



5-Year Service Plan & 10-Year Outlook

TTC Board Decision

The TTC Board, at its meeting on December 12, 2019 adopted the following:

It is recommended that the TTC Board:

1. Approves the 5-Year Service Plan & 10-Year Outlook as the basis for annual service planning for 2020-2024, and:
 - a. approves the 20-point action plan that identifies specific initiatives to improve service for TTC customers between 2020 and 2024;
 - b. directs staff to include the funding requirements outlined in the Financial Summary of this report for consideration in annual TTC Operating and Capital Budget deliberations;
 - c. directs staff to seek Board approval for upcoming annual service plans in Q3 of the year prior to the service year.
2. Approves 2020 services changes in Attachment 3 including:
 - a. service modifications to the community bus routes outlined in Attachment 3. This includes service changes on the 400 Lawrence Manor, 402 Parkdale, 404 East York and 405 Etobicoke.
 - b. service modifications to the overnight network outlined in Attachment 3. This includes discontinuing the 365 Parliament and extending service on the 339 Finch East.
 - c. updating the TTC Service Standards to include a new social-equity focused consultation process and productivity standard outlined in Attachment 3.
 - d. updating the TTC Service Standards comparison of effects on customers' assessment framework used to determine whether routing changes result in an overall benefit or inconvenience to customers as outlined in Attachment 3.
3. Directs staff to work in partnership with the General Manager of Transportation Services and the Chief Planner and report back in Q1 2020 on an implementation plan for prioritizing surface transit on the top five priority corridors as identified in Action 4.1.

4. Directs staff to forward the 5-Year Service Plan & 10-Year Outlook to all City Councillors, the General Manager of Transportation Services and the Chief Planner, as well as the General Managers of MiWay, Brampton Transit, York Region Transit, Durham Region Transit and Metrolinx.

Advice and Other Information

The TTC Board also adopted the following Member motions:

1. That the TTC Board directs staff to consider opportunities to implement service enhancement pilot programs in growth priority areas.
2. Any planning or investigation of exclusive bus lanes along the Eglinton Avenue East Corridor (from Kennedy Station to the University of Toronto, Scarborough) recognizes the future Eglinton East Light Rail Transit (EELRT) and does not impede the planned route or construction viability of the EELRT in any way.
3. Staff investigate the potential for exclusive bus lanes on Lawrence Avenue East given that there are no plans for higher order transit along this route in the future.
4. The Toronto Transit Commission Board requests that TTC staff report back to the TTC Board in Q1 2020 on a prioritization plan, implementation timeline and integrated work plan for the Proposed Enhanced Priority Corridors, as identified in the 5-Year Service Plan, in consultation with the General Manager, Transportation Services and Chief Engineer & Executive Director, Engineering & Construction Services.