



Status Update – Cross-Boundary Service Integration

TTC Board Decision

The TTC Board, at its meeting on February 10, 2022, adopted the following:

It is recommended that the TTC Board:

1. Approve the Cross-Boundary Service Integration Plan in principle, including a phased implementation starting with a pilot on the Burnhamthorpe and Dufferin North corridors to evaluate customer experience before proceeding to full rollout.
2. Forward the Cross-Boundary Service Integration Plan to the City Manager, City of Toronto, and Deputy Minister, Ministry of Transportation in order to:
 - a. Inform them of the possible benefits of the Plan; and
 - b. Advise of the current legislative barriers within the City of Toronto Act, that prevent the TTC from entering into agreements to coordinate operations within the City of Toronto with other public passenger transportation services.
3. Request the Province to fund incremental capital and operating costs incurred by 905 transit agencies to implement service integration and PRESTO costs to develop a fare collection solution.

Advice and Other Information

The TTC Board also adopted the following member motion: Direct the CEO to report back to the TTC Board before entering Phase 2 of the Cross-Boundary Pilot on the details of interagency revenue sharing, a plan for the reinvestment of savings, and a plan for ensuring consistent customer service and support.