

**For Action**

## **Draft Financial Statements of TTC Insurance Company Limited for the Year Ended December 31, 2019**

**Date:** June 17, 2020

**To:** TTC Insurance Company Limited Board of Directors

**From:** President

### **Summary**

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The TTC Insurance Company Limited's (TTCICL) financial statements present TTCICL's 2019 financial results and financial position as of December 31, 2019.

### **Recommendations**

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It is recommended that the Board of Directors:

1. Approve the attached financial statements of TTC Insurance Company Limited for the year ended December 31, 2019, and,
2. Forward the approved financial statements to the shareholders on June 17, 2020 for information; and to the City Manager, in accordance with the May 8, 2012 City Council Directive.

### **Financial Summary**

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There is no financial impact resulting from the adoption of the recommendations in this report.

The Acting TTC Insurance Company Treasurer has reviewed this report and agrees with the financial impact information.

### **Equity/Accessibility Matters**

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There are no accessibility or equity issues associated with this report.

## **Decision History**

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TTC Insurance Company Limited's By-Law No. 1 states that the affairs of the company shall be managed by the board of directors. It is the responsibility of the Board of Directors to review and approve the financial statements for the Company.

## **Issue Background**

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Financial statements for the Company are prepared annually for review and approval by the Board of Directors.

## **Comments**

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Approval of these financial statements as reviewed by the Audit Committee should be evidenced by the signatures of two directors on the Statement of Financial Position.

## **Contact**

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Brian Leck, President (Acting), TTC Insurance Company Limited  
Phone: 416-393-3860  
Email: Brian.Leck @ttc.ca

## **Signature**

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Brian Leck, President (Acting), TTC Insurance Company Limited

## **Attachments**

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Attachment 1 - Draft Financial Statements for TTC Insurance Company Limited for the Year Ended December 31, 2019.

Financial Statements of

**TTC INSURANCE COMPANY LIMITED**

Year ended December 31, 2019

In Canadian dollars





## *Independent auditor's report*

To the Board of Directors and Shareholder of TTC Insurance Company Limited

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### *Our opinion*

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of TTC Insurance Company Limited (the Company) as at December 31, 2019 and the results of its operations, changes in its net debt and its cash flows for the year then ended, in accordance with Canadian public sector accounting standards.

#### **What we have audited**

The Company's financial statements comprise:

- the statement of financial position as at December 31, 2019;
- the statement of operations and accumulated surplus for the year then ended;
- the statement of cash flows for the year then ended; and
- the notes to the financial statements, which include a summary of significant accounting policies.

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### *Basis for opinion*

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### **Independence**

We are independent of the Company in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada. We have fulfilled our other ethical responsibilities in accordance with these requirements.

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### *Responsibilities of management and those charged with governance for the financial statements*

Management is responsible for the preparation and fair presentation of the financial statements in accordance with Canadian public sector accounting standards, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

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\*PwC refers to PricewaterhouseCoopers LLP, an Ontario limited liability partnership.



In preparing the financial statements, management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Company's financial reporting process.

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#### *Auditor's responsibilities for the audit of the financial statements*

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.



We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

*PricewaterhouseCoopers LLP*

Chartered Professional Accountants, Licensed Public Accountants

Toronto, Ontario  
February 21, 2020

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## TTC INSURANCE COMPANY LIMITED

Statement of Financial Position (in Canadian dollars)  
As at December 31

	2019	2018
	(\$)	(\$)
<b>FINANCIAL ASSETS</b>		
Cash and cash equivalents (note 4)	3,200,000	3,200,000
Interest receivable	6,118	6,128
Indemnity receivable from the Toronto Transit Commission (notes 3c and 6)	128,036,000	131,759,000
<b>Total Financial Assets</b>	<b>131,242,118</b>	<b>134,965,128</b>
<b>LIABILITIES</b>		
Accounts payable	6,118	6,128
Insurance liabilities (note 5)	128,036,000	131,759,000
Advance from Toronto Coach Terminal Inc. (notes 6, 7 and 10)	3,100,000	3,100,000
<b>Total Liabilities</b>	<b>131,142,118</b>	<b>134,865,128</b>
<b>Net Assets</b>	<b>100,000</b>	<b>100,000</b>
<b>Accumulated Surplus (note 8)</b>	<b>100,000</b>	<b>100,000</b>

The accompanying notes are an integral part of these financial statements.

On behalf of the Board of Directors:

\_\_\_\_\_ Director

\_\_\_\_\_ Director

## TTC INSURANCE COMPANY LIMITED

Statement of Operations and Accumulated Surplus (in Canadian dollars)  
Year ended December 31

	2019 Budget	2019	2018
	(\$)	(\$)	(\$)
<b>REVENUE</b>			
Premium from the Toronto Transit Commission	2	2	2
Interest income	59,200	71,933	60,976
<b>Total Revenue</b>	<b>59,202</b>	<b>71,935</b>	<b>60,978</b>
<b>EXPENSES</b>			
Assessment fee to the Financial Services Regulatory Authority of Ontario	1,000	1,000	1,000
Management fee to the Toronto Transit Commission (note 10)	58,202	70,935	59,978
<b>Total Expenses</b>	<b>59,202</b>	<b>71,935</b>	<b>60,978</b>
<b>Surplus for the Year</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Accumulated Surplus - Beginning of Year</b>	<b>100,000</b>	<b>100,000</b>	<b>100,000</b>
<b>Accumulated Surplus - End of Year</b>	<b>100,000</b>	<b>100,000</b>	<b>100,000</b>

The accompanying notes are an integral part of these financial statements.

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## TTC INSURANCE COMPANY LIMITED

Statement of Cash Flows (in Canadian dollars)  
Year ended December 31

	2019	2018
	(\$)	(\$)
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>		
Cash received from bank interest and premium	71,945	58,923
Cash paid for management fee	(70,945)	(57,923)
Cash paid for Financial Services Regulatory Authority assessment	(1,000)	(1,000)
Net cash flow from operating activities	-	-
Increase/(decrease) in cash and cash equivalents during year	-	-
Cash and cash equivalents, beginning of the year	3,200,000	3,200,000
<b>Cash and cash equivalents, end of the year</b>	<b>3,200,000</b>	<b>3,200,000</b>

The accompanying notes are an integral part of these financial statements.

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# TTC INSURANCE COMPANY LIMITED

Notes to Financial Statements (in Canadian dollars), page 1

Year ended December 31, 2019

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## 1. NATURE OF OPERATIONS

TTC Insurance Company Limited (the "Company") was incorporated on March 9, 1994 under the Ontario Corporations Act to provide insurance coverage for compulsory automobile personal injury and accident benefit claims for the Toronto Transit Commission ("TTC"). The Company is a subsidiary of Toronto Coach Terminal Inc. ("TCTI"), with its ultimate parent company being the TTC. The TTC is one of the agencies, boards and commissions of the City of Toronto (the "City").

## 2. SIGNIFICANT ACCOUNTING POLICIES

### (a) Basis of Preparation and Presentation

These financial statements are prepared in accordance with the Public Sector Accounting Standards (PSAS). As a government organization, the Company uses PSAS as it does not have public debt or equity instruments, its assets are not held in a fiduciary capacity and the Company does not have commercial type-operations. Also, PSAS meets the needs of the Company's financial statement users as PSAS is also used by the TTC and its parent, TCTI.

In accordance with PS 1150 Generally Accepted Accounting Principles, and in the absence of specific guidance under PSAS, the guidance from IFRS 4, Insurance Contracts, was used for the measurement and presentation of insurance liabilities.

The Company follows the recommendations of Section PS 1201 - Financial Statement Presentation. Financial statement presentation for assets and liabilities is based on the concept of net debt. A Statement of Change in Net Debt has not been presented as the Company does not have any non-financial assets and does not generate a surplus or deficit. Therefore, the presentation of a Statement of Change in Net Debt would not provide any information that could not be obtained from the Statement of Financial Position or the Statement of Operations and Accumulated Surplus. Since the Company holds all investments in the form of cash and cash equivalents, a Statement of Remeasurement Gains and Losses has not been presented.

### (b) Measurement Uncertainty

Insurance liabilities are subject to measurement uncertainty. The recognized amounts of such items are based on the Company's best information and judgment. Estimates and other judgments are continuously evaluated based on management's experience and expectations about future events. Any variation in the ultimate insurance liability incurred will be offset by a corresponding change in the indemnity receivable and recognized in the current period.

### (c) Cash and Cash Equivalents

Cash and cash equivalents consist of funds on deposit with a chartered bank or money market instruments, such as treasury bills and bankers' acceptances, which are readily convertible to cash on short notice.

### (d) Insurance Contracts

Insurance contracts are those contracts that transfer significant insurance risk at the inception of the contract. Insurance risk arises when the Company agrees to compensate a policyholder if a specified uncertain future event adversely affects the policyholder. Significant risk is defined as the possibility of having to pay significantly more in a scenario where the insured event occurs than when it does not occur. Due to the indemnity agreement received from the TTC (see note 3), the contract issued by the Company does not in substance transfer any insurance risk. Accordingly, the contract is recorded on the Statement of Financial Position and not reflected on the Statement of Operations and Accumulated Surplus.

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## TTC INSURANCE COMPANY LIMITED

Notes to Financial Statements (in Canadian dollars), page 2

Year ended December 31, 2019

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**(e) Insurance Liabilities**

Insurance liabilities reflect an actuarial assessment of the automobile claims liability on the basis mandated by the Financial Services Regulatory Authority of Ontario (formerly Financial Services Commission of Ontario). When a claim is reported, a case reserve is established by adjusters and lawyers employed by the TTC. The liability includes an actuarially estimated provision for claims incurred but not yet reported and internal and external adjustment expenses. Claims provisions are first discounted to reflect the time value of money and provisions for adverse deviations are added in accordance with accepted actuarial practice and the requirements of the Financial Services Regulatory Authority of Ontario.

**(f) Revenue Recognition**

Interest earned from funds on deposit is recorded as interest income on an accrual basis.

**(g) Income Taxes**

Pursuant to section 149(1)(d) of the Income Tax Act (Canada), the Company is exempt from federal income tax. As a result, no tax provision has been recorded in these financial statements.

**(h) Related Parties**

Related party transactions are defined, disclosed and recorded at the exchange amount in accordance with Public Sector Accounting Standards 2200 – Related Party Disclosures and 3420 – Inter-entity Transactions.

**(i) Contingencies**

In the normal course of its operations the Company is subject to various litigations and claims. Where the potential economic outflow is determinable, management believes that the ultimate disposition of the matters will not materially exceed the amounts recorded in the accounts. In other cases, the ultimate outcome of the claims cannot be determined at this time. Any additional or potential changes to claims will be disclosed in the period during which the receipt of economic outflow is probable. Where the potential economic inflow exists, the nature, and where practicable, the amount of the transaction is disclosed if the inflow of economic benefits is probable. No gain is recognized during the financial year unless the receipt of consideration is virtually certain.

### 3. LICENSE AND INDEMNITY RECEIVABLE

The Company received a license on July 12, 1994 from the Financial Services Commission of Ontario (currently Financial Services Regulatory Authority of Ontario), in order to transact the business of automobile insurance in the Province of Ontario. The Company initiated such transactions on July 30, 1994. By Provincial Order in Council dated July 6, 1994, the Company was granted the said license subject to the following conditions:

- (a) the Company maintain, in aggregate, a paid-up capital and unimpaired surplus of not less than \$100,000;
  - (b) the Company limit exclusively its underwriting to the automobile insurance risks of the TTC under the Compulsory Automobile Insurance Act or any successor thereto;
  - (c) the indemnity agreement between the TTC and the Company, whereby the Company is to be reimbursed by the TTC for all current and future costs and expenditures including all claims under the policies, continue and be in full force and effect; and
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## TTC INSURANCE COMPANY LIMITED

Notes to Financial Statements (in Canadian dollars), page 3

Year ended December 31, 2019

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- (d) the complete and full guarantee of the TTC's liabilities and obligations under the indemnity agreement which the Company has received from the City remains in full force and effect.

As a result of the indemnity agreement and the City guarantee, the Company has negligible insurance risk, as any change in the Company's insurance liabilities would be offset by a corresponding change in the balance of the indemnity receivable. For this reason, disclosures on specific insurance risks have not been made.

#### 4. CASH AND CASH EQUIVALENTS

Pursuant to the guarantee agreement with the City described in note 3(d), the Company is required to maintain cash or securities available for payment of current liabilities equal to the greater of \$350,000 or one month's claims and operating expenses (all self-insured retention payments are processed through the TTC). The cash and cash equivalents amount restricted for this purpose at December 31, 2019 is approximately \$2,100,000 (2018 - \$2,300,000).

#### 5. INSURANCE LIABILITIES

Insurance liabilities are established to reflect all liabilities associated with the insurance policies at the reporting date. The ultimate cost of these liabilities will vary from the best estimate made by management for a variety of reasons, including additional information with respect to the facts and circumstances of the claims incurred.

##### Case Reserves

Insurance liabilities are based on the case reserves set by claims adjusters for each individual claim. These specialists apply their knowledge and expertise, after taking available information regarding the circumstances of the claim into account, to set individual case reserve estimates. The Company bases such estimates on the facts available at the time the reserves are established.

##### Incurred But Not Reported

An incurred but not reported provision "IBNR" is then added to the case reserves as uncertainty exists on reported claims, because, for example, full information on case files may not be available at the valuation date, or losses have been incurred but are not yet reported. Therefore, the Company relies upon historical information and statistical models, to estimate the IBNR liability. The Company also uses reported claims trends, claims severity, exposure growth and other factors in estimating its IBNR reserve. The time required to learn of and settle claims is an important consideration in establishing the Company's reserves. The Company revises these reserves as additional information becomes available.

##### Time Value of Money and Provision for Adverse Deviation

The provision is discounted to take into account the time value of money and a provision for adverse deviation "PFAD" is added, as recommended by standard actuarial practice. Assumptions regarding the anticipated timing of future payments and an appropriate discount rate are made by management. As uncertainty exists with respect to the determination of these discounted estimates, an explicit PFAD is made for potential claims development. A PFAD is selected based on guidance developed by the Canadian Institute of Actuaries.

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## TTC INSURANCE COMPANY LIMITED

Notes to Financial Statements (in Canadian dollars), page 4

Year ended December 31, 2019

The following table summarizes the effects of the time value of money and PFADs on the insurance liabilities and claims adjustment costs.

Unpaid claims and claims adjustment costs (\$000s):	Undiscounted	Time Value of Money	Discounted (before PFAD)	PFAD	Discounted
As at December 31, 2019	124,130	(7,381)	116,749	11,287	128,036
As at December 31, 2018	127,108	(6,893)	120,215	11,544	131,759

As at December 31, 2019, the interest rate used to determine the time value of money was 1.69% (December 31, 2018 – 1.85%) and reflected the market yield, based on the yield of Government of Canada bonds with a similar duration until maturity.

### Measurement Uncertainty and Assumption Sensitivity

Significant measurement uncertainty exists with respect to the undiscounted and discounted balances as a significant number of assumptions are necessary to determine such estimates as described above. Final claim payments may differ from the computed provisions, particularly when payments may not occur for several years. Any such adjustments to the provision will be reflected in the results for the year during which the adjustments are made.

Given the diversity and number of the assumptions involved, quantifying the individual assumptions that are more likely than others to have a significant impact on the measurement of the Company's insurance liabilities is impractical.

### Claims Development

The Company completes an annual evaluation of the adequacy of unpaid claims and claims adjustment costs at the end of each financial year. This evaluation includes a re-estimation of the liability for unpaid claims and claims adjustment costs relating to each preceding financial year compared to the liability that was originally established. The results of this comparison and the changes in the unpaid claims and claims adjustment costs for the years ended December 31, 2019 and 2018 were as follows:

	2019	2018
Insurance liabilities, beginning of year	131,759,000	141,416,000
<b>Net claims and claims adjustment costs</b>		
Incurred related to current year	31,891,000	32,777,000
Incurred related to prior years	(16,756,000)	(21,007,000)
Settled related to current year	(1,727,000)	(1,776,000)
Settled related to prior years	(17,131,000)	(19,651,000)
<b>Insurance liabilities, end of year</b>	<b>128,036,000</b>	<b>131,759,000</b>

Based on the indemnity agreement described in note 3(c), there is no net impact on the Company as a result of the claims development as any adverse claims development, would be offset by an increase in the indemnity receivable. As a result, a claims development table is not presented in these financial statements.

## TTC INSURANCE COMPANY LIMITED

Notes to Financial Statements (in Canadian dollars), page 5

Year ended December 31, 2019

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### 6. FINANCIAL INSTRUMENTS

The major financial instruments held by the Company are an indemnity receivable from the TTC and an advance from TCTI. The indemnity receivable from the TTC corresponds with the insurance liabilities. This receivable arose from the indemnity agreement described in note 3(c). The payment of this receivable by the TTC is also covered by a separate guarantee agreement issued by the City. The Company considers the carrying value of the indemnity receivable and the amortized cost of the advance from TCTI to be approximately equivalent to their fair value. The maturity of the Indemnity Receivable from the TTC is directly linked to the maturity of Company's insurance liabilities, resulting in the Company having negligible liquidity and interest risk. The Company has low credit risk due to the guarantee agreement between the City and the Company and does not face market risk, or currency risk.

All other financial assets and liabilities such as cash and cash equivalents, interest receivable and accounts payable are short-term in nature and the carrying values of these financial instruments approximate their fair value. The liquidity risk on cash and cash equivalents is considered negligible as it is readily convertible to cash on short notice.

### 7. ADVANCE FROM TORONTO COACH TERMINAL INC.

The advance from TCTI is measured at cost and is due on demand, unsecured and non-interest bearing.

### 8. ACCUMULATED SURPLUS

The accumulated surplus consists of 1,000 common shares with a par value of \$100 each.

### 9. INSURANCE LEVELS

The Company provides the minimum limits of insurance, as required by the various municipal, provincial and federal statutes, and is fully recoverable from the TTC. The TTC has purchased excess insurance to cover claims in excess of \$5,000,000, excluding no-fault claims.

### 10. RELATED PARTY TRANSACTIONS

The TTC provides all management and administrative services necessary to support the operations of the Company. Related party transactions are recorded at the exchange amount. The expense incurred for the year for these services was \$70,935 (2018 - \$59,978) and this has been reflected in the statement of operations and accumulated surplus.

In addition, the Company did not receive or repay any funds in 2019 from TCTI (2018 - \$0) keeping the total advance as of December 31, 2018 at \$3,100,000.

### 11. COMMITMENTS AND CONTINGENCIES

- a. The Company is a party to a number of legal proceedings in the ordinary course of its business. While there exists an inherent difficulty in predicting the outcome of such matters, based on current knowledge and consultation with legal counsel, management does not expect that the outcome of any of these matters, individually or in aggregate, would have a material adverse impact on the Company's financial position. In management's opinion, the Company has made adequate provision for all claims and legal proceedings.
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## **TTC INSURANCE COMPANY LIMITED**

Notes to Financial Statements (in Canadian dollars), page 6

Year ended December 31, 2019

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### **12. CONTRACTUAL OBLIGATIONS**

- a. June 15, 2019, the Company entered into a Memorandum of Understanding ("MOU") with the City of Toronto ("City") with the intent of insuring the automobile risks of the City. The MOU will be executed upon the amendment of the Company's insurance license, pending approval by the Ministry of Finance ("MOF") and associated Order-In-Council ("OIC"), both of which are outstanding as of financial statement date.

Upon execution of the MOU, the impact to the Company's statement of financial position will be a gradual increase in the insurance liabilities as the City's automobile risks are assumed, offset by an equal increase in a new indemnity receivable provided to the Company by the City. There will be no impact to the Company's statement of operations.