



Notice of Motion – Impact of Ride-Hailing on Transit

TTC Board Decision

The TTC Board, at its meeting on April 14, 2021, adopted the following:

It is recommended that:

1. The TTC Board direct the Chief Executive Officer to partner with City of Toronto Municipal Licensing, Transportation Services and Planning staff to study the impact of ride-hailing services on public transit, which builds on the City's 2019 report "The Transportation Impacts of Vehicle-for-Hire in the City of Toronto" and specifically studies:
 - a. Rides lost annually to ride-hailing since 2014;
 - b. Ride loss projections based on:
 - i. Anticipated growth of ride-hailing; and
 - ii. Changing rider concerns during and after the pandemic;
 - c. The corresponding impact on fare revenue and, therefore, the TTC operating budget;
 - d. Changes to traffic congestion, vehicle kilometres travelled (including commuting, cruising, on route and in-service time) by PTC vehicles and corresponding effect on TTC surface transit caused by the growth of ride-hailing apps;
 - e. Strategies and solutions to remain competitive in the mobility ecosystem when coming up against ride hailing companies; and
 - f. The potential synergies with ride hailing companies that could drive mutual economic benefit.