



## **STAFF REPORT ACTION REQUIRED With Confidential Attachment**

### **Customer Service Centre Collective Bargaining Update**

<b>Date:</b>	July 10, 2017
<b>To:</b>	HR/LR Committee
<b>From:</b>	Chief Executive Officer
<b>Reason for Confidential Information:</b>	<ul style="list-style-type: none"><li>• This report is about labour relations.</li></ul>

### **Summary**

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The Amalgamated Transit Union, Local 113 certified a group of approximately 50 employees in the Customer Service Centre in August 2015.

The purpose of this report is to provide an update regarding the status of collective bargaining (and associated interest arbitration).

### **Recommendations**

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**It is recommended that the Human Resources & Labour Relations Committee:**

1. Receive the information provided in the confidential attachment; and
2. Authorize that the information contained in the confidential attachment remain confidential in its entirety as it contains information related to labour relations matters.

### **Financial Summary**

There is no financial impact to this report.

The Chief Financial and Administration Officer has reviewed this report and agrees with the financial implications.

## **Accessibility/Equity Matters**

There are no accessibility/equity impacts with this report.

## **CONTACTS**

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## **Attachment**

Confidential Attachment- Customer Service Centre Collective Bargaining Update