



## **Notice of Motion – TTC Farecard Request for Information**

### **TTC Board Decision**

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The TTC Board, at its meeting on September 15, 2021, adopted the following:

1. That TTC staff approach transit authorities that have purchased services from vendors participating in the Farecard Request for Information approved by the Commission, and request an assessment/information with regard to their experience with the relevant vendor. Such requests for information to include:
  - positive and negative experiences;
  - disputes; and
  - litigation.

The findings from this research should be used to improve the contractual agreements that will be signed by the successful vendor.

2. That TTC staff report back to the TTC Board with their findings by January 2022.