



# 2024-2028 TTC 5-Year Accessibility Plan and Wheel-Trans Transformation Program Update

## TTC Board Decision

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The TTC Board on December 3, 2024, adopted the following:

That the TTC Board:

1. Receive the Wheel-Trans Transformation Program Update in Attachment 1 for information and forward a copy of this report to City Councillors; and
2. Approve the *2024-2028 TTC 5-Year Accessibility Plan* in Attachment 2 of this report.
3. That TTC staff explore and report back with an equity analysis of the impacts of Family of Service trips on Wheel-Trans users.
4. That TTC staff request the Province of Ontario provide funding for increased Wheel-Trans service.
5. That staff explore and report back not later than September 2025 on opportunities to maximize the effectiveness of TTC investments in providing accessible transportation services to customers with disabilities and that such opportunities be informed by an analysis of approaches other transit authorities may be employing to meet the increasing demand and associated costs of paratransit services.