



Minutes

Toronto Transit Commission Board

Meeting No.: 2086

Meeting Date: Thursday, May 16, 2024

A meeting of the TTC Board was held in Committee Room 2, City Hall, 100 Queen Street West, and by video conference on Thursday, May 16, 2024 commencing at 10:06 a.m. The meeting recessed at 1:00 p.m. and reconvened at 2:05 p.m. The meeting recessed at 5:06 p.m. to meet as the Committee of the Whole. The Board reconvened in public session at 6:15 p.m.

Present at Committee of the Whole

Commissioners: J. Myers (Chair), J. De Laurentiis (Vice-Chair), P. Ainslie, F. Jagdeo, S. Holyday, L. Kim, J. Osborne, and D. Saxe

Staff present for Items 1 and 8: R. Leary, M. Atlas, K. Campbell, G. Downie, B. Hasserjian, J. La Vita, B. Macgregor, F. Monaco, S. Naraine, N. Poole-Moffatt, W. Reuter, J. Taylor, R. Wong, M. Hopkins, K. Thorburn, C. Finnerty, L. Soto Maya and J. Ishak.

C. Alexander (Mayor's Office) and D Jain (Chair's Office) were also present.

Staff present for Item 12: C. Finnerty

J. Myers was in the Chair.

Present at Public Session

Commissioners:

J. Myers (Chair), J. De Laurentiis (Vice-Chair), P. Ainslie, F. Jagdeo, S. Holyday, L. Kim, J. Matlow, J. Osborne, and D. Saxe

Staff:

R. Leary (Chief Executive Officer), M. Atlas (General Counsel), K. Campbell (Chief Diversity and Culture Officer), G. Downie (Chief Capital Officer), B. Hasserjian (Chief Safety Officer), J. La Vita (Chief Financial Officer), B. Macgregor (Deputy CEO), F. Monaco (Chief Operations and Infrastructure Officer), S. Naraine (Chief People Officer), N. Poole-Moffatt (Chief of Corporate Affairs), W. Reuter (Chief Strategy and Customer Officer (Acting)), J. Taylor (Special Advisor, CEO's Office), R. Wong (Chief Transportation and

Vehicles Officer), B. Case (Executive Director - Innovation and Sustainability), A. Dixon (Head – Transit Control (Acting)), A. Gibson (Executive Director - Fare Technology & System Stewardship), L. Lui (Head - Service Planning & Scheduling (Acting)), D. Metcalfe (Head, Business Management & Performance), M. Mis (Head - Strategy and Foresight (Acting)), J. Montagnese (Executive Director, Finance), H. Nagi (Head - Vehicle Maintenance), K. Thorburn (Executive Director - Corporate Initiatives), T. Brough (Manager, Corporate Policy and Planning), J. Genee (Manager, Transit Systems Planning), S. Green (Senior Communications Specialist), M. Hagg (Manager, Customer Policy and Planning), N. Kandiah (Manager, Fare Policy and Planning), P. Shaw (Manager, Vehicle Maintenance Engineering), C. Finnerty (Director - Commission Services), L. Soto Maya (Coordinator - Secretariat Services) and J. Ishak (Administrator - Secretariat Services) were present.

C. Alexander (Mayor's Office), A. Dressler (ACAT) and D. Jain (Chair's Office) were also present.

J. Myers was in the Chair.

Land Acknowledgement

Chair Myers acknowledged that the TTC Board was meeting on the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis peoples. Chair Myers also acknowledged that Toronto is covered by Treaty 13 with the Mississaugas of the Credit.

Declaration of Interest – Municipal Conflict of Interest Act

Nil

Minutes of the Previous Meeting

Chair Myers moved that the TTC Board approve the Minutes of Meeting No. 2083 held on Thursday, April 11, 2024, Emergency Meeting No. 2084 held on Thursday, April 18, 2024, and Special Meeting No. 2085 held on Tuesday, April 30, 2024.

The motion by Chair Myers carried.

Committee of the Whole

Chair Myers moved the following motion:

That the TTC Board recess and sit as the Committee of the Whole to consider the following confidential items:

Information that is subject to solicitor-client privilege

1. Chief Executive Officer's Report – May 2024

12. Receipt of Advice from External Counsel

Information about labour relations or employee negotiations

8. TTC and CUPE Local 2 – Collective Agreement Ratification

The motion by Chair Myers carried.

Public Presentations

Item No.3. 2024 – 2028 Corporate Plan

Alan Yule

The Board received the deputation for information (See Item No. 3 for minute)

Item No. 4. 5-Year Service and Customer Experience Action Plan

Alan Yule

August Puranauth

Chloe Tangpongprush

Colby Badhwar

Marvin Alfred

Frank Malta

The Board received the deputations for information (See Item No. 4 for minute)

Item No. 5. Pilot – Free Transit for Grade 7-12 Student Field Trips

Alan Yule

The Board received the deputation for information (See Item No. 5 for minute)

Presentations/Reports/Other Business

Chair Myers moved a motion to amend the order paper to consider Items 8 and 12 at the end of the meeting.

The motion by Chair Myers carried.

Chair Myers introduced and welcomed Commissioner Liane Kim to the TTC Board.

Chair Myers presented R. Leary, Chief Executive Officer, with a pin recognizing 10 years of service with the Toronto Transit Commission.

1. Chief Executives Officer's Report – May 2024

R. Leary, Chief Executive Officer, delivered a verbal presentation on this item.

R. Wong, Chief Transportation and Vehicles Officer, F. Monaco, Chief Operations and Infrastructure Officer, A. Dixon, Head, Transit Control (Acting) and N. Poole-Moffatt, Chief of Corporate Affairs, delivered a presentation on Service Impacts Due to Hydraulic Spills.

M. Mis, Head - Strategy and Foresight (Acting) provided a presentation on Fare Integration and Service Integration Update, and L. Liu, Head - Service Planning & Scheduling (Acting) provided a presentation on Spring 2024 Service Changes.

On a point of order from Commissioner Holyday, this Item was held for an in-camera discussion on information or advice that is subject to solicitor-client privilege.

Chair Myers moved a motion to receive the Chief Executive Officer's Report – May 2024.

The motion by Chair Myers carried.

Received

2. Approved Minutes of the Advisory Committee on Accessible Transit (ACAT) General Monthly Meetings for January 26, February 29, and March 28, 2024

A. Dressler, ACAT Chair, delivered a verbal presentation on this item.

Commissioner Ainslie moved receipt of the Approved Minutes of the Advisory Committee on Accessible Transit (ACAT) General Monthly Meeting for January 26, February 29, and March 28, 2024.

The motion by Commissioner Ainslie carried.

Received

3. 2024 – 2028 Corporate Plan (For Action)

K. Thorburn, Executive Director - Corporate Initiatives delivered a presentation on the TTC Corporate Plan 2024-2028.

Commissioner Jagdeo moved to the following amendment:

4. That the Corporate Plan be reviewed on a quarterly basis for the purpose of ensuring that the timelines and goals are being effectively tracked.
5. That TTC staff, as part of the implementation of the Corporate Plan, consider means of incorporating artificial intelligence into initiatives.
6. Through the implementation of Strategic Direction 5 – Address the Structural Fiscal Imbalance, that TTC staff, in consultation with the City of Toronto partners, explore and assess opportunities to maximize revenues beyond the traditional revenue streams, with the goal of growing new revenue sources.

The motion by Commissioner Jagdeo carried.

Chair Myers moved the following motion:

That Recommendation 1 be amended as follows:

- a. Approve Attachment 1, Moving Toronto, Connecting Communities, TTC Corporate Plan 2024-2028 & Beyond, as the guiding document for the TTC's multi-year planning activities.
- b. Direct staff to report to the TTC Board in Q3 2024 with an implementation plan that provides key measures, targets, timelines and financial implications, as applicable.

The motion by Chair Myers carried.

Chair Myers moved to adopt the report recommendations as amended, as follows:

It is recommended that the TTC Board:

1. a. Approve Attachment 1, Moving Toronto, Connecting Communities, TTC Corporate Plan 2024-2028 & Beyond, as the guiding document for the TTC's multi-year planning activities.
 - b. Direct staff to report to the TTC Board in Q3 2024 with an implementation plan that provides key measures, targets, timelines and financial implications, as applicable.
2. Direct staff to report to the TTC Board annually with a progress update on implementation, performance, key issues and risks, and alignment to annual operating and capital budgets and plans.
3. Direct staff to forward the Corporate Plan to members of City Council, City of Toronto, and key partners for information.
4. That the Corporate Plan be reviewed on a quarterly basis for the purpose of ensuring that the timelines and goals are being effectively tracked,
5. That TTC staff, as part of the implementation of the Corporate Plan, consider means of incorporating artificial intelligence into initiatives.
6. Through the implementation of Strategic Direction 5 – Address the Structural Fiscal Imbalance, that TTC staff, in consultation with the City of Toronto partners, explore and assess opportunities to maximize revenues beyond the traditional revenue streams, with the goal of growing new revenue sources.

The motion by Chair Myers carried.

Amended

4. 5-Year Service and Customer Experience Plan (For Action)

W. Reuter, Chief Strategy and Customer Officer (Acting), introduced this item.

M. Mis, Head – Strategy and Foresight (Acting), provided a presentation on the 5-Year Service & Customer Experience Action Plan.

Commissioner Ainslie moved to adopt the report recommendations:

It is recommended that the TTC Board:

1. Approve the 5-Year Service and Customer Experience Action Plan in Attachment 1, and direct staff to bring forward actions and initiatives every year through the TTC's Annual Service Plan and Budget process.
2. Approve updates to the TTC Service Standards to reflect current conditions and performance, including modifying the express bus planning guidelines, updating the process to evaluate new services, and general housekeeping, as summarized in Attachment 3.
3. Forward the 5-Year Service and Customer Experience Action Plan to all City Councillors, the City's General Manager of Transportation Services and the Chief Planner, as well as the General Managers of MiWay, Brampton Transit, York Region Transit, Durham Region Transit and the President/CEO of Metrolinx.

The motion by Commissioner Ainslie carried.

Adopted

5. Pilot – Free Transit for Grade 7-12 Student Field Trips

Chair Myers moved to adopt the report recommendations:

It is recommended that the TTC Board:

1. Approve the pilot for Free Transit for Grade 7-12 Student Field Trips for the 2024-2025 school year;
2. Adjust the TTC's 2024 Operating Budget by reducing 2024 fare revenue budget by \$500,000 and increase ancillary revenue budget by \$500,000, to be funded from the proceeds to be received from the sale of decommissioned Scarborough Rapid Transit fleet to offset the revenue impact anticipated from the implementation of the Free Transit for Grade 7-12 Student Field Trips pilot;
3. Direct staff to include the budget adjustment in the TTC's submission for the next City variance report; and

4. Request TTC staff to report back to the Board at the conclusion of the pilot on the results of the pilot's outcomes, including any service, financial and operational implications.

Chair Myers requested a recorded vote.

In favour: P. Ainslie, L. Kim, J. Matlow, J. Myers, D. Saxe

Opposed: J. De Laurentiis, F. Jagdeo J. Osborne, S. Holyday

Absent: C. Moise

The motion carried on a vote of 5 to 4.

Adopted

6. Design Services for Hillcrest Streetcar Maintenance and Storage Facility - Procurement Amendment Authorization

Commissioner Osborne moved to adopt the report recommendations, as follows:

It is recommended that the TTC Board:

1. Approve a contract amendment to AECOM Canada Limited for contract M85-29 – Design Services to include additional requirements and increased construction duration for the Hillcrest Streetcar Maintenance and Storage Facility by:
 - a. Increasing the upset limit amount from \$6 million to \$11 million, inclusive of HST, and;
 - b. Extending the contract term from January 23, 2026 to December 31, 2031.

The motion by Commissioner Osborne carried.

Adopted

7. Procurement Authorization - Supply of March Networks Camera Parts

Commissioner Holyday moved to adopt the report recommendations, as follows:

It is recommended that the TTC Board:

1. Authorize the award of a contract to March Networks Corporation for the supply of 24 camera parts for a period of three years commencing October 1, 2024, in the total upset limit amount of \$11,412,000 CAD, inclusive of HST, on a sole-source basis.

The motion by Commissioner Holyday carried.

Adopted

8. TTC and CUPE Local 2 – Collective Agreement Ratification (Confidential Attachment – this report contains information about labour relations or employee negotiations)

Commissioner Jagdeo moved to adopt the report recommendations, as follows:

It is recommended that the TTC Board:

1. Adopt the recommendations as set out in the Confidential Attachment; and
2. Authorize that the information set out in the Confidential Attachment be released upon the ratification of the tentative agreement by both the TTC and the Canadian Union of Public Employees Local 2.

The motion by Commissioner Jagdeo carried.

Adopted

9. Notice of Motion – Appointment to the Audit & Risk Management Committee – by Chair Jamaal Myers, seconded by Commissioner Dianne Saxe

Chair Myers moved to adopt the report recommendations, as follows:

It is recommended that the TTC Board:

1. Appoint Liane Kim to the Audit & Risk Management Committee.

The motion by Chair Myers carried.

Adopted

10. Notice of Motion – Keeping the 505 Dundas Moving Through Chinatown: Support for Temporary Adjustments to Parking Regulations on Dundas Street West

Commissioner Saxe moved to adopt the report recommendations, as follows:

It is recommended that the TTC Board:

1. Support TE13.42 and any resultant temporary parking, loading and traffic amendments on Dundas Street West that support streetcar service on Dundas Street West between Spadina Avenue and McCaul Street during construction at Spadina Station.

The motion by Commissioner Saxe carried.

Adopted

11. Notice of Motion – Request that the City of Toronto Integrity Commissioner commence an investigation

Chair Myers moved the following motion:

That the recommendation be amended to include 2.

2. Subject to 2. a, that the TTC Board agree to reimburse both TTC Board Members and Political Staff that are subject of the Integrity Commissioner’s investigation, up to \$5000 each for any legal costs or expenses incurred arising from the investigation, which costs or expenses must be evidenced by appropriate invoices submitted to TTC General Counsel;
 - a. That the *Code of Conduct Complaint Protocol for Members of Local Boards* apply to Political Staff in the same manner as TTC Board Members and that costs and expenses shall only be reimbursed in accordance with the requirements of the *Code of Conduct Complaint Protocol for Members of Local Boards*; and
 - b. That the TTC pay for any reimbursements related to recommendation No. 2.

The motion by Chair Myers carried.

Chair Myers moved to adopt the item, as amended, as follows:

1. Request that the City of Toronto Integrity Commissioner investigate all TTC Board Members, and Political Staff (as applicable), relating to any unauthorized disclosure of:
 - a. Information contained in, or relating to, confidential information that was provided to TTC Board Members as part of October 27, 2023 TTC Board Meeting which confidential information was provided before, or during, the October 27, 2023 TTC Board Meeting; and
 - b. in-camera deliberations of the Board during the October 27, 2023 TTC Board Meeting.
2. Subject to 2. a, that the TTC Board agree to reimburse both TTC Board Members and Political Staff that are subject of the Integrity Commissioner’s investigation, up to \$5000 each for any legal costs or expenses incurred arising from the investigation, which costs or expenses must be evidenced by appropriate invoices submitted to TTC General Counsel;
 - a. That the *Code of Conduct Complaint Protocol for Members of Local Boards* apply to Political Staff in the same manner as TTC Board Members and that costs and expenses shall only be reimbursed in accordance with the requirements of the *Code of Conduct Complaint Protocol for Members of Local Boards*; and

b. That the TTC pay for any reimbursements related to recommendation No. 2.

The motion by Chair Myers carried.

Amended

12. Receipt of Advice from External Counsel

Chair Myers moved the following motion:

It is recommended that the TTC Board:

1. Adopt the action taken in-camera, noting that the information is to remain confidential as it is subject to solicitor-client privilege.

The motion by Chair Myers carried.

Adopted

On a motion by Vice-Chair De Laurentiis, the meeting adjourned at 6:17 p.m.