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November 17, 2017

Toronto Transit Commission  
 100 Queen St. West  
 Toronto, ON M5H 2N2

Dear Commissioners,

**RE: NOTICE OF MOTION: Time-Based Transfers**

**SUMMARY:**

Many Toronto residents including transit advocates regularly raise with us the possibility of the TTC having time-based transfers rather than the less flexible direction-based transfers that are currently used. This would enable people to get on and off the TTC within a fixed time window and would encourage ridership, particularly during the off-peak hours, and reduce fare evasion. This would be particularly beneficial for seniors and low income riders, and therefore consistent with the City's Poverty Reduction Strategy.

**RECOMMENDATIONS:**

1. That staff report back at the November 28, 2017 Special Board meeting on the implications of a time-based transfer on all routes in 2018.
2. That the 2018 operating budget for the TTC include a new and enhanced request for a time-based transfer.

Thank you for your consideration.

Sincerely,

Commissioner Mary Fragedakis  
 Ward 29, Toronto-Danforth

Chair Josh Colle  
 Ward 15, Eglinton-Lawrence



November 16, 2017

Andy Byford,  
Chief Executive Officer, Toronto Transit Commission  
1900 Yonge St  
Toronto, ON M4S 1Z2

Dear Mr. Byford,

We know we all share the determination to get Toronto moving and to make taking transit more affordable and more attractive for our residents.

You will remember back in 2015 when we introduced the Kids Ride Free program. This initiative has seen the number of children riding the TTC double, it has provided much needed financial relief for families across the city, and it is encouraging a whole new generation of transit riders.

We have already committed ourselves to a fare freeze for 2018 but we believe that further steps can, and should, be taken to encourage ridership while making the best and most strategic use of scarce public funds.

We would therefore request that TTC staff report back on costs and any other implications for the introduction of time-based transfers for PRESTO users on all routes in 2018 at the November 28, 2017, meeting of the TTC Commission.

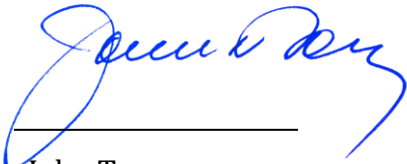
We know that PRESTO use is at 14 per cent among TTC customers. Making time-based transfers available for PRESTO users would have multiple benefits including making transit more affordable, increasing ridership, and encouraging PRESTO adoption.

Further, a TTC report published in 2014 indicated that transfers are currently the biggest contributor to fare evasion on the TTC – costing the system, at that time, nearly \$15 million annually. The same report noted time-based transfers are used by transit systems across Canada and around the world, and has the potential to reduce fare evasion.

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For these and other reasons, such as our duty to assist vulnerable populations including seniors, youth and low-income workers through our Poverty Reduction Strategy, to provide access to opportunity for all of our residents and to do everything possible to help our small business community, we believe this is an idea that merits further exploration and we look forward to the results of your analysis.

Sincerely,



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John Tory  
Mayor  
City of Toronto



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Councillor Josh Colle  
Chair, TTC Board  
City of Toronto



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Councillor Mary Fragedakis  
Commissioner, TTC Board  
City of Toronto

Copy:

Councillor Gary Crawford, Chair of the Budget Committee, City of Toronto  
Phil Verster, President and Chief Executive Officer, Metrolinx