

ADVISORY COMMITTEE ON
ACCESSIBLE TRANSIT

CHAIR: **IGOR SAMARDZIC**

DEC **2021**

agenda.

- overview of ACAT
- communications
- design review
- wheeltrans
- service planning
- thanks

ACAT's role:

- represents the needs and concerns of TTC riders with **disabilities** and **seniors**
- advises the TTC Board and TTC Staff

overview

communications
design review
wheeltrans
service planning
thanks



May 19th, 1992



15 members +
pool members



met 53 times

communications:

overview
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- **New TTC Website**
- Magnusmode
- Line 2 Announcements
- **New Mask Campaign**
- TTC Wayfinding Strategy
- Stop Alert System on Buses
- Self-Booking Website
- **Station Descriptions**
- Seat Decals for Physical Distancing
- **Share the Bike Lane Safety Campaign**
- Community Bus Route Communication Plan



Chair: Angela Marley



met 9 times



46 issues discussed

design review:

overview
communications
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service planning
thanks

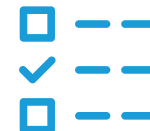
- Virtual Reality Station Models
- **Platform Gap Improvements**
- **Waterfront East LRT**
- **Easier Access Phase IV Study**
- Eglinton Crosstown LRT Operations
- ActiveTO/cycling Projects Update
- Wayfinding Guidance Path Design
- Standard Updates
- Development Entrance Connection
- **Presto Reader Screen Updates**
- Durham Scarborough Bus Rapid Transit



Chair: Craig Nicol



met 13 times



37 issues discussed

wheeltrans:

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- **7m ProMaster Pilot**
- Wheeltrans Stops and Landmarks
- Second Sourcing Update
- **Travel Training Update**
- **Wheeltrans Mobile App**
- Self Booking Website
- Contracted Services Update
- **Family of Service Update**
- Customer Code of Conduct Policy Change
- **Customer Satisfaction Survey**
- FOS Eligibility
- **Phase 4 Launch**



Chair: Sam Savona



met 9 times



40 issues discussed

service planning:

overview

communications

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thanks

- **Entrance Connection Policy**
- E-Scooter
- **Yonge Tomorrow Project**
- 97 Yonge Bus Route
- Bus Stop Maps
- 5-year Fare Policy

- **10 Year Fare Collection Strategy**
- TTC Current Fare Concession Pricing
- **Crisis Intervention Training**
- **Planned Rollout of OPTO**
- 2022 Annual Service Plan



Chair: Carmen Galvan



met 8 times



35 issues discussed

thanks.

ACAT 2021

Igor Samardzic – Chair

Chris Stigas – Co Vice-Chair

Debbie Gillespie – Co Vice-Chair

Carmen Galvan – Chair Service Planning

Sam Savona – Chair Wheeltrans

Angela Marley – Chair Communications

Craig Nicol – Chair Design Review

Margo Brodie

Gwyneth Dalzell

Sean Hollingsworth

Jonathan Marriott

James Pyo

Lauri Sue Robertson

Janice Shachter

Mahendan Sivabalasundaram

Kim Pearson

John Rae

Rhonda Solomon

Howard Wax

overview

communications

design review

wheeltrans

service planning

thanks

congrats.

overview
communications
design review
wheeltrans
service planning

ACAT 2022 Incoming

Anita Dressler

Wangari Muriuki

Elizabeth Sahoye-Shury

Erica Tanny

Howard Wax

Lauren Foote

Robert Hampson

Lorraine Le Camp

Bobbi Moore

Staff

Hanh Nguyen – Administrative Assistant Wheeltrans

Chrisanne Finnerty – Director Commission Services

Lodon Hassan – Assistant Manager Customer Service

Heather Brown – Manager of Customer

Communications

Matt Hagg – Senior Planner, System Accessibility

Cameron Penman – Manager of Customer Service

Dwayne Geddes – Head of Wheeltrans

thanks

Thank You

“Nothing about us without us”

[accessibletransit.](#)