

Streetcar King Street Transit Pilot Update

February 2018





King Street Pilot

Early performance of King Street Transit Pilot very positive for streetcars

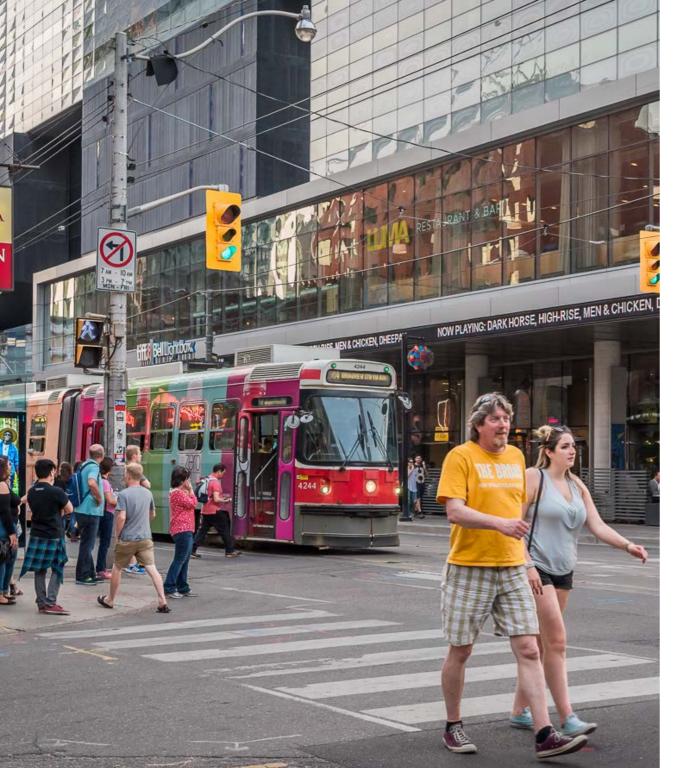
- Improved service reliability
- Reduced travel time
- Increased ridership



King Street Pilot Travel Times

	Base	Pilot	Change		Base	Pilot	Change
Westbound				Eastbound			
Morning Peak	13.7	13.7	0%	Morning Peak	14.2	14.4	+1%
Midday	16.0	13.6	-15%	Midday	16.7	14.4	-14%
Afternoon Peak	18.3	16.0	-13%	Afternoon Peak	18.3	16.8	-8%
Early Evening	16.5	14.0	-15%	Early Evening	15.8	13.8	-13%
Late Evening	14.6	12.3	-15%	Late Evening	15.2	13.0	-14%





King Street Pilot Ridership

- Estimated ridership increase of approximately <u>20 to 25%</u> based on:
 - On-street observations peak demand increase of approximately 25%
 - Weekday PRESTO usage increase on King 40%, compared to 25% on other downtown streetcar routes



Customers unable to board full streetcars



Long dwell times at stops = longer travel times



1/18/2018

King Street Pilot Ridership

Immediate actions to address overcrowding:

- Continued introduction of low-floor streetcars: 18 of 50 total AM streetcars are now low-floor (10 on 514 CHERRY, 8 on 504 KING)
- Starting February 20, 2018:
 - 503 KINGSTON RD midday service operating to Spadina
 - Off-peak service increase on 514 CHERRY
 - Improved schedules to meet peak demand times

Further schedule changes planned for May 2018 Full deployment of low-floor streetcars on 504 KING in late 2018



+25%

planned

AM Peak

capacity

King Street Pilot Summary

- Dramatic improvements to service quality
- Customers responding positively
- Actions being taken to meet additional demand
- Working closely with City to monitor and adjust pilot project



