



**For Action
with Confidential Attachment**

TTC and ATU Local 113 – Customer Service Centre – Collective Agreement Ratification

Date: December 3, 2024
To: TTC Board
From: Chief People and Culture Officer

Reason for Confidential Information

This report is about labour relations or employee negotiations.

Summary

The Amalgamated Transit Union Local 113 – Customer Service Centre (ATU Local 113 – CSC) bargaining unit is comprised of approximately 50 employees in the Customer Service Centre.

This report will provide the TTC Board with details regarding the outcome of contract negotiations between the TTC and ATU Local 113 – CSC in arriving at a tentative agreement for a renewal collective bargaining agreement between these parties.

The tentative agreement was reached on November 15, 2024.

Recommendations

It is recommended that the TTC Board:

1. Adopt the recommendations as set out in the Confidential Attachment; and
2. Authorize that the confidential recommendations and confidential information respecting the Collective Agreement with Amalgamated Transit Union Local 113 – Customer Service Centre be released upon ratification of the tentative agreement by both the TTC and Amalgamated Transit Union Local 113 – Customer Service Centre.

Financial Summary

The financial details are contained within the Confidential Attachment.

The Chief Financial Officer has reviewed this report and agrees with the financial impact information.

Equity/Accessibility Matters

This agreement and resulting establishment of terms and conditions of employment are applied equitably to all employees who are represented by the bargaining unit of the subject Collective Agreement and does not have any identified impact on accessibility or equity matters.

Decision History

At the July 17, 2024 TTC Board meeting, the TTC Board considered a report entitled [Collective Bargaining Update](#) and adopted staff recommendations with the commitment that staff would report to the TTC Board with the outcome of these negotiations.

Issue Background

The ATU Local 113 – CSC collective agreement expired July 31, 2024. The parties reached a tentative agreement on November 15, 2024.

Comments

This agreement forms a renewal collective agreement between the TTC and ATU Local 113 – CSC.

Should this agreement be ratified by both parties, TTC staff will proceed to implement all items contained within the tentative agreement.

Contact

Matt Hopkins, Executive Director – People
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Signature

Shakira Naraine
Chief People and Culture Officer

Attachments

Confidential Attachment 1 – TTC and ATU Local 113 – Customer Service Centre – Collective Agreement Ratification