



**For Action
with Confidential Attachment**

Cybersecurity – October 28, 2021 Incident and Response Update

Date: February 10, 2022
To: TTC Board
From: Chief Financial Officer / General Counsel

Reason for Confidential Information

This report contains advice or communications that are subject to solicitor-client privilege, including communications necessary for that purpose.

Summary

On October 28, 2021, the TTC was subject to a cybersecurity breach. The organization mobilized to respond to the immediate threat to the TTC's IT network and systems, and to mitigate impacts to the TTC's day-to-day business operations. The confidential attachment provides the Board with an update on the current status of the cybersecurity breach and work completed to date.

Recommendations

It is recommended that the TTC Board:

1. Receive the in-camera presentation, noting that it is to remain confidential in its entirety as it contains information that is subject to solicitor-client privilege.

Financial Summary

Financial implications associated with the confidential advice is enclosed in Confidential Attachment 1.

Equity/Accessibility Matters

A cornerstone of TTC's Corporate Plan 2018-2022 is accessibility and being a proud leader in providing accessible public transit in the city of Toronto. We are committed to ensuring reliable, safe, accessible and inclusive transit services for all our customers. As part of our business continuity plan, the restoration of systems was prioritized based on customer impact, using an equity and accessibility lens.

Decision History

At an Emergency meeting on November 5, 2022, the TTC Board received a confidential update on the October 28, 2021 cybersecurity incident and response.

https://ttc-cdn.azureedge.net/-/media/Project/TTC/DevProto/Documents/Home/Public-Meetings/Board/2021/November_5/Reports/1_Cybersecurity_October_28_2021_Incident_and_Response.pdf?rev=bc86534bbe1847309ea3c351a2ae908d&hash=5017DD13594844975AB5414DC5E2BBAC

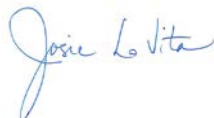
Issue Background

On October 28, 2021, the TTC was subject to a cybersecurity breach by an external party (“Threat Actor”). TTC staff responded immediately to contain the extent of the breach. The organization mobilized to respond to the immediate threat to the TTC’s network and systems, and to mitigate impacts to the TTC’s day-to-day business operations.

Comments

The TTC Board will receive a confidential presentation on the cybersecurity response to date.

Signature



Josie La Vita
Chief Financial Officer



Michael Atlas
General Counsel

Attachments

Confidential Attachment 1 – Cybersecurity – October 28, 2021 Incident and Response Update