



## 2023 Service Alignment – Phase 1

**Date:** February 28, 2023

**To:** TTC Board

**From:** Chief Strategy and Customer Officer (Acting)

### Summary

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On January 9, 2023, the TTC Board approved the TTC Conventional and Wheel-Trans 2023 Operating Budgets and subsequently on February 15, 2023, City Council approved the 2023 Operating Budget. The 2023 Operating Budget was established on the basis that ridership will increase to 75% of pre-COVID levels by year-end. In keeping with the TTC's practice of aligning service to demand, TTC service will be set at an average of 91% of pre-COVID levels to accommodate ridership, potential increases in demand beyond forecast, and increases in traffic congestion.

The purpose of this report is to describe the service principles applied to align TTC service with ridership and present the first of two phases of service adjustments to be implemented on March 26, 2023.

The TTC's core service principles continue to be:

- **Protect transit access across the city** by continuing to schedule buses, streetcars and subway trains to serve customers at all stops and stations, in all time periods;
- **Deliver a reliable service** that is predictable and consistent for customers; and
- **Match capacity with demand** accounting for varying degrees of ridership recovery and new demand for customer travel.

These service principles translate into the following guidelines that were used to develop the 2023 service adjustments: resume pre-COVID peak vehicle capacity standards; adjust off-peak vehicle capacity standards; and adjust minimum service levels on subway services to every eight minutes or better. The planned changes have a proportionally lesser impact on bus service, which has continued to have a higher level of ridership retention than other modes. This reflects TTC's priority to minimize impacts on equity-deserving communities that have a greater reliance on reliable and frequent bus service.

On March 26, 2023, TTC service on approximately 20% of routes will be adjusted while 80% will remain unchanged or will be temporarily adjusted to facilitate construction activity. This will result in regular service adjustments on 37 daytime routes and two overnight routes in 327 periods of operation. Of the 37 daytime routes, customers on two routes will have shorter wait times in some periods of the day; customers on 24 routes will have shorter wait times in some periods and longer wait times in other periods; and customers on 11 routes will have longer wait times.

Approximately 4.16 million customer-boardings per week, or 31% of the TTC's current total boardings per week, travel on these 37 routes during these 327 periods of operation. The schedule changes on these 37 routes, in these specific 327 periods of operation will effect customers as follows:

- 66% of schedule changes will include a service reliability improvement making service more predictable for 1,013,000 customer-boardings per week.
- 18% of schedule changes will result in shorter wait times for 512,000 customer-boardings per week.
- 18% of schedule changes will result in the same wait time for 1,038,000 customer-boardings per week.
- 52% of schedule changes will result in a longer wait time of up to three minutes for 2,415,000 customer-boardings per week.
- 8% of schedule changes will result in a longer wait time between three and 11 minutes for 159,000 customer-boardings per week.
- 4% of schedule changes will result in the suspension of Express service in some periods of operation on five corridors where alternative local routes operate.

On March 26, 2023, the TTC will also begin implementing service investments to 13 Neighbourhood Improvement Areas. New peak period service will begin operating to the Stanley Greene neighbourhood in Downsview and overnight service enhancements will be made on the 335 Jane and 336 Finch West. Further improvements to overnight service, and service increases on major shopping corridors, will be made in the future.

TTC staff are currently preparing the second phase of service adjustments to be implemented on May 7, 2023. Presently, a list of May service adjustments is not available.

## **Recommendations**

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It is recommended that the TTC Board:

1. Direct staff to forward a copy of this report to the City Manager, City of Toronto, Toronto City Council, GO Transit, MiWay, Brampton Transit, York Region Transit and Durham Region Transit for information.

## **Financial Summary**

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This report presents the first of two phases of 2023 service adjustments. Phase 1 is to be implemented on March 26, 2023. Phase 2 is to be implemented on May 7, 2023. In total, Phases 1 and 2 will result in reduced operating costs of \$50.4 million gross, and \$46.5 million net, in 2023 as presented in the 2023 TTC Conventional and Wheel-Trans Operating Budgets, approved by the Board on January 9, 2023 and City Council on February 15, 2023.

The Chief Financial Officer has reviewed this report and agrees with the financial impact information.

## Equity/Accessibility Matters

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The TTC is strongly committed to making Toronto's transit system barrier-free and accessible to all so that all customers can enjoy the freedom, independence and flexibility to travel anywhere on the public transit system. The TTC also recognizes the essential role it plays for equity deserving communities and that travel by transit is not just for work and school, but also for day-to-day needs like grocery shopping, access to child care and other services and socializing. While ridership trends necessitate an alignment of service, it is important to emphasize the following.

The TTC continues to apply an equity lens to planning and seeks to maximize benefits of investment and protect service for the communities that depend on transit the most. Services that were introduced through the Annual Service Plan in recent years due to the equity analysis remain protected through these changes.

The TTC will continue to protect transit access for our customers, by providing ample service to meet current and year-end projected demand. Service coverage will not change and customers will continue to have access to transit at the same stops and/or stations, in the same time periods. The all-day, every-day network of at least 30 minutes or better service will continue to operate. Changes to the off-peak capacity standard will continue to provide more space relative to the peaks for customers using mobility devices, and customers travelling with strollers, groceries or other large items, given that trips by these customers are predominantly made outside of peak periods.

Service changes will proportionally impact surface routes less than subway, recognizing that there is a higher level of ridership on bus routes and a greater need to protect the service most important to equity-deserving communities.

Over two thirds of the schedule changes planned for March will improve reliability of service by ensuring schedules are reflective of actual operating conditions so that service is predictable and consistent for customers.

Targeted investments in service on routes with a high proportion of boardings at stops serving 13 Neighbourhood Improvement Areas will be made starting in March, including new service to the Stanley Greene neighbourhood, enhancements to overnight service on 335 Jane and 336 Finch West, and in the future, additional service on major shopping corridors on weekends.

The TTC will continue to monitor and evaluate the ridership effects of the planned changes throughout 2023 and will make further adjustments, should demand begin to exceed capacity on any of these routes, as part of the regular ongoing Service Board Period schedule change process that takes place every six weeks.

## Decision History

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On May 18, 2017, the TTC Board approved the TTC’s service standards, which are the decision rules, guidelines and criteria used to plan, monitor and evaluate transit services. [TTC Service Standards](#)

On February 10, 2022, the TTC Board approved continuing to apply COVID-19 modified vehicle capacity standards of 80% and incrementally resuming 100% by the end of 2022, should ridership increase. [9 2022 Annual Service Plan.pdf \(azureedge.net\)](#)

On January 9, 2023, the TTC Board approved the 2023 TTC Conventional and Wheel-Trans Operating Budgets and City Council on February 15, 2023. The 2023 Operating Budget reflects a service budget that aligns service to ridership where service will be scheduled to an average of 91% of pre-COVID levels to accommodate 2023 year-end forecasted ridership of 75% of pre-COVID levels. [2023 TTC Conventional and Wheel-Trans Operating Budgets \(azureedge.net\)](#)

## Issue Background

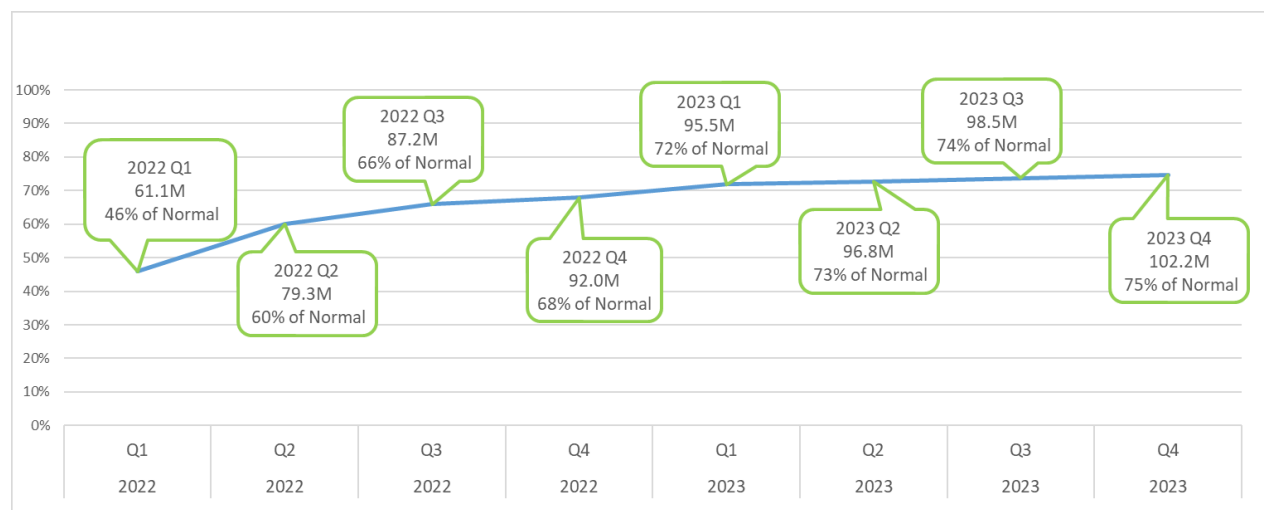
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In keeping with the TTC’s practice of aligning service to demand, the TTC’s 2023 Operating Budget is based on forecasted ridership that will increase to 75% of pre-COVID levels by year-end and, to accommodate this ridership, service will be set to 91% of pre-COVID levels.

### 2023 Ridership Forecast

In 2023, the TTC estimates that ridership will increase to 75% of pre-COVID levels by year-end as shown in Exhibit 1.

### Exhibit 1: TTC Conventional Actual and Projected Ridership



The 2023 ridership forecast assumes there will be no significant waves of COVID cases requiring additional restrictions. It is expected that office workers will maintain similar behaviour with the number of in-office days growing only slightly from an average of just under two in-office days a week at the start of 2023 to an average of approximately two in-office days a week at the end of 2023. It also assumes that trends observed in fall 2022 will continue, such as the rate of return of customers, in-person class settings at post-secondary institutions and schools, and attendance at special events.

**2023 Service Levels**

With ridership estimated to reach 75% of pre-COVID levels by year-end 2023, the TTC will set overall service to 91% of pre-COVID levels as seen in Exhibit 2. This will result in a change in current scheduled service, which is currently at 96% of pre-COVID levels. Resources required in 2023 to operate Line 5, Line 6 and the Line 3 Bus Replacement Plan, are accounted for separately and therefore will be in addition to the service hours presented in Exhibit 2.

Bus service will be impacted less than streetcar and subway, reflecting the higher level of ridership on the bus network and the need to protect surface routes that are relied upon most by equity-deserving communities. During the pandemic, capacity standards were adjusted to provide more space on all vehicles, including those operating on the TTC’s busiest routes, to support public health measures. Some of these routes will require adjustment as TTC resumes pre-COVID planning standards and public health measures continue to be eased.

**Exhibit 2: 2023 Service by Mode (Measured in weekly service hours)**

<b>Service Plan</b>	<b>Bus</b>	<b>Streetcar</b>	<b>Subway</b>	<b>Total</b>
Budget – November 2022 (pre-COVID proxy)	143,700	19,700	16,800	180,200
Scheduled – November 2022 (actual and in operation)	139,800	18,200	15,100	173,000
Proposed (starting spring 2023)	134,500	17,100	12,600	164,200
<b>% of Pre-COVID (adjusted for initiatives and efficiencies)</b>	<b>94%</b>	<b>87%</b>	<b>75%</b>	<b>91%</b>

Exhibit 3 presents a year-over-year comparison of ridership and service levels as of November 2022, and proposed for year-end 2023. As seen in 2023, the TTC will continue to operate more service than estimated ridership levels. This will ensure that resources are retained and available to adjust service to account for increases in traffic congestion that may require revised schedules to ensure service is predictable, and to provide additional capacity should customer demand exceed the 2023 forecast. The additional capacity has initially been allocated to the surface network to preserve a frequent service comparable to the subway. Should demand by mode vary from forecast, the TTC will reallocate capacity between modes.

**Exhibit 3: Year-over-Year – Ridership/Service Level Comparison**

Service	Bus	Streetcar	Subway	Total
<b>November 2022</b>				
Scheduled Service	97%	92%	90%	<b>96%</b>
Observed Demand	77%	65%	66%	<b>69%</b>
<b>Year-End 2023</b>				
Proposed Service	94%	87%	75%	<b>91%</b>
Estimated Ridership	80%	72%	73%	<b>75%</b>

**Comments**

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The following section describes the service principles applied to align TTC service with ridership and presents the first of two phases of service adjustments to be implemented on March 26, 2023.

**Service Principles**

The TTC’s core service principles continue to be:

- **Protect transit access across the city** by continuing to schedule buses, streetcars and subway trains to serve customers at all stops and stations, in all time periods;
- **Deliver a reliable service** that is predictable and consistent for customers; and
- **Match capacity with demand** accounting for varying degrees of ridership recovery and new demand for customer travel.

These core service principles translate into the following guidelines that were used to develop service adjustments:

1. Resume pre-COVID vehicle capacity standards in peak periods, which were temporarily suspended during the pandemic to provide more physical distancing (50 customers per bus, 130 customers per streetcar, 1,000/1,100 customers per train on average during the busiest hour);

2. Increase the pre-COVID vehicle capacity standard at off-peak periods with capacity for each route and time period planned based on the busiest hour for 45 customers per bus, 90 customers per streetcar, and 600/650 customers per train on average; and
3. Adjust minimum service levels on subway services to eight minutes or better.

### **March Service Adjustments**

On March 26, 2023, the TTC will implement the first phase of two phases of 2023 service adjustments. Approximately 20% of routes will be adjusted as seen in Appendix A while 80% will remain unchanged or will be temporarily adjusted to facilitate construction activity.

The March service adjustments are all encompassing and are intended to adjust service, as required. Service may be adjusted to improve service reliability where schedules are currently inadequate given operating conditions, increase capacity to accommodate forecasted demand, adjust service where there is excess capacity or all of the aforementioned. As seen in Appendix A, a single route may be adjusted by day of week, or by operating period.

The March service adjustments will result in regular service adjustments on 37 daytime routes and two overnight routes in 327 periods of operation. Of the 37 daytime routes, customers on two routes will have shorter wait times in some periods of the day; customers on 24 routes will have shorter wait times in some periods and longer wait times in other periods; and customers on 11 routes will have longer wait times.

Approximately 4.16 million customer-boardings per week, or 31% of the TTC's current total boardings per week, travel on these 37 routes during these 327 periods of operation. The schedule changes on these 37 routes, in these specific 327 periods of operation will effect customers as follows:

- 66% of schedule changes will include a service reliability improvement making service more predictable for 1,013,000 customer-boardings per week.
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- 52% of schedule changes will result in a longer wait time of up to three minutes for 2,415,000 customer-boardings per week.
- 8% of schedule changes will result in a longer wait time between three and 11 minutes for 159,000 customer-boardings per week.
- 4% of schedule changes will result in the suspension of Express service in some periods of operation on five corridors where alternative local routes operate. Service will be adjusted or protected on the respective local routes to reduce wait time and capacity impacts.

In addition to the service reliability and service capacity adjustments, the TTC will begin implementing service investments to the following 13 Neighbourhood Improvement Areas in March as shown in Exhibit 4.

**Exhibit 4: Service Investment in Neighbourhood Improvement Areas**

Neighbourhood Improvement Area		Service Investment
#	Name	
2	Mount Olive-Silverstone-Jamestown	336 Finch West
3	Thistletown-Beaumond Heights	336 Finch West
21	Humber Summit	336 Finch West
22	Humbermede	336 Finch West
24	Black Creek	335 Jane, 336 Finch West
25	Glenfield-Jane Heights	335 Jane, 336 Finch West
27	York University Heights	336 Finch West
28	Rustic	335 Jane
111	Rockcliffe-Smythe	335 Jane
113	Weston	335 Jane
115	Mount Dennis	335 Jane
154	Oakdale-Beverley Heights	335 Jane
155	Downsview	335 Jane, 128 Stanley Greene

New peak period service will begin operating to the Stanley Greene neighbourhood in Downsview and overnight service enhancements will be made on the 335 Jane and 336 Finch West serving many Neighbourhood Improvement Areas. Further improvements to overnight service, and service increases on major shopping corridors, will be made in the future.

TTC staff are currently preparing the second phase of service adjustments to be implemented on May 7, 2023. Presently, a list of service adjustments is not available at this time. The number of service adjustments to regular routes in May is expected to be similar to service adjustments in March.



## **Contact**

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## **Signature**

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Scott Haskill  
Chief Strategy and Customer Officer (Acting)

## **Attachments**

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Attachment 1 – Appendix A – March Service Adjustments

# Appendix A

## March 2023 Regular Service Adjustments Effective March 26, 2023

**37** daytime routes adjusted

**2** overnight service routes adjusted

**327** periods of service affected

Route Number	Route Name	Day of Week	Time Period	Service reliability improvement	Same or Shorter Wait for Customers	Longer Wait for Customers	Current frequency (February 2023 scheduled)	Planned frequency (subject to final scheduling)	Change in frequency	Percentage change in frequency	Comments
2	Bloor-Danforth	Mon-Fri	Morning peak		•		3 min 00 s	2 min 45 s	0 min 15 s	-8%	
2	Bloor-Danforth	Mon-Fri	Midday			•	3 min 44 s	4 min 35 s	0 min 51 s	23%	
2	Bloor-Danforth	Mon-Fri	Afternoon peak			•	3 min 00 s	3 min 47 s	0 min 47 s	26%	
2	Bloor-Danforth	Mon-Fri	Early evening			•	4 min 51 s	5 min 38 s	0 min 47 s	16%	
2	Bloor-Danforth	Mon-Fri	Late evening			•	4 min 51 s	8 min 05 s	3 min 14 s	67%	
4	Sheppard	Mon-Fri	Morning peak			•	5 min 30 s	7 min 20 s	1 min 50 s	33%	
4	Sheppard	Mon-Fri	Midday			•	5 min 30 s	7 min 20 s	1 min 50 s	33%	
4	Sheppard	Mon-Fri	Afternoon peak			•	5 min 30 s	7 min 20 s	1 min 50 s	33%	
4	Sheppard	Mon-Fri	Early evening			•	5 min 30 s	7 min 20 s	1 min 50 s	33%	
4	Sheppard	Mon-Fri	Late evening			•	5 min 30 s	7 min 20 s	1 min 50 s	33%	
4	Sheppard	Sat	Early morning			•	5 min 30 s	7 min 20 s	1 min 50 s	33%	
4	Sheppard	Sat	Morning			•	5 min 30 s	7 min 20 s	1 min 50 s	33%	
4	Sheppard	Sat	Afternoon			•	5 min 30 s	7 min 20 s	1 min 50 s	33%	
4	Sheppard	Sat	Early evening			•	5 min 30 s	7 min 20 s	1 min 50 s	33%	
4	Sheppard	Sat	Late evening			•	5 min 30 s	7 min 20 s	1 min 50 s	33%	
4	Sheppard	Sun/hol	Morning			•	5 min 30 s	7 min 20 s	1 min 50 s	33%	
4	Sheppard	Sun/hol	Afternoon			•	5 min 30 s	7 min 20 s	1 min 50 s	33%	
4	Sheppard	Sun/hol	Early evening			•	5 min 30 s	7 min 20 s	1 min 50 s	33%	
4	Sheppard	Sun/hol	Late evening			•	5 min 30 s	7 min 20 s	1 min 50 s	33%	
9	Bellamy	Mon-Fri	Early morning	•	•		17 min 00 s	17 min 00 s	0 min 00 s	0%	
9	Bellamy	Mon-Fri	Morning peak	•		•	17 min 00 s	18 min 00 s	1 min 00 s	6%	
9	Bellamy	Mon-Fri	Midday	•		•	26 min 00 s	28 min 00 s	2 min 00 s	8%	
9	Bellamy	Mon-Fri	Afternoon peak	•		•	16 min 00 s	20 min 00 s	4 min 00 s	25%	
9	Bellamy	Mon-Fri	Early evening	•		•	23 min 00 s	26 min 00 s	3 min 00 s	13%	
9	Bellamy	Mon-Fri	Late evening	•	•		30 min 00 s	26 min 00 s	-4 min 00 s	-13%	
9	Bellamy	Sat	Early morning	•	•		23 min 00 s	23 min 00 s	0 min 00 s	0%	
9	Bellamy	Sat	Morning	•		•	24 min 00 s	26 min 00 s	2 min 00 s	8%	
9	Bellamy	Sat	Afternoon	•		•	24 min 00 s	30 min 00 s	6 min 00 s	25%	
9	Bellamy	Sat	Early evening	•		•	22 min 00 s	28 min 00 s	6 min 00 s	27%	
9	Bellamy	Sat	Late evening	•	•		30 min 00 s	28 min 00 s	-2 min 00 s	-7%	
9	Bellamy	Sun/hol	Morning	•		•	22 min 00 s	26 min 00 s	4 min 00 s	18%	
9	Bellamy	Sun/hol	Afternoon	•		•	22 min 00 s	28 min 00 s	6 min 00 s	27%	
9	Bellamy	Sun/hol	Early evening	•	•		30 min 00 s	28 min 00 s	-2 min 00 s	-7%	
9	Bellamy	Sun/hol	Late evening	•	•		30 min 00 s	28 min 00 s	-2 min 00 s	-7%	
21	Brimley	Mon-Fri	Early morning			•	13 min 00 s	15 min 00 s	2 min 00 s	15%	
21	Brimley	Mon-Fri	Morning peak			•	13 min 00 s	15 min 00 s	2 min 00 s	15%	
21	Brimley	Mon-Fri	Afternoon peak			•	12 min 30 s	15 min 00 s	2 min 30 s	20%	
21	Brimley	Mon-Fri	Early evening			•	16 min 00 s	20 min 00 s	4 min 00 s	25%	
24	Victoria Park	Mon-Fri	Early morning	•		•	5 min 50 s	6 min 26 s	0 min 36 s	10%	
24	Victoria Park	Mon-Fri	Morning peak	•		•	5 min 50 s	6 min 26 s	0 min 36 s	10%	
24	Victoria Park	Mon-Fri	Midday	•		•	7 min 09 s	7 min 30 s	0 min 21 s	5%	
24	Victoria Park	Mon-Fri	Afternoon peak	•		•	6 min 13 s	6 min 40 s	0 min 27 s	7%	
24	Victoria Park	Mon-Fri	Early evening	•		•	7 min 30 s	8 min 00 s	0 min 30 s	7%	
24	Victoria Park	Mon-Fri	Late evening	•		•	9 min 30 s	10 min 00 s	0 min 30 s	5%	
24	Victoria Park	Sat	Early morning	•	•		9 min 30 s	9 min 30 s	0 min 00 s	0%	
24	Victoria Park	Sat	Morning	•		•	8 min 00 s	10 min 00 s	2 min 00 s	25%	
24	Victoria Park	Sat	Afternoon	•	•		8 min 33 s	8 min 00 s	0 min 33 s	-6%	
24	Victoria Park	Sat	Early evening	•		•	9 min 20 s	9 min 30 s	0 min 10 s	2%	
24	Victoria Park	Sat	Late evening	•	•		10 min 00 s	9 min 30 s	0 min 30 s	-5%	
24	Victoria Park	Sun/hol	Early morning	•		•	9 min 33 s	10 min 00 s	0 min 27 s	5%	
24	Victoria Park	Sun/hol	Morning	•		•	8 min 00 s	9 min 30 s	1 min 30 s	19%	
24	Victoria Park	Sun/hol	Afternoon	•		•	8 min 33 s	9 min 00 s	0 min 27 s	5%	
24	Victoria Park	Sun/hol	Early evening	•		•	9 min 20 s	10 min 00 s	0 min 40 s	7%	
24	Victoria Park	Sun/hol	Late evening	•		•	10 min 00 s	12 min 30 s	2 min 30 s	25%	
924	Victoria Park Express	Mon-Fri	Early morning	•		•	9 min 30 s	10 min 00 s	0 min 30 s	5%	
924	Victoria Park Express	Mon-Fri	Morning peak	•		•	9 min 30 s	10 min 00 s	0 min 30 s	5%	
924	Victoria Park Express	Mon-Fri	Afternoon peak	•		•	9 min 30 s	10 min 00 s	0 min 30 s	5%	
25	Don Mills	Mon-Fri	Morning peak			•	6 min 00 s	7 min 00 s	1 min 00 s	17%	
25	Don Mills	Mon-Fri	Morning peak			•	7 min 00 s	9 min 00 s	2 min 00 s	29%	
25	Don Mills	Mon-Fri	Midday			•	7 min 30 s	9 min 00 s	1 min 30 s	20%	
25	Don Mills	Mon-Fri	Afternoon peak			•	5 min 10 s	6 min 30 s	1 min 20 s	26%	
25	Don Mills	Mon-Fri	Late evening	•		•	11 min 53 s	13 min 00 s	1 min 07 s	9%	
25	Don Mills	Sat	Early morning	•	•		10 min 00 s	10 min 00 s	0 min 00 s	0%	
25	Don Mills	Sat	Morning	•		•	9 min 00 s	10 min 00 s	1 min 00 s	11%	
25	Don Mills	Sat	Afternoon	•		•	7 min 30 s	8 min 30 s	1 min 00 s	13%	
25	Don Mills	Sat	Early evening	•		•	8 min 00 s	10 min 00 s	2 min 00 s	25%	
25	Don Mills	Sat	Late evening	•		•	10 min 00 s	11 min 00 s	1 min 00 s	10%	
25	Don Mills	Sun/hol	Morning	•	•		10 min 00 s	10 min 00 s	0 min 00 s	0%	
25	Don Mills	Sun/hol	Afternoon	•	•		10 min 00 s	10 min 00 s	0 min 00 s	0%	
25	Don Mills	Sun/hol	Early evening	•		•	9 min 00 s	10 min 00 s	1 min 00 s	11%	
25	Don Mills	Sun/hol	Late evening	•		•	10 min 00 s	11 min 00 s	1 min 00 s	10%	
925	Don Mills Express	Mon-Fri	Morning peak	•		•	9 min 00 s	9 min 30 s	0 min 30 s	6%	
925	Don Mills Express	Mon-Fri	Midday	•	•		12 min 00 s	12 min 00 s	0 min 00 s	0%	
925	Don Mills Express	Mon-Fri	Afternoon peak	•		•	9 min 14 s	9 min 15 s	0 min 01 s	0%	
925	Don Mills Express	Mon-Fri	Early evening	•		•	10 min 34 s	11 min 30 s	0 min 56 s	9%	
925	Don Mills Express	Sat	Morning	•		•	9 min 30 s	10 min 00 s	0 min 30 s	5%	

Route Number	Route Name	Day of Week	Time Period	Service reliability improvement	Same or Shorter Wait for Customers	Longer Wait for customers	Current frequency (February 2023 scheduled)	Planned frequency (subject to final scheduling)	Change in frequency	Percentage change in frequency	Comments
925	Don Mills Express	Sat	Afternoon	•		•	9 min 30 s	11 min 00 s	1 min 30 s	16%	
925	Don Mills Express	Sun/hol	Morning	•	•		10 min 00 s	10 min 00 s	0 min 00 s	0%	
925	Don Mills Express	Sun/hol	Afternoon	•		•	10 min 00 s	10 min 30 s	0 min 30 s	5%	
29	Dufferin	Mon-Fri	Morning peak			•	7 min 15 s	8 min 00 s	0 min 45 s	10%	
29	Dufferin	Mon-Fri	Midday			•	7 min 00 s	8 min 00 s	1 min 00 s	14%	
29	Dufferin	Mon-Fri	Early evening			•	7 min 45 s	9 min 00 s	1 min 15 s	16%	
29	Dufferin	Mon-Fri	Late evening			•	9 min 30 s	10 min 00 s	0 min 30 s	5%	
29	Dufferin	Sat	Early morning			•	9 min 30 s	10 min 00 s	0 min 30 s	5%	
29	Dufferin	Sat	Morning			•	7 min 30 s	9 min 00 s	1 min 30 s	20%	
29	Dufferin	Sat	Afternoon		•		4 min 45 s	4 min 30 s	0 min 15 s	-5%	
29	Dufferin	Sat	Early evening			•	8 min 30 s	9 min 00 s	0 min 30 s	6%	
29	Dufferin	Sun/hol	Morning			•	7 min 45 s	9 min 00 s	1 min 15 s	16%	
29	Dufferin	Sun/hol	Afternoon		•		5 min 45 s	5 min 00 s	0 min 45 s	-13%	
929	Dufferin Express	Mon-Fri	Early morning			•	7 min 00 s	10 min 00 s	3 min 00 s	43%	
929	Dufferin Express	Mon-Fri	Morning peak			•	7 min 00 s	8 min 00 s	1 min 00 s	14%	
929	Dufferin Express	Mon-Fri	Afternoon peak		•		8 min 30 s	8 min 00 s	0 min 30 s	-6%	
929	Dufferin Express	Mon-Fri	Early evening			•	8 min 00 s	9 min 00 s	1 min 00 s	13%	
929	Dufferin Express	Sat	Morning			•	8 min 30 s	9 min 00 s	0 min 30 s	6%	
929	Dufferin Express	Sat	Afternoon			•	7 min 00 s	9 min 00 s	2 min 00 s	29%	
929	Dufferin Express	Sun/hol	Afternoon			•	8 min 30 s	10 min 00 s	1 min 30 s	18%	
35	Jane	Mon-Fri	Early morning	•		•	4 min 30 s	5 min 00 s	0 min 30 s	11%	
35	Jane	Mon-Fri	Morning peak	•		•	4 min 30 s	6 min 00 s	1 min 30 s	33%	
35	Jane	Mon-Fri	Midday	•		•	7 min 30 s	8 min 00 s	0 min 30 s	7%	
35	Jane	Mon-Fri	Afternoon peak	•		•	5 min 00 s	6 min 00 s	1 min 00 s	20%	
35	Jane	Mon-Fri	Early evening	•	•		8 min 30 s	8 min 00 s	0 min 30 s	-6%	
35	Jane	Mon-Fri	Late evening	•		•	9 min 00 s	10 min 00 s	1 min 00 s	11%	
35	Jane	Sat	Early morning	•	•		9 min 00 s	8 min 00 s	-1 min 00 s	-11%	
35	Jane	Sat	Morning	•		•	9 min 00 s	10 min 00 s	1 min 00 s	11%	
35	Jane	Sat	Afternoon	•		•	7 min 00 s	8 min 00 s	1 min 00 s	14%	
35	Jane	Sat	Early evening	•		•	7 min 30 s	8 min 00 s	0 min 30 s	7%	
35	Jane	Sat	Late evening	•		•	8 min 30 s	10 min 00 s	1 min 30 s	18%	
35	Jane	Sun/hol	Early morning	•	•		30 min 00 s	20 min 00 s	-10 min 00 s	-33%	
35	Jane	Sun/hol	Afternoon	•	•		10 min 00 s	10 min 00 s	0 min 00 s	0%	
35	Jane	Sun/hol	Afternoon	•		•	8 min 30 s	10 min 00 s	1 min 30 s	18%	
35	Jane	Sun/hol	Early evening	•	•		8 min 00 s	8 min 00 s	0 min 00 s	0%	
35	Jane	Sun/hol	Late evening	•	•		10 min 00 s	10 min 00 s	0 min 00 s	0%	
935	Jane Express	Mon-Fri	Early morning	•	•		10 min 00 s	10 min 00 s	0 min 00 s	0%	
935	Jane Express	Mon-Fri	Morning peak	•		•	9 min 00 s	12 min 00 s	3 min 00 s	33%	
935	Jane Express	Mon-Fri	Midday	•		•	12 min 00 s	16 min 00 s	4 min 00 s	33%	
935	Jane Express	Mon-Fri	Afternoon peak	•	•		12 min 00 s	12 min 00 s	0 min 00 s	0%	
935	Jane Express	Mon-Fri	Early evening	•		•	12 min 00 s	Suspended			Service suspended in period
935	Jane Express	Sat	Early morning	•		•	10 min 30 s	Suspended			Service suspended in period
935	Jane Express	Sat	Morning	•	•		11 min 00 s	10 min 00 s	-1 min 00 s	-9%	
935	Jane Express	Sat	Afternoon	•	•		10 min 00 s	8 min 00 s	-2 min 00 s	-20%	
935	Jane Express	Sun/hol	Morning	•	•		10 min 00 s	10 min 00 s	0 min 00 s	0%	
935	Jane Express	Sun/hol	Afternoon	•	•		10 min 00 s	10 min 00 s	0 min 00 s	0%	
36	Finch West	Mon-Fri	Morning peak			•	5 min 00 s	5 min 30 s	0 min 30 s	10%	East of Finch West Stn
36	Finch West	Mon-Fri	Morning peak			•	4 min 30 s	5 min 30 s	1 min 00 s	22%	West of Finch West Stn
36	Finch West	Mon-Fri	Midday			•	5 min 00 s	6 min 00 s	1 min 00 s	20%	East of Finch West Stn
36	Finch West	Mon-Fri	Midday			•	5 min 00 s	6 min 00 s	1 min 00 s	20%	West of Finch West Stn
36	Finch West	Mon-Fri	Afternoon peak			•	6 min 00 s	6 min 30 s	0 min 30 s	8%	West of Finch West Stn
36	Finch West	Mon-Fri	Afternoon peak			•	5 min 30 s	6 min 30 s	1 min 00 s	18%	East of Finch West Stn
36	Finch West	Mon-Fri	Early evening			•	6 min 30 s	7 min 30 s	1 min 00 s	15%	East of Finch West Stn
36	Finch West	Sat	Morning			•	6 min 15 s	7 min 00 s	0 min 45 s	12%	West of Finch West Stn
36	Finch West	Sat	Afternoon			•	4 min 30 s	5 min 30 s	1 min 00 s	22%	West of Finch West Stn
36	Finch West	Sat	Early evening			•	8 min 00 s	8 min 30 s	0 min 30 s	6%	
36	Finch West	Sat	Late evening			•	9 min 15 s	10 min 00 s	0 min 45 s	8%	
36	Finch West	Sun/hol	Morning			•	6 min 30 s	8 min 00 s	1 min 30 s	23%	West of Finch West Stn
36	Finch West	Sun/hol	Afternoon			•	6 min 00 s	7 min 00 s	1 min 00 s	17%	East of Finch West Stn
36	Finch West	Sun/hol	Afternoon			•	5 min 00 s	6 min 00 s	1 min 00 s	20%	West of Finch West Stn
36	Finch West	Sun/hol	Early evening			•	7 min 00 s	8 min 00 s	1 min 00 s	14%	
36	Finch West	Sun/hol	Late evening			•	9 min 30 s	10 min 00 s	0 min 30 s	5%	
37	Islington	Mon-Fri	Early morning	•		•	8 min 00 s	8 min 30 s	0 min 30 s	6%	
37	Islington	Mon-Fri	Morning peak	•		•	8 min 00 s	9 min 00 s	1 min 00 s	13%	
37	Islington	Mon-Fri	Midday	•	•		12 min 30 s	12 min 30 s	0 min 00 s	0%	
37	Islington	Mon-Fri	Afternoon peak	•		•	10 min 00 s	11 min 00 s	1 min 00 s	10%	
37	Islington	Mon-Fri	Early evening	•		•	11 min 30 s	12 min 00 s	0 min 30 s	4%	
37	Islington	Mon-Fri	Late evening	•	•		15 min 00 s	15 min 00 s	0 min 00 s	0%	
37	Islington	Sat	Early morning	•	•		15 min 00 s	14 min 00 s	-1 min 00 s	-7%	
37	Islington	Sat	Morning	•	•		9 min 00 s	9 min 00 s	0 min 00 s	0%	
37	Islington	Sat	Afternoon	•	•		8 min 30 s	8 min 30 s	0 min 00 s	0%	
37	Islington	Sat	Early evening	•	•		13 min 30 s	13 min 00 s	0 min 30 s	-4%	
37	Islington	Sat	Late evening	•	•		15 min 00 s	14 min 00 s	-1 min 00 s	-7%	
37	Islington	Sun/hol	Early morning	•	•		24 min 00 s	30 min 00 s	6 min 00 s	25%	
37	Islington	Sun/hol	Morning	•	•		11 min 00 s	11 min 00 s	0 min 00 s	0%	
37	Islington	Sun/hol	Afternoon	•	•		11 min 00 s	11 min 00 s	0 min 00 s	0%	
37	Islington	Sun/hol	Early evening	•	•		13 min 30 s	13 min 00 s	0 min 30 s	-4%	
37	Islington	Sun/hol	Late evening	•	•		15 min 00 s	14 min 00 s	-1 min 00 s	-7%	
937	Islington Express	Mon-Fri	Early morning	•	•		15 min 00 s	14 min 00 s	-1 min 00 s	-7%	
937	Islington Express	Mon-Fri	Morning peak	•		•	15 min 00 s	16 min 00 s	1 min 00 s	7%	
937	Islington Express	Mon-Fri	Afternoon peak	•	•		14 min 00 s	14 min 00 s	0 min 00 s	0%	
40	Junction-Dundas West	Mon-Fri	Early morning	•		•	9 min 00 s	11 min 00 s	2 min 00 s	22%	
40	Junction-Dundas West	Mon-Fri	Morning peak	•		•	9 min 00 s	10 min 00 s	1 min 00 s	11%	
40	Junction-Dundas West	Mon-Fri	Midday	•		•	10 min 00 s	12 min 00 s	2 min 00 s	20%	
40	Junction-Dundas West	Mon-Fri	Afternoon peak	•		•	10 min 00 s	11 min 00 s	1 min 00 s	10%	

Route Number	Route Name	Day of Week	Time Period	Service reliability improvement	Same or Shorter Wait for Customers	Longer Wait for customers	Current frequency (February 2023 scheduled)	Planned frequency (subject to final scheduling)	Change in frequency	Percentage change in frequency	Comments
40	Junction-Dundas West	Mon-Fri	Early evening	•		•	12 min 30 s	14 min 00 s	1 min 30 s	12%	
40	Junction-Dundas West	Mon-Fri	Late evening	•	•		15 min 00 s	14 min 00 s	-1 min 00 s	-7%	
40	Junction-Dundas West	Sat	Early morning	•	•		12 min 00 s	11 min 00 s	-1 min 00 s	-8%	
40	Junction-Dundas West	Sat	Morning	•		•	14 min 00 s	15 min 00 s	1 min 00 s	7%	
40	Junction-Dundas West	Sat	Afternoon	•	•		14 min 00 s	13 min 00 s	-1 min 00 s	-7%	
40	Junction-Dundas West	Sat	Early evening	•		•	12 min 00 s	14 min 00 s	2 min 00 s	17%	
40	Junction-Dundas West	Sat	Late evening	•	•		15 min 00 s	15 min 00 s	0 min 00 s	0%	
40	Junction-Dundas West	Sun/hol	Early morning	•		•	15 min 00 s	16 min 00 s	1 min 00 s	7%	
40	Junction-Dundas West	Sun/hol	Morning	•	•		13 min 00 s	13 min 00 s	0 min 00 s	0%	
40	Junction-Dundas West	Sun/hol	Afternoon	•		•	13 min 00 s	15 min 30 s	2 min 30 s	19%	
40	Junction-Dundas West	Sun/hol	Early evening	•		•	12 min 00 s	12 min 30 s	0 min 30 s	4%	
40	Junction-Dundas West	Sun/hol	Late evening	•	•		15 min 00 s	14 min 00 s	-1 min 00 s	-7%	
41	Keele	Mon-Fri	Morning peak			•	8 min 00 s	10 min 00 s	2 min 00 s	25%	
41	Keele	Mon-Fri	Afternoon peak			•	8 min 00 s	10 min 00 s	2 min 00 s	25%	
41	Keele	Mon-Fri	Early evening			•	12 min 00 s	15 min 00 s	3 min 00 s	25%	
941	Keele Express	Mon-Fri	Morning peak			•	16 min 00 s	20 min 00 s	4 min 00 s	25%	
941	Keele Express	Mon-Fri	Midday			•	20 min 00 s	Suspended			Service suspended in period
941	Keele Express	Mon-Fri	Afternoon peak			•	16 min 00 s	20 min 00 s	4 min 00 s	25%	
60	Steeles West	Mon-Fri	Morning peak			•	8 min 30 s	Suspended			60C service suspended
60	Steeles West	Mon-Fri	Afternoon peak			•	8 min 30 s	Suspended			60C service suspended
960	Steeles West Express	Mon-Fri	Morning peak		•		7 min 30 s	6 min 30 s	-1 min 00 s	-13%	Reallocated from 60C
960	Steeles West Express	Mon-Fri	Afternoon peak		•		9 min 00 s	7 min 40 s	-1 min 20 s	-15%	Reallocated from 60C
70	O'Connor	Mon-Fri	Early morning			•	10 min 00 s	12 min 00 s	2 min 00 s	20%	
70	O'Connor	Mon-Fri	Midday			•	11 min 00 s	13 min 00 s	2 min 00 s	18%	
78	St Andrews	Mon-Fri	Morning peak	•		•	15 min 00 s	17 min 00 s	2 min 00 s	13%	
78	St Andrews	Mon-Fri	Midday	•	•		30 min 00 s	30 min 00 s	0 min 00 s	0%	
78	St Andrews	Mon-Fri	Afternoon peak	•		•	15 min 00 s	20 min 00 s	5 min 00 s	33%	
78	St Andrews	Mon-Fri	Early evening	•	•		30 min 00 s	30 min 00 s	0 min 00 s	0%	
78	St Andrews	Mon-Fri	Late evening	•	•		30 min 00 s	30 min 00 s	0 min 00 s	0%	
78	St Andrews	Sat	Early morning	•	•		30 min 00 s	25 min 00 s	-5 min 00 s	-17%	
78	St Andrews	Sat	Morning	•	•		30 min 00 s	25 min 00 s	-5 min 00 s	-17%	
78	St Andrews	Sat	Afternoon	•	•		30 min 00 s	25 min 00 s	-5 min 00 s	-17%	
78	St Andrews	Sat	Early evening	•	•		30 min 00 s	25 min 00 s	-5 min 00 s	-17%	
78	St Andrews	Sat	Late evening	•	•		30 min 00 s	30 min 00 s	0 min 00 s	0%	
78	St Andrews	Sun/hol	Morning	•	•		30 min 00 s	25 min 00 s	-5 min 00 s	-17%	
78	St Andrews	Sun/hol	Afternoon	•	•		30 min 00 s	25 min 00 s	-5 min 00 s	-17%	
78	St Andrews	Sun/hol	Early evening	•	•		30 min 00 s	25 min 00 s	-5 min 00 s	-17%	
78	St Andrews	Sun/hol	Late evening	•	•		30 min 00 s	30 min 00 s	0 min 00 s	0%	
84	Sheppard West	Mon-Fri	Morning peak	•		•	4 min 40 s	5 min 00 s	0 min 20 s	7%	
84	Sheppard West	Mon-Fri	Midday	•	•		8 min 00 s	8 min 00 s	0 min 00 s	0%	
84	Sheppard West	Mon-Fri	Afternoon peak	•	•		7 min 30 s	7 min 22 s	0 min -8 s	-2%	
84	Sheppard West	Mon-Fri	Early Evening	•		•	8 min 30 s	9 min 00 s	0 min 30 s	6%	
84	Sheppard West	Mon-Fri	Late evening	•	•		10 min 00 s	10 min 00 s	0 min 00 s	0%	
84	Sheppard West	Sat	Early morning	•	•		10 min 00 s	8 min 45 s	-1 min 15 s	-13%	
84	Sheppard West	Sat	Morning	•	•		10 min 00 s	9 min 30 s	0 min 30 s	-5%	
84	Sheppard West	Sat	Afternoon	•	•		8 min 30 s	7 min 30 s	-1 min 00 s	-12%	
84	Sheppard West	Sat	Early evening	•	•		9 min 30 s	8 min 00 s	-1 min 30 s	-16%	
84	Sheppard West	Sat	Late evening	•	•		9 min 30 s	9 min 30 s	0 min 00 s	0%	
84	Sheppard West	Sun/hol	Early morning	•	•		10 min 00 s	9 min 30 s	0 min 30 s	-5%	
84	Sheppard West	Sun/hol	Morning	•	•		9 min 15 s	8 min 30 s	0 min 45 s	-8%	
84	Sheppard West	Sun/hol	Afternoon	•	•		9 min 00 s	7 min 30 s	-1 min 30 s	-17%	
84	Sheppard West	Sun/hol	Early evening	•		•	9 min 30 s	9 min 45 s	0 min 15 s	3%	
84	Sheppard West	Sun/hol	Late evening	•	•		9 min 30 s	9 min 30 s	0 min 00 s	0%	
984	Sheppard West Express	Mon-Fri	Morning peak	•	•		10 min 00 s	10 min 00 s	0 min 00 s	0%	
984	Sheppard West Express	Mon-Fri	Midday	•		•	10 min 00 s	11 min 00 s	1 min 00 s	10%	
984	Sheppard West Express	Mon-Fri	Afternoon peak	•		•	9 min 00 s	9 min 30 s	0 min 30 s	6%	
984	Sheppard West Express	Mon-Fri	Early evening	•		•	15 min 00 s	16 min 00 s	1 min 00 s	7%	
984	Sheppard West Express	Sat	Early morning			•	15 min 00 s	Suspended			Suspended on weekends
984	Sheppard West Express	Sat	Morning			•	15 min 00 s	Suspended			Suspended on weekends
984	Sheppard West Express	Sat	Afternoon			•	15 min 00 s	Suspended			Suspended on weekends
984	Sheppard West Express	Sun/hol	Morning			•	15 min 00 s	Suspended			Suspended on weekends
984	Sheppard West Express	Sun/hol	Afternoon			•	15 min 00 s	Suspended			Suspended on weekends
86	Scarborough	Mon-Fri	Early morning	•		•	5 min 00 s	6 min 00 s	1 min 00 s	20%	
86	Scarborough	Mon-Fri	Morning peak	•		•	5 min 00 s	6 min 00 s	1 min 00 s	20%	
86	Scarborough	Mon-Fri	Midday	•		•	8 min 00 s	10 min 00 s	2 min 00 s	25%	
86	Scarborough	Mon-Fri	Afternoon peak	•		•	5 min 00 s	6 min 00 s	1 min 00 s	20%	
86	Scarborough	Mon-Fri	Early evening	•	•		10 min 00 s	10 min 00 s	0 min 00 s	0%	
86	Scarborough	Mon-Fri	Late evening	•	•		10 min 00 s	10 min 00 s	0 min 00 s	0%	
86	Scarborough	Sat	Early morning	•		•	6 min 30 s	6 min 40 s	0 min 10 s	3%	
86	Scarborough	Sat	Morning	•		•	6 min 12 s	6 min 40 s	0 min 28 s	8%	
86	Scarborough	Sat	Afternoon	•		•	5 min 45 s	6 min 40 s	0 min 55 s	16%	
86	Scarborough	Sat	Early evening	•		•	7 min 30 s	8 min 00 s	0 min 30 s	7%	
86	Scarborough	Sat	Late evening	•		•	9 min 00 s	10 min 00 s	1 min 00 s	11%	
86	Scarborough	Sun/hol	Early morning	•	•		10 min 00 s	10 min 00 s	0 min 00 s	0%	
86	Scarborough	Sun/hol	Morning	•	•		8 min 00 s	8 min 00 s	0 min 00 s	0%	
86	Scarborough	Sun/hol	Afternoon	•	•		8 min 30 s	8 min 00 s	0 min 30 s	-6%	
86	Scarborough	Sun/hol	Early evening	•		•	9 min 30 s	10 min 00 s	0 min 30 s	5%	
86	Scarborough	Sun/hol	Late evening	•		•	9 min 00 s	10 min 00 s	1 min 00 s	11%	
986	Scarborough Express	Mon-Fri	Morning peak	•	•		6 min 00 s	6 min 00 s	0 min 00 s	0%	
986	Scarborough Express	Mon-Fri	Afternoon peak	•		•	12 min 00 s	12 min 00 s	0 min 00 s	0%	
87	Cosburn	Mon-Fri	Early morning	•		•	9 min 00 s	9 min 30 s	0 min 30 s	6%	
87	Cosburn	Mon-Fri	Morning peak	•		•	9 min 00 s	9 min 30 s	0 min 30 s	6%	
87	Cosburn	Mon-Fri	Midday	•		•	11 min 00 s	10 min 30 s	0 min 30 s	-5%	
87	Cosburn	Mon-Fri	Afternoon peak	•	•		9 min 00 s	9 min 00 s	0 min 00 s	0%	
87	Cosburn	Mon-Fri	Early evening	•	•		11 min 00 s	11 min 00 s	0 min 00 s	0%	

Route Number	Route Name	Day of Week	Time Period	Service reliability improvement	Same or Shorter Wait for Customers	Longer Wait for customers	Current frequency (February 2023 scheduled)	Planned frequency (subject to final scheduling)	Change in frequency	Percentage change in frequency	Comments
87	Cosburn	Mon-Fri	Late evening	•		•	11 min 00 s	12 min 00 s	1 min 00 s	9%	
87	Cosburn	Sat	Early morning	•	•		10 min 00 s	10 min 00 s	0 min 00 s	0%	
87	Cosburn	Sat	Morning	•		•	10 min 00 s	12 min 00 s	2 min 00 s	20%	
87	Cosburn	Sat	Afternoon	•		•	10 min 00 s	12 min 00 s	2 min 00 s	20%	
87	Cosburn	Sat	Early evening	•		•	10 min 00 s	11 min 00 s	1 min 00 s	10%	
87	Cosburn	Sat	Late evening	•	•		10 min 00 s	10 min 00 s	0 min 00 s	0%	
87	Cosburn	Sun/hol	Morning	•		•	10 min 00 s	11 min 00 s	1 min 00 s	10%	
87	Cosburn	Sun/hol	Afternoon	•		•	10 min 00 s	12 min 00 s	2 min 00 s	20%	
87	Cosburn	Sun/hol	Early evening	•	•		10 min 00 s	10 min 00 s	0 min 00 s	0%	
87	Cosburn	Sun/hol	Late evening	•	•		10 min 00 s	10 min 00 s	0 min 00 s	0%	
101	Downsview Park	Mon-Fri	Morning peak		•		30 min 00 s	30 min 00 s	0 min 00 s	0%	Route modification
101	Downsview Park	Mon-Fri	Midday		•		30 min 00 s	30 min 00 s	0 min 00 s	0%	Route modification
101	Downsview Park	Mon-Fri	Afternoon peak		•		30 min 00 s	30 min 00 s	0 min 00 s	0%	Route modification
101	Downsview Park	Mon-Fri	Early evening		•		30 min 00 s	30 min 00 s	0 min 00 s	0%	Route modification
101	Downsview Park	Sat	Morning		•		30 min 00 s	30 min 00 s	0 min 00 s	0%	Route modification
101	Downsview Park	Sat	Afternoon		•		30 min 00 s	30 min 00 s	0 min 00 s	0%	Route modification
101	Downsview Park	Sat	Early evening		•		30 min 00 s	30 min 00 s	0 min 00 s	0%	Route modification
101	Downsview Park	Sun/hol	Morning		•		30 min 00 s	30 min 00 s	0 min 00 s	0%	Route modification
101	Downsview Park	Sun/hol	Afternoon		•		30 min 00 s	30 min 00 s	0 min 00 s	0%	Route modification
101	Downsview Park	Sun/hol	Early evening		•		30 min 00 s	30 min 00 s	0 min 00 s	0%	Route modification
110	Islington South	Mon-Fri	Early morning	•	•		6 min 00 s	5 min 30 s	0 min 30 s	-8%	Includes route extension
110	Islington South	Mon-Fri	Morning peak	•		•	6 min 00 s	6 min 15 s	0 min 15 s	4%	Includes route extension
110	Islington South	Mon-Fri	Midday	•		•	9 min 00 s	11 min 00 s	2 min 00 s	22%	Includes route extension
110	Islington South	Mon-Fri	Afternoon peak	•		•	6 min 00 s	6 min 45 s	0 min 45 s	13%	Includes route extension
110	Islington South	Mon-Fri	Early evening	•		•	9 min 00 s	11 min 00 s	2 min 00 s	22%	Includes route extension
110	Islington South	Mon-Fri	Late evening	•	•		15 min 00 s	15 min 00 s	0 min 00 s	0%	Includes route extension
110	Islington South	Sat	Early morning	•		•	11 min 00 s	12 min 00 s	1 min 00 s	9%	Includes route extension
110	Islington South	Sat	Morning	•		•	9 min 00 s	10 min 30 s	1 min 30 s	17%	Includes route extension
110	Islington South	Sat	Afternoon	•		•	9 min 00 s	11 min 00 s	2 min 00 s	22%	Includes route extension
110	Islington South	Sat	Early evening	•		•	10 min 00 s	12 min 30 s	2 min 30 s	25%	Includes route extension
110	Islington South	Sat	Late evening	•	•		15 min 00 s	15 min 00 s	0 min 00 s	0%	Includes route extension
110	Islington South	Sun/hol	Morning	•		•	10 min 00 s	12 min 30 s	2 min 30 s	25%	Includes route extension
110	Islington South	Sun/hol	Afternoon	•		•	10 min 00 s	12 min 30 s	2 min 30 s	25%	Includes route extension
110	Islington South	Sun/hol	Early evening	•	•		15 min 00 s	15 min 00 s	0 min 00 s	0%	Includes route extension
110	Islington South	Sun/hol	Late evening	•	•		15 min 00 s	15 min 00 s	0 min 00 s	0%	Includes route extension
115	Silver Hills	Sat	Early morning	•	•		30 min 00 s	25 min 00 s	-5 min 00 s	-17%	
115	Silver Hills	Sat	Morning	•	•		30 min 00 s	25 min 00 s	-5 min 00 s	-17%	
115	Silver Hills	Sat	Afternoon	•	•		30 min 00 s	25 min 00 s	-5 min 00 s	-17%	
115	Silver Hills	Sat	Early evening	•	•		30 min 00 s	25 min 00 s	-5 min 00 s	-17%	
115	Silver Hills	Sun/hol	Morning	•	•		30 min 00 s	25 min 00 s	-5 min 00 s	-17%	
115	Silver Hills	Sun/hol	Afternoon	•	•		30 min 00 s	25 min 00 s	-5 min 00 s	-17%	
115	Silver Hills	Sun/hol	Early evening	•	•		30 min 00 s	25 min 00 s	-5 min 00 s	-17%	
122	Graydon Hall	Mon-Fri	Midday			•	19 min 00 s	30 min 00 s	11 min 00 s	58%	
122	Graydon Hall	Sat	Late evening			•	26 min 00 s	30 min 00 s	4 min 00 s	15%	
122	Graydon Hall	Sun/hol	Late evening			•	26 min 00 s	30 min 00 s	4 min 00 s	15%	
128	Stanley Greene	Mon-Fri	Morning peak					30 min 00 s			New service - 2021 ASP
128	Stanley Greene	Mon-Fri	Afternoon peak					30 min 00 s			New service - 2021 ASP
133	Neilson	Mon-Fri	Early morning			•	11 min 00 s	13 min 00 s	2 min 00 s	18%	
133	Neilson	Mon-Fri	Morning peak			•	11 min 00 s	13 min 00 s	2 min 00 s	18%	
133	Neilson	Mon-Fri	Midday			•	11 min 00 s	13 min 00 s	2 min 00 s	18%	
133	Neilson	Mon-Fri	Afternoon peak			•	7 min 30 s	10 min 00 s	2 min 30 s	33%	
133	Neilson	Mon-Fri	Early evening			•	10 min 30 s	13 min 00 s	2 min 30 s	24%	
133	Neilson	Mon-Fri	Late evening			•	16 min 00 s	22 min 00 s	6 min 00 s	38%	
133	Neilson	Sat	Early morning			•	14 min 00 s	15 min 00 s	1 min 00 s	7%	
133	Neilson	Sat	Morning			•	12 min 00 s	12 min 30 s	0 min 30 s	4%	
133	Neilson	Sat	Afternoon			•	10 min 00 s	12 min 30 s	2 min 30 s	25%	
133	Neilson	Sat	Early evening			•	10 min 00 s	12 min 30 s	2 min 30 s	25%	
133	Neilson	Sat	Late evening			•	16 min 00 s	20 min 00 s	4 min 00 s	25%	
133	Neilson	Sun/hol	Afternoon			•	10 min 00 s	12 min 30 s	2 min 30 s	25%	
133	Neilson	Sun/hol	Early evening			•	13 min 00 s	12 min 30 s	0 min 30 s	-4%	
133	Neilson	Sun/hol	Late evening			•	16 min 00 s	22 min 00 s	6 min 00 s	38%	
335	Jane Night Bus	Mon-Fri	Late evening			•	30 min 00 s	20 min 00 s	-10 min 00 s	-33%	
335	Jane Night Bus	Mon-Fri	Overnight			•	30 min 00 s	20 min 00 s	-10 min 00 s	-33%	
336	Finch West Night Bus	Mon-Fri	Overnight			•	30 min 00 s	10 min 00 s	-20 min 00 s	-67%	After 5AM
501	Queen	Mon-Fri	Morning peak			•	6 min 00 s	8 min 00 s	2 min 00 s	33%	
501	Queen	Mon-Fri	Midday			•	6 min 30 s	9 min 00 s	2 min 30 s	38%	
501	Queen	Mon-Fri	Afternoon peak			•	6 min 00 s	8 min 00 s	2 min 00 s	33%	
501	Queen	Mon-Fri	Early evening			•	8 min 00 s	9 min 00 s	1 min 00 s	13%	
905	Eglinton East Express	Mon-Fri	Morning peak	•			9 min 15 s	16 min 00 s	6 min 45 s	73%	
905	Eglinton East Express	Mon-Fri	Midday	•			7 min 30 s	10 min 30 s	3 min 00 s	40%	
905	Eglinton East Express	Mon-Fri	Afternoon peak	•			8 min 00 s	14 min 00 s	6 min 00 s	75%	
905	Eglinton East Express	Mon-Fri	Early evening	•			11 min 00 s	14 min 00 s	3 min 00 s	27%	
905	Eglinton East Express	Sat	Early morning	•			10 min 00 s	14 min 00 s	4 min 00 s	40%	
905	Eglinton East Express	Sat	Morning	•			10 min 00 s	14 min 00 s	4 min 00 s	40%	
905	Eglinton East Express	Sat	Afternoon	•			10 min 00 s	17 min 00 s	7 min 00 s	70%	
905	Eglinton East Express	Sun/hol	Morning	•			12 min 00 s	17 min 30 s	5 min 30 s	46%	
905	Eglinton East Express	Sun/hol	Afternoon	•			10 min 00 s	15 min 30 s	5 min 30 s	55%	
943	Kennedy Express	Mon-Fri	Morning peak			•	10 min 00 s	Suspended			Service on 943 suspended
943	Kennedy Express	Mon-Fri	Afternoon peak			•	10 min 00 s	Suspended			Service on 943 suspended
953	Steeles East Express	Mon-Fri	Morning peak			•	7 min 00 s	11 min 00 s	4 min 00 s	57%	
953	Steeles East Express	Mon-Fri	Afternoon peak			•	7 min 15 s	12 min 00 s	4 min 45 s	66%	

Total      209      116      209