



# Transforming the Future of Fares

February 10, 2022



# Policy Goals

Provide a framework to guide and define future fares

## Customer



Affordability  
and equity



Mode of choice



Integration



Simplicity and  
accessibility

## Community



Maximizing  
benefits



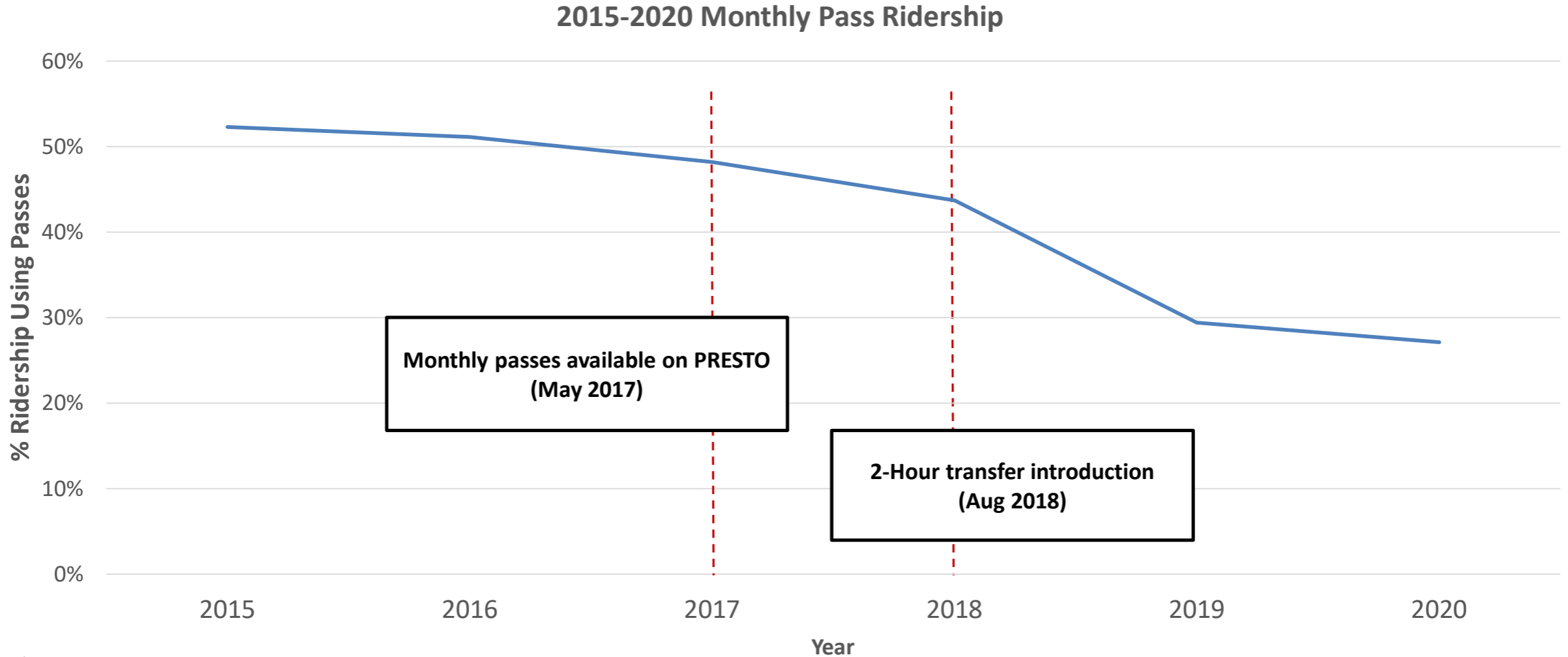
Collaboration and  
transparency

## Financial



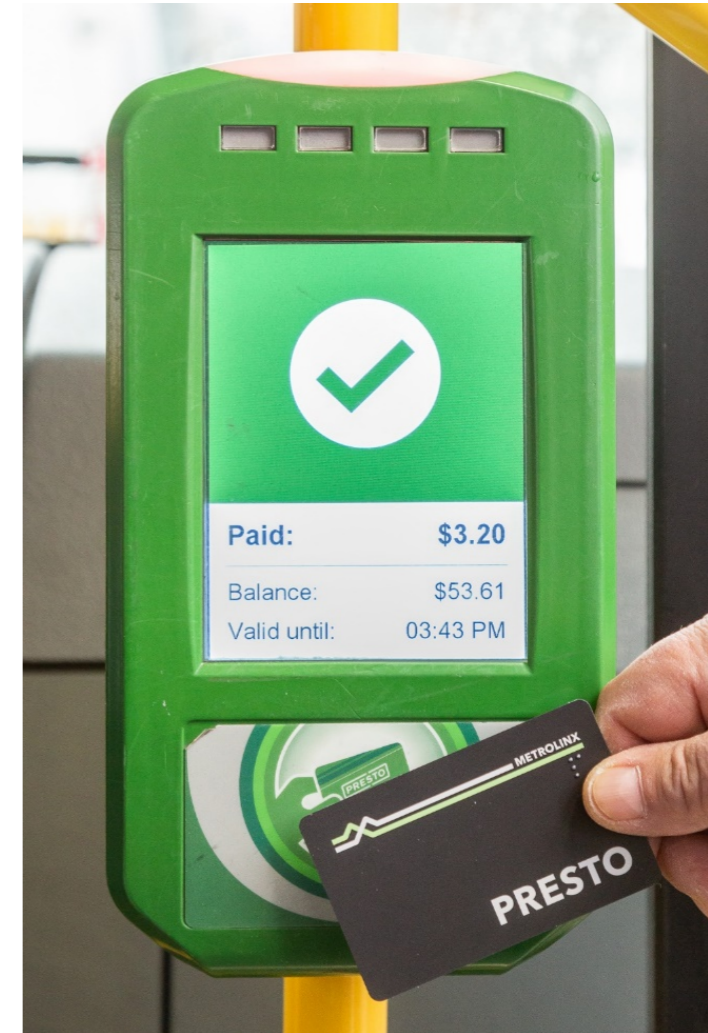
Financial  
sustainability

# Popularity of TTC Monthly Passes is declining



# Fare Capping

- Customers would get free travel after a trip threshold has been reached within a specified time period (daily, weekly, or monthly)
- Different fare caps can be set for different customer groups
- Industry standard among several international transit agencies



# Fare capping offers a range of customer benefits

- Removes the burden of having to pay for a pass upfront
- Customers will no longer need to predict their monthly travel needs in advance
- Assurance that customers will never exceed their monthly travel budget
- Simple and accessible as there is no opt-in requirement



# Virtual Cards and Open Payments Proposal

## PRESTO ON MOBILE (Virtual Card)



- Pay using a virtual card: *on your mobile device*
- All fare types and products available on PRESTO cards
- Available on all modes and allows for 2-hour transfers and fare capping

### DEVICE REFRESH





- Replacing all Bus, Streetcar and Wheel-Trans PRESTO devices
- Upgrading TTC fare gates

## OPEN PAYMENTS (Debit and Credit Cards)



- Pay using a Debit or Credit card: *physical and digital cards*
- Adult single PRESTO fares
- Available on all modes and allows for 2-hour transfers

# Virtual Cards and Open Payments Proposal

Customers*		Current		End of 2022 - Phase 1	
		 PRESTO ticket	 PRESTO card	 PRESTO on Mobile	 Open Payments (debit/credit)
Adult	71.7%	Available	Available	Available	Available
Senior	8.4%	Unavailable	Available	Available	Phase 2 - 2024
Youth	6.5%	Unavailable	Available	Available	Phase 2 - 2024
Fair Pass	2.3%	Unavailable	Available	Available	Phase 2 - 2024
Post Secondary	5.7%	Unavailable	Available	Available	Phase 2 - 2024

Available

Unavailable

\*based on 2021 full year ridership



# | Recommendations

## Advancing the 5-Year Fare Policy

1. Continue to support the TTC's existing fare structure
2. Endorse in principle opportunities related to fare capping and aligning concessions
3. Restart discussions on reintroducing the Discount Double Fare (DDF) between TTC-GO Transit

## Fare Collection Modernization

1. Endorse in principle the technology and operations fare collection options including Open Payments and account-based architecture
2. Authorize a sole source contract with Scheidt & Bachmann to purchase and install hardware to enable Open Payments on the fare gates



