

City Council Transmittal – Executive Committee Item 11.23 – Toronto Transit Commission Wheel-Trans Update on Appeal Process and Service Enhancements

TTC Board Decision

The TTC Board, at its meeting on January 27, 2020, adopted the following:

1. That the Toronto Transit Commission Board request Wheel-Trans staff to meet with parents, grandparents and caregivers of infants and children as soon as possible to streamline the process of bringing strollers onto Wheel-Trans vehicles to ensure accessible and consistent services across the system, and to provide an update to the Toronto Accessibility Advisory Committee in the first quarter of 2020.