



**For Action
with Confidential Attachment**

Cybersecurity – October 28, 2021 Incident and Response

Date: November 4, 2021

To: TTC Board

From: Interim Chief Financial Officer, General Counsel

Reason for Confidential Information

This report contains information related to the security of the property of the municipality or local board. This report also contains advice or communications that are subject to solicitor-client privilege, including communications necessary for that purpose.

Summary

On October 28, 2021, the TTC was subject to a cybersecurity breach. The organization mobilized to respond to the immediate threat to the TTC's IT system and to mitigate impacts to the TTC's day to day business operations. The confidential attachment outlines advice to the Board in order to address the current status of the cybersecurity breach.

Recommendations

It is recommended that the TTC Board:

1. Receive the confidential information as set out in the Confidential Attachment 1 on Cybersecurity – October 28, 2021 Incident and Response, noting that it is to remain confidential in its entirety as it involves the security of the property of the local board.

Financial Summary

Financial implications associated with the confidential advice is enclosed in Confidential Attachment 1.

Equity/Accessibility Matters

A cornerstone of TTC's Corporate Plan 2018-2022 is accessibility and being a proud leader in providing accessible public transit in the City of Toronto. We are committed to ensuring reliable, safe and inclusive transit services for all our customers. As part of our business continuity plan, the restoration of systems and services was prioritized based on customer impact and using an equity and accessibility lens.

Issue Background

On October 28, 2021, the TTC's was subject to a cyber security breach by an external party ("Threat Actor"). TTC staff responded immediately to contain the extent of the breach. The organization mobilized to respond to the immediate threat to the TTC's network and systems and to mitigate impacts to the TTC's day to day business operations.

Comments

Advice to the Board is contained in Confidential Attachment 1.

Signature

Josie LaVita
Interim Chief Financial Officer

Michael Atlas
General Counsel

Attachments

Confidential Attachment 1 – Cybersecurity – October 28, 2021 Incident and Response