



Streetcar King Street Transit Pilot Update

February 2018





| King Street Pilot

Early performance of King Street Transit Pilot very positive for streetcars

- Improved service reliability
- Reduced travel time
- Increased ridership



King Street Pilot Travel Times

| | Base | Pilot | Change |
|------------------|------|-------------|-------------|
| Westbound | | | |
| Morning Peak | 13.7 | 13.7 | 0% |
| Midday | 16.0 | 13.6 | -15% |
| Afternoon Peak | 18.3 | 16.0 | -13% |
| Early Evening | 16.5 | 14.0 | -15% |
| Late Evening | 14.6 | 12.3 | -15% |

| | Base | Pilot | Change |
|------------------|------|-------------|-------------|
| Eastbound | | | |
| Morning Peak | 14.2 | 14.4 | +1% |
| Midday | 16.7 | 14.4 | -14% |
| Afternoon Peak | 18.3 | 16.8 | -8% |
| Early Evening | 15.8 | 13.8 | -13% |
| Late Evening | 15.2 | 13.0 | -14% |



King Street Pilot Ridership

- Estimated ridership increase of approximately 20 to 25% based on:
 - On-street observations – peak demand increase of approximately 25%
 - Weekday PRESTO usage increase on King 40%, compared to 25% on other downtown streetcar routes



Customers unable to board full streetcars



**Long dwell times at stops =
longer travel times**

King Street Pilot Ridership

Immediate actions to address overcrowding:

- **Continued introduction of low-floor streetcars:**
18 of 50 total AM streetcars are now low-floor
(10 on 514 CHERRY, 8 on 504 KING)
- **Starting February 20, 2018:**
 - 503 KINGSTON RD midday service operating to Spadina
 - Off-peak service increase on 514 CHERRY
 - Improved schedules to meet peak demand times

+25%
planned
AM Peak
capacity

Further schedule changes planned for May 2018

Full deployment of low-floor streetcars on 504 KING in late 2018



King Street Pilot Summary

- Dramatic improvements to service quality
- Customers responding positively
- Actions being taken to meet additional demand
- Working closely with City to monitor and adjust pilot project

