



**For Action  
with Confidential Attachment**

## **Collective Bargaining Mandate – Amalgamated Transit Union Local 113 Customer Service Centre**

**Date:** July 10, 2019  
**To:** TTC Board  
**From:** Chief People Officer

### **Reason for Confidential Information**

---

This report is about labour relations or employee negotiations.

### **Summary**

---

Staff will present the proposed collective bargaining mandate for the ATU Local 113 (ATU) Customer Service Centre (CSC) for approval by the TTC Board on July 10, 2019.

### **Recommendations**

---

It is recommended that the TTC Board:

1. Approve the recommendations contained in the confidential attachment.
2. Authorize that the information contained in the confidential attachment remain confidential in its entirety as it contains information pertaining to labour relations and employee negotiations.

### **Financial Summary**

---

The report will contain financial implications for the proposed term of the collective agreement.

The Chief Financial Officer has reviewed this report and agrees with the financial impact information.

### **Equity/Accessibility Matters**

---

This report does not have any identified impact on accessibility or equity matters.

### **Decision History**

---

This report is further to the report provided at the June 12, 2019 board meeting. Information can be found at the following link:

[http://www.ttc.ca/About the TTC/Commission reports and information/Commission meetings/2019/June 12/Reports/8 Collective Bargaining ATU Local 113 CSC.PDF](http://www.ttc.ca/About%20the%20TTC/Commission%20reports%20and%20information/Commission%20meetings/2019/June%2012/Reports/8%20Collective%20Bargaining%20ATU%20Local%20113%20CSC.PDF)

## **Issue Background**

---

The current ATU CSC collective agreement expires on July 31, 2019.

## **Comments**

---

The TTC is negotiating under an essential services model. The *Toronto Transit Commission Labour Disputes Resolution Act*, governing essential services at the TTC, sets out that contractual disputes will be resolved through interest arbitration, without a strike or lock-out.

The confidential report contains the proposed mandate for term, wages, benefits and non-monetary items, as well as the financial implications of the proposed mandate.

## **Contact**

---

Victoria Fichtenbaum, Manager of Employee Relations  
416-393-2896  
[Victoria.Fichtenbaum@ttc.ca](mailto:Victoria.Fichtenbaum@ttc.ca)

Sean Milloy, Director of Employee Relations  
416-393-2944  
[Sean.Milloy@ttc.ca](mailto:Sean.Milloy@ttc.ca)

## **Signature**

---

Gemma Piemontese  
Chief People Officer

## **Attachments**

---

Confidential Attachment 1 – Collective Bargaining Mandate – Amalgamated Transit Union Local 113 Customer Service Centre