

## **Customer Service Centre Interest Arbitration Award**

## **TTC Board Decision**

The TTC Board, at its meeting on April 14, 2021, adopted the following:

It is recommended that the TTC Board:

- 1. Approve the recommendations contained in the confidential attachment;
- 2. Authorize that the information provided in Confidential Attachment 1 remain confidential in its entirety as it contains information about ongoing labour relations or employee negotiations.