

City Council Transmittal – EX28.18 Accessibility Impacts on The Closure of Essential Bus Stops in Our Communities

Date: February 10, 2022

To: TTC Board

From: Director - Commission Services

Summary

City Council on December 15, 16 and 17, 2021, adopted the subject item and has forwarded a copy of City Council's decision to the Toronto Transit Commission Board for consideration.

Recommendations

It is recommended that the TTC Board:

Request that the Chief Executive Officer arrange a presentation to the Toronto
Accessibility Advisory Committee in the first quarter of 2022 on the removal of the
two Market Street bus stops on the 121 route, including an explanation of how an
equity and accessibility analysis was used to consider the potential impacts of
cancelling or moving bus stop locations in general and these stops in particular.

Signature

Chrisanne Finnerty
Director – Commission Services

Attachments

Attachment 1 – City Council Decision – EX28.18 – Accessibility Impacts on The Closure of Essential Bus Stops in Our Communities



City Clerk's Office

John D. Elvidge City Clerk

Secretariat
Marilyn Toft
Council Secretariat Support
City Hall, 12th Floor, West
100 Queen Street West
Toronto, Ontario M5H 2N2

Tel: 416-392-7032 Fax: 416-392-2980 e-mail: Marilyn.Toft@toronto.ca

web: www.toronto.ca

In reply please quote: Ref.: 21-EX28.18

January 4, 2022

Ms. Chrisanne Finnerty Director, Commission Services Toronto Transit Commission 1900 Yonge Street Toronto, Ontario M4S 1Z2

Dear Ms. Finnerty:

Subject:

Executive Committee Item 28.18

Accessibility Impacts on The Closure of Essential Bus Stops in Our

Communities (Ward All)

City Council on December 15, 16 and 17, 2021, adopted this Item, and in so doing has requested the Toronto Transit Commission Board to request the Chief Executive Officer, Toronto Transit Commission to arrange a presentation to the Toronto Accessibility Advisory Committee in the first quarter of 2022 on the removal of the two Market Street bus stops on the 121 route, including an explanation of how an equity and accessibility analysis was used to consider the potential impacts of cancelling or moving bus stop locations in general and these stops in particular.

Yours truly,

for City Clerk

M. Toft/wg

Attachment

c. City Manager

Considered by City Council on December 15, 2021 December 16, 2021

December 17, 2021

Executive Committee

EX28.18	Adopted on Consent		Ward: All
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Accessibility Impacts on The Closure of Essential Bus Stops in Our Communities

City Council Decision

City Council on December 15, 16 and 17, 2021, adopted the following:

1. City Council request the Toronto Transit Commission Board to request the Chief Executive Officer, Toronto Transit Commission to arrange a presentation to the Toronto Accessibility Advisory Committee in the first quarter of 2022 on the removal of the two Market Street bus stops on the 121 route, including an explanation of how an equity and accessibility analysis was used to consider the potential impacts of cancelling or moving bus stop locations in general and these stops in particular.

Committee Recommendations

The Executive Committee recommends that:

1. City Council request the Toronto Transit Commission Board to request the Chief Executive Officer, Toronto Transit Commission to arrange a presentation to the Toronto Accessibility Advisory Committee in the first quarter of 2022 on the removal of the two Market Street bus stops on the 121 route, including an explanation of how an equity and accessibility analysis was used to consider the potential impacts of cancelling or moving bus stop locations in general and these stops in particular.

Origin

(November 15, 2021) Letter from the Toronto Accessibility Advisory Committee

Summary

Summary from the letter (October 28, 2021) from Councillor Wong-Tam:

On October 6, my office received a notice from the Toronto Transit Commission (TTC) noting the planned cancellation of two stops along the 121 bus route, effective October 10. The two existing stops were located at the intersection of Market Street and Lower Jarvis Street. According to the TTC, these changes are in part due to the new cycling tracks on the Esplanade but was mainly made to achieve the goal of 300-400m distance between stops.

Following the cancellation, many residents – particularly the many senior residents in the area – reached out with complaints about the lack of accessibility of this change. The stop served three senior buildings including 85 The Esplanade (Old York Towers), 110 The Esplanade (Performing Arts Lodge) and 115 The Esplanade (OWN Coop Housing). In

addition, both the bus stop's proximity to St Lawrence Market made it essential for seniors to access a grocer without a vehicle.

Area residents have expressed concerns that the alternative stop now experiences heavier transit rider traffic, lacks coverings or benches, and increases the travel distance for many residents with mobility challenges. This may lead to increased demand for WheelTrans services for these residents. It appears that the notice and consultation about the removal of this stop, in particular, was not robust enough to consider the unique needs of this neighbourhood and its residents. Furthermore, it would be helpful to hear from the TTC how this decision was approved, and where this decision is documented.

Understanding that the TTC consults with the Advisory Committee for Accessible Transit (ACAT), I believe TAAC and its members would benefit from better understanding the rationale, including the accessibility and equity considerations behind cancelling bus stops and ensuring safety for all.

Background Information (Committee)

(November 15, 2021) Letter from the Toronto Accessibility Advisory Committee on Accessibility Impacts on The Closure of Essential Bus Stops in Our Communities (https://www.toronto.ca/legdocs/mmis/2021/ex/bgrd/backgroundfile-173649.pdf) (October 28, 2021) Letter from Councillor Kristyn Wong-Tam on Accessibility Impacts on The Closure of Essential Bus Stops in our Communities (https://www.toronto.ca/legdocs/mmis/2021/ex/bgrd/backgroundfile-173650.pdf)