

Toronto Transit Commission's Revenue Operations: Phase Two – PRESTO/TTC Fare Equipment and PRESTO Revenue

TTC Board Decision

The TTC Board, at its meeting on October 24, 2019 adopted the following:

It is recommended that:

1. The TTC Board receive the Auditor General's report for information.

Advice and Other Information

The TTC Board also adopted the following Member motions:

- That the TTC CEO prepare a comprehensive plan to address the PRESTO findings in the Auditor General's report, specifying the responsibilities of TTC and Metrolinx and identifying timelines for execution and reporting back to the TTC Board; and
- 3. To ensure that the TTC achieves its vision to provide customers a modern efficient, customer focused fare collection system, the Board directs the CEO to use the Request for Information process to determine new service providers and technologies, including open payment, being used by transit properties world-wide and how those providers and technologies could benefit the TTC and its customers. The Board directs the CEO to provide a comprehensive report back to the Board with recommendations by Q4 2020.