



## **City Council Transmittal – Executive Committee Item 8.23 Wheel-Trans Appeal Process**

### **TTC Board Decision**

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The TTC Board, at its meeting on October 24, 2019 adopted the following:

1. That the TTC requests the Head of Wheel-Trans to make a presentation to the Toronto Accessibility Advisory Committee prior to the end of 2019 to provide an update on the Wheel-Trans appeal process and corresponding accessibility and communication improvements based on the comments made by Toronto Accessibility Advisory Committee members at its meeting on June 20, 2018.
2. That the TTC requests the Head of Wheel-Trans to make a presentation and seek feedback from the Committee prior to the end of 2019 on the upcoming re-registration of all Wheel-Trans customers to determine their new eligibility based on the Accessibility for Ontarians with Disabilities Act.