



STAFF REPORT ACTION REQUIRED With Confidential Attachment

Customer Service Centre Interest Arbitration Award

Date:	November 13, 2017
To:	HR/LR Committee
From:	Chief Executive Officer
Reason for Confidential Information:	<ul style="list-style-type: none">• This report is about labour relations.

Summary

The Amalgamated Transit Union, Local 113 certified a group of approximately fifty (50) employees in the Customer Service Centre in August 2015.

The purpose of this report is to provide an update regarding the interest arbitration award.

Recommendations

It is recommended that the HR/LR Committee:

1. Receive the attached confidential report for information and that it remain confidential.

Financial Impact

Financial details are outlined in the confidential attachment to this report.

The Chief Financial Officer has reviewed this report and agrees with the financial implications.

Accessibility/Equity Matters

There are no accessibility/equity impacts with this report.

Contact

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Attachments

Confidential attachment: Customer Service Centre Interest Arbitration