



# **TTC Corporate Plan 2024-2028 & Beyond: Moving Toronto, Connecting Communities**

## **TTC Board Decision**

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The TTC Board on May 16, 2024, adopted the following:

That the TTC Board:

1. a. Approve Attachment 1, Moving Toronto, Connecting Communities, TTC Corporate Plan 2024-2028 & Beyond, as the guiding document for the TTC's multi-year planning activities.
  - b. Direct staff to report to the TTC Board in Q3 2024 with an implementation plan that provides key measures, targets, timelines and financial implications, as applicable.
2. Direct staff to report to the TTC Board annually with a progress update on implementation, performance, key issues and risks, and alignment to annual operating and capital budgets and plans.
3. Direct staff to forward the Corporate Plan to members of City Council, City of Toronto, and key partners for information.
4. That the Corporate Plan be reviewed on a quarterly basis for the purpose of ensuring that the timelines and goals are being effectively tracked,
5. That TTC staff, as part of the implementation of the Corporate Plan, consider means of incorporating artificial intelligence into initiatives.
6. Through the implementation of Strategic Direction 5 – Address the Structural Fiscal Imbalance, that TTC staff, in consultation with the City of Toronto partners, explore and assess opportunities to maximize revenues beyond the traditional revenue streams, with the goal of growing new revenue sources.