

#### (f) Revenue Recognition

Interest earned from funds on deposit is recorded as interest income on an accrual basis.

#### (g) Income Taxes

Pursuant to section 149(1)(d) of the Income Tax Act (Canada), the Company is exempt from federal income tax. As a result, no tax provision has been recorded in these financial statements.

#### (h) Related Parties

Related party transactions are defined, disclosed and recorded at the exchange amount in accordance with Public Sector Accounting Standards 2200 – Related Party Disclosures and 3420 – Inter-entity Transactions.

#### (i) Contingencies

In the normal course of its operations the Company is subject to various litigations and claims. Where the potential economic outflow is determinable, management believes that the ultimate disposition of the matters will not materially exceed the amounts recorded in the accounts. In other cases, the ultimate outcome of the claims cannot be determined at this time. Any additional or potential changes to claims will be disclosed in the period during which the receipt of economic outflow is probable. Where the potential economic inflow exists, the nature, and where practicable, the amount of the transaction is disclosed if the inflow of economic benefits is probable. No gain is recognized during the financial year unless the receipt of consideration is virtually certain.

#### 3. LICENSE AND INDEMNITY RECEIVABLE

The Company received a license on July 12, 1994 from the Financial Services Commission of Ontario (currently Financial Services Regulatory Authority of Ontario) subject to the conditions outlined in the Provincial Order in Council dated July 6, 1994.

On March 11, 2021, the Provincial Order in Council was amended to allow the Company to also underwrite automobile insurance risks of the City of Toronto, subject to the following amended conditions:

- (a) the Company maintain, in aggregate, a paid-up capital and unimpaired surplus of not less than \$100,000:
- (b) the Company limit exclusively its underwriting to the automobile insurance risks of the City of Toronto, excluding all of the boards, commissions and special purpose entities of the City of Toronto, except for the Toronto Transit Commission;

Notes to Financial Statements (in Canadian dollars), page 3

#### Year ended December 31, 2021

- (c) the 1994 indemnity agreement between the TTC and the Company, whereby the Company is to be reimbursed by the TTC for all current and future costs and expenditures including all claims under the policies, continue and be in full force and effect; and
- (d) the complete and full guarantee to the Company from the City of TTC's liabilities and obligations under the indemnity agreement remains in full force and effect; and
- (e) the indemnity agreement between the City and the Company, whereby the Company is to be reimbursed by the City for all current and future costs and expenditures including all claims under the policies, continue and be in full force and effect.

The Company's licence was amended on June 1, 2021, and the related policy forms and endorsements were approved by FSRAO on November 19, 2021 with an effective date of January 1, 2022.

As a result of the indemnity agreements and the City guarantee, the Company does not bear insurance risk, as any change in the Company's unsettled accident claims would be offset by a corresponding change in the balance of the indemnity receivable. For this reason, disclosures on specific insurance risks have not been made.

#### 4. CASH AND CASH EQUIVALENTS

Pursuant to the guarantee agreement with the City described in note 3(d), the Company is required to maintain cash or securities available for payment of current liabilities equal to the greater of \$350,000 or one month's claims and operating expenses (all self-insured retention payments are processed through the TTC). The cash and cash equivalents amount restricted for this purpose at December 31, 2021 is approximately \$1,700,000 (2020 - \$1,600,000).

## 5. UNSETTLED ACCIDENT CLAIMS LIABILITIES

Unsettled accident claims are established to reflect all liabilities associated with the insurance policies at the reporting date. The ultimate cost of these liabilities will vary from the best estimate made by management for a variety of reasons, including additional information with respect to the facts and circumstances of the claims incurred.

#### **Case Reserves**

Unsettled accident claims are based on the case reserves set by claims adjusters for each individual claim. These specialists apply their knowledge and expertise, after taking available information regarding the circumstances of the claim into account, to set individual case reserve estimates. The Company bases such estimates on the facts available at the time the reserves are established.

#### **Incurred But Not Reported**

An incurred but not reported provision "IBNR" is then added to the case reserves as uncertainty exists on reported claims, because, for example, full information on case files may not be available at the valuation date, or losses have been incurred but are not yet reported. Therefore, the Company relies upon historical information and statistical models, to estimate the IBNR liability. The Company also uses reported claims trends, claims severity, exposure growth and other factors in estimating its IBNR reserve. The time required to learn of and settle claims is an important consideration in establishing the Company's reserves. The Company revises these reserves as additional information becomes available.

Notes to Financial Statements (in Canadian dollars), page 4

Year ended December 31, 2021

#### **Time Value of Money and Provision for Adverse Deviation**

The provision is discounted to take into account the time value of money and a provision for adverse deviation "PFAD" is added, as recommended by standard actuarial practice. Assumptions regarding the anticipated timing of future payments and an appropriate discount rate are made by management. As uncertainty exists with respect to the determination of these discounted estimates, an explicit PFAD is made for potential claims development. A PFAD is selected based on guidance developed by the Canadian Institute of Actuaries.

The following table summarizes the effects of the time value of money and PFADs on the unsettled accident claims and claims adjustment costs.

Unpaid claims and claims adjustment costs (\$000s):	Undiscounted	Time Value of Money	Discounted (before PFAD)	PFAD	Discounted
As at December 31, 2021	120,117	(5,145)	114,972	11,076	126,048
As at December 31, 2020	123,871	(2,136)	121,735	11,797	133,532

As at December 31, 2021, the interest rate used to determine the time value of money was 1.28% (December 31, 2020 - 0.49%) and reflected the market yield, based on the yield of Government of Canada bonds with a similar duration until maturity.

#### **Measurement Uncertainty and Assumption Sensitivity**

Significant measurement uncertainty exists with respect to the undiscounted and discounted balances as a significant number of assumptions are necessary to determine such estimates as described above. Final claim payments may differ from the computed provisions, particularly when payments may not occur for several years. Any such adjustments to the provision will be reflected in the results for the year during which the adjustments are made.

Given the diversity and number of the assumptions involved, quantifying the individual assumptions that are more likely than others to have a significant impact on the measurement of the Company's unsettled accident claims is impractical.

#### **Claims Development**

The Company completes an annual evaluation of the adequacy of unpaid claims and claims adjustment costs at the end of each financial year. This evaluation includes a re-estimation of the liability for unpaid claims and claims adjustment costs relating to each preceding financial year compared to the liability that was originally established. The results of this comparison and the changes in the unpaid claims and claims adjustment costs for the years ended December 31, 2021 and 2020 were as follows:

	2021	2020
Unsettled accident claims, beginning of year	133,532,000	128,036,000
Net claims and claims adjustment costs		
Incurred related to current year	19,583,000	22,083,000
Incurred related to prior years	(13,699,000)	(4,764,000)
Settled related to current year	(466,000)	(586,000)
Settled related to prior years	(12,902,000)	(11,237,000)
Unsettled accident claims, end of year	126,048,000	133,532,000

Notes to Financial Statements (in Canadian dollars), page 5

Year ended December 31, 2021

Based on the indemnity agreement described in note 3(c), there is no net impact on the Company as a result of the claims development as any adverse claims development, would be offset by an increase in the indemnity receivable. As a result, a claims development table is not presented in these financial statements.

#### Implications of COVID-19 - Unsettled Accident claims liabilities

Due to the COVID-19 pandemic, the TTC experienced a significant decline in ridership starting in March 2020 and continuing in 2021. The reduced number of TTC passengers had a continuing favourable impact of the total expected costs of claims incurred in 2021. The change in unsettled accident claims resulted in a corresponding change in the balance of the indemnity receivable.

#### 6. FINANCIAL INSTRUMENTS

The major financial instruments held by the Company are an indemnity receivable from the TTC and an advance from TCTI. The indemnity receivable from the TTC corresponds with the unsettled accident claims. This receivable arose from the indemnity agreement described in note 3(c). The payment of this receivable by the TTC is also covered by a separate guarantee agreement issued by the City. The Company considers the carrying value of the indemnity receivable and the amortized cost of the advance from TCTI to be approximately equivalent to their fair value. The maturity of the Indemnity Receivable from the TTC is directly linked to the maturity of Company's unsettled accident claims, resulting in the Company having negligible liquidity and interest risk. The Company has low credit risk due to the guarantee agreement between the City and the Company and does not face market risk, or currency risk.

All other financial assets and liabilities such as cash and cash equivalents, interest receivable and accounts payable are short-term in nature and the carrying values of these financial instruments approximate their fair value. The liquidity risk on cash and cash equivalents is considered negligible as it is readily convertible to cash on short notice.

#### 7. ADVANCE FROM TORONTO COACH TERMINAL INC.

The advance from TCTI is measured at cost and is due on demand, unsecured and non-interest bearing.

#### 8. ACCUMULATED SURPLUS

The accumulated surplus consists of 1,000 common shares with a par value of \$100 each.

## 9. INSURANCE LEVELS

The Company provides the minimum limits of insurance, as required by the various municipal, provincial and federal statutes, and is fully recoverable from the TTC. The TTC has purchased excess insurance to cover claims in excess of \$5,000,000, excluding no-fault claims.

#### 10. RELATED PARTY TRANSACTIONS

The TTC provides all management and administrative services necessary to support the operations of the Company. Related party transactions are recorded at the exchange amount. The expense incurred for the year for these services was \$22,021 (2020 - \$31,774) and this has been reflected in the statement of operations and accumulated surplus.

Notes to Financial Statements (in Canadian dollars), page 6

Year ended December 31, 2021

In addition, no loan repayment was made to TCTI (2020 - \$500,000). The total advance as of December 31, 2021 was \$2,600,000 (2020 - \$2,600,000).

#### 11. COMMITMENTS AND CONTINGENCIES

The Company is a party to a number of legal proceedings in the ordinary course of its business. While there exists an inherent difficulty in predicting the outcome of such matters, based on current knowledge and consultation with legal counsel, management does not expect that the outcome of any of these matters, individually or in aggregate, would have a material adverse impact on the Company's financial position. In management's opinion, the Company has made adequate provision for all claims and legal proceedings.

#### 12. CONTRACTUAL OBLIGATIONS

On June 15, 2019, the Company entered into a Memorandum of Understanding ("MOU") with the City of Toronto ("City") with the intent of insuring the automobile risks of the City. The Company's licence was amended on June 1, 2021, and the related policy forms and endorsements were approved by FSRAO on November 19, 2021 with an effective date of January 1, 2022. Automobile claims of the City with accident dates of December 31, 2021 or earlier will not be assumed by the Company.

The impact to the Company's statement of financial position will be a gradual increase in new accident claims as the City's automobile risks are assumed prospectively, offset by an equal increase in a new indemnity receivable provided to the Company by the City. There will be no impact to the Company's statement of operations.

#### 13. BUDGET FIGURES

The budget in the statement of operations and changes in the accumulated surplus was approved on June 16, 2021.