PRELIMINARY 2017 TTC AND WHEEL-TRANS OPERATING BUDGETS

Presentation to Board Budget Sub Committee: September 21, 2016

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WHAT I WILL COVER...

- Measures taken to deliver the required 2.6% budget reduction target from approved 2016 subsidy
- 2. Summary of 2017 budget year-over-year pressures
- 3. Reductions identified to date to mitigate 2017 budget pressures
- 4. Next steps to close remaining 2017 budget gap



COUNCIL DIRECTED -2.6% BUDGET REDUCTION TARGET FROM APPROVED 2016 SUBSIDY

• TTC: \$12.8m (2.6% of \$494m)

• Wheel-Trans: \$3m (2.6% of \$117m)

• Total: \$15.8m



SUMMARY OF REDUCTIONS IDENTIFIED

- Removal of telephone land lines (\$0.3m)
- Workforce related reductions (\$0.8m)*
- Reduced overtime allowance (\$0.8m)*
- Reduced training and travel (\$0.5m)
- Reduced stand-by labour costs (\$0.6m)*
- Reduced materials and supplies requirements (\$1m)*
- Non-implementation of planned Sep 2016 service additions (\$1.5m)*
- Reduced healthcare costs (\$10.3m)*
- Total: % = \$15.8m
- * Further detail on subsequent pages



WORKFORCE RELATED REDUCTIONS (\$0.8M)

 In 2017, there is an increase in capital work leading to greater use of operating maintenance personnel on capital projects



REDUCED OVERTIME (0.8M)

- Wage rates used to calculate overtime pay incorporate the wage increases included in the Collective Bargaining Agreements with the unions
- The April 1, 2017 increase factored in 2.25% for eligible employees
- While this cost increase is an unavoidable element of the CBA, the \$0.8M impact will be removed from the 2017 budget with an instruction to departments to absorb the increase



REDUCED STAND-BY LABOUR COSTS (\$0.6M)

- The TTC designates certain positions for which employees are required to stand-by and remain available for work outside of their regularly scheduled working hours. Others may be called in to perform emergency work
- This arrangement is far more efficient than paying overtime or having staff attend work in the off-chance that they might be needed.
- The number of stand-by staff has been reduced.

MATERIALS AND SUPPLIES REQUIREMENTS (\$1M)

- Up to date analysis and better controls enable us to project an increase in bus warranty recoveries (\$0.4M)
- Conversion of IT contracted resources to TTC employees (\$0.4M)
- Further reductions in furniture and office equipment (\$0.2M)



NON-IMPLEMENTATION OF PLANNED SEPTEMBER 2016 SERVICE ADDITIONS (\$1.5M)

- The 2016 budgeted service level anticipated a ridership increase to a stretched target of up to 553m rides
- This was to be achieved via a series of increases in service hours across the system, including an incremental increase in September 2016
- The most recent forecast shows that current service level (545m rides) can accommodate the projected 2016 yearend ridership level
- Additional service planned for September is therefore not required.
- This will be kept under review



REDUCED HEALTHCARE COSTS (\$10.3M)

- We have revisited trends in these costs over the past several months. A downward shift is emerging, leading to a reduction in forecast cost.
- There is a strong correlation between this downward trend and the ongoing investigation into benefit fraud.
- While it is possible that this trend may not continue, we feel that a reduced allowance can be budgeted for 2017.
- This will be kept under close review



2017 YEAR-OVER-YEAR PRESSURES: CONVENTIONAL (MILLIONS)

| Rides | 2016 BUDGET 553 | PRELIMINARY 2017 BUDGET 545 | CHANGE (8) |
|-------------------------------------|------------------------|--------------------------------------|---------------|
| Revenues - Passenger* - Other | \$1,175 67 | \$1,143 67 | (\$32) - |
| Total Revenues | \$1,242 | \$1,210 | (\$32) |
| Expenses | \$1,737 | \$1,888 | \$151 |
| Total Subsidy Required | \$495 | \$678 | \$164 |
| Total Subsidy Available | \$494 | \$494 | - |
| Draw from TTC Stabilization Reserve | \$1 | - | (\$1) |
| Shortfall | - | \$184 | \$184 |

^{*}Based on current fare structure



2017 YEAR-OVER-YEAR PRESSURES: WHEEL TRANS (MILLIONS)

| | 2016 BUDGET | PRELIMINARY 2017 BUDGET | CHANGE |
|-------------------------|----------------|-------------------------------|--------|
| Rides | 3.7 | 4.7 | 1.0 |
| Revenues* | \$7.0 | \$8.2 | \$1.2 |
| Expenses | \$123.7 | \$155.7 | \$32.0 |
| Total Subsidy Required | \$116.7 | \$147.5 | \$30.8 |
| Total Subsidy Available | \$116.7 | \$116.7 | - |
| Shortfall | - | \$30.8 | \$30.8 |



^{*} Based on current fare structure

YEAR-OVER-YEAR PRESSURES: SUMMARY (MILLIONS)

| TTC year-over-year pressure | 184 |
|-------------------------------------|-----|
| Wheel-Trans year-over-year pressure | 31 |
| | |

Total pressure 215



WHERE THE PRESSURES COME FROM

Significant changes (relative to the approved 2016 TTC Operating Budget) accounting for the \$215 million budget pressure are:

\$Millions

| Lower Passenger Revenues and Average Fare Mix | | |
|--|-----------|--|
| (Rides decrease from 553M to 545M) | | |
| Wheel-Trans Ridership Growth (incl AODA eligibility changes) – +1M (28%) rides | 31 | |
| PRESTO/Station Transformation | 30 | |
| Collective Bargaining Agreement | 25 | |
| Bus & Rail Vehicles Maintenance Requirements (incl hybrid bus batteries) | 25 | |
| Energy (including Cap-and-Trade impact) | 15 | |
| Employee Benefits | 11 | |
| TYSSE opening | 7 | |
| General inflationary increases on goods and services | 4 | |
| Accident Claims & Insurance | 4 | |
| Various other changes | <u>31</u> | |
| Total | 215 | |

REDUCTIONS IDENTIFIED TO DATE TO CLOSE THE GAP



later phasing out of legacy fare media (\$16M)

ENERGY

lower diesel fuel costs (\$11M)

Draw from TTC Stabilization Reserve (\$15.4M)

• Total: \$42.4M

Balance of \$215M remaining: \$172.6M



NEXT STEPS TO ADDRESS REMAINING \$172M GAP

- Compile of a list of options to address the remaining year-over-year budget pressures to be included with the 2017 budgets when they are submitted to the TTC Board in the Fall
- Continue in-flight business process reengineering and modernization programs related to the TTC five year Corporate Plan that generate substantial savings/cost avoidance over coming years.

