



Contract Award for SAP Time and Attendance Project

TTC Board Decision

The TTC Board, at its meeting on July 7, 2021, adopted the following:

It is recommended that the TTC Board:

1. Authorize the award of contract C25PN19945 for the system implementation services, hardware and software for the SAP Time and Attendance project to IBM Canada Ltd., providing the highest ranking proponent score, for a term of five years, with the total sum of \$29,123,241 (inclusive of HST non-refundable tax), with three optional extensions for the hardware and software maintenance, with terms of five years, five years and four years, at the TTC's sole discretion.

Advice and Other Information

The TTC Board also adopted the following Member motions:

1. That the TTC Board direct the Chief Executive Officer to report back by Q4 2021 with a summary of all technology systems in use across the organization, including:
 - a. The status of the systems and integration across the organization;
 - b. Data and insights from each system; and
 - c. A plan to ensure that the various systems are supporting service improvements and providing value.
2. That the TTC Board request the Chief Executive Officer to report back by Q4 2021 on the creation of an organization-wide Innovation and Sustainability program at the TTC, with a mandate to advance planning, delivery, integration and reporting of innovation initiatives, while incorporating a climate and resiliency lens.