Report for Information



Outstanding Board Items

Date: February 15, 2018

To: TTC Board

From: Chief Executive Officer

Summary

A status update on outstanding items is submitted to the Board on a quarterly basis. The attached list is for the period up to and including the meeting of January 25, 2018.

Financial Summary

There are no financial implications resulting from the receipt of the outstanding items report.

Equity/Accessibility Matters

Equity and accessibility matters are taken into consideration for each of the items identified on the Outstanding Board Items list. All reports before the Board include an Equity/Accessibility Matters section which identifies accessibility and/or equity related issues and how the TTC plans to address them.

Decision History

The Board received an update on outstanding Board items at its December 11, 2017 meeting.

http://www.ttc.ca/About_the_TTC/Commission_reports_and_information/Commission_meetings/2017/December_11/Reports/19_Outstanding_Board_Items.pdf

Issue Background

This report serves as a tracking mechanism for motions raised at TTC Board meetings. It is updated after each meeting with a status update provided to members on a quarterly basis.

Contact

Kevin Lee, Head of Commission Services 416-393-3744 kevin.lee@ttc.ca

Signature

Richard J. Leary Chief Executive Officer (Acting)

Attachments

Attachment 1 – Outstanding Items List

Attachment 1 – Outstanding Items List

Meeting Date	Item Title	Motion Moved By	Requested Action	Responsibility	Comments	Status
May 27, 2015	Improving Transit Service Options to Major Music Festivals	Board Referral	The Board referred the correspondence re: Transit Service Options to Major Music Festivals, which was submitted by the Chair on behalf of Councillor Layton, to staff and requested a report back on the item.	Chief Operating Officer	A report responding to this matter will be submitted to the March 20, 2018 Board meeting.	Open
July 29, 2015	Improvements to Overnight Service ("Blue Night") Network: Follow- up Report	V. Crisanti	That staff report back to the Board in July 2016 on re-examined merits that could potentially justify adding overnight service on either the 45 Kipling or the 46 Martin Grove routes.	Chief Customer Officer	This motion will be addressed as part of the Post-Implementation Part 2 report which will be before the Board at its July 10, 2018 meeting.	Open
September 28, 2015	Spacing and Safety of Bus Stops	J. Colle	Staff report back on the matters of appropriate spacing between bus stops, the potential safety benefits of locating stops at protected crossings such as traffic signals and pedestrian crosswalks, and the effects of traffic signals and pedestrian crosswalks on both overall traffic operations and the speed and reliability of transit services and; Staff not take any action to remove either of the bus stops referenced in the letters from Councillor Nunziata, in order to allow the Board to consider the aforementioned staff report before responding to the Councillor.	Chief Customer Officer	This motion will be addressed in conjunction with a report on the Bus Pad Improvements Project. The report will be before the Board at its May 5, 2018 meeting.	Open

Meeting Date	Item Title	Motion Moved By	Requested Action	Responsibility	Comments	Status
October 28, 2015	2016-2025 Bus Fleet and Facility Plan	J. Colle	Direct TTC Staff to report back on any operational efficiency realized and a cost-benefit analysis of securing an additional new permanent bus garage in the City of Toronto.	Chief Service Officer Chief Capital Officer	A report will be submitted to the Board in Q2 2018.	Open

Meeting Date	Item Title	Motion Moved By	Requested Action	Responsibility	Comments	Status
November 23, 2015	2016 TTC and Wheel- Trans Operating Budgets	J. Colle	The TTC Board direct TTC staff to report back in Q2 2016 on a long-term strategy for dramatically increasing non-fare revenue that includes, but it is not limited to:	Chief Customer Officer	A report entitled "New Retail Strategy" is included in the February 15, 2018 Board agenda.	Open
			 Clearly defined annual and long- term revenue targets, including an ongoing Board reporting schedule; 			
			The designation of a member of TTC staff tasked with the mandate of increasing non-fare revenue			
			Options for TTC licensing and merchandising strategies that would promote and enhance the TTC brand while generating additional revenue			
			 A review of the advertising, licensing, and merchandising programs at the New York MTA, London Underground, and other systems for best practices and strategies that could be adopted by the TTC 			
			 A menu of potential customer amenities and services that could be introduced in stations and throughout the system that would improve the customer experience while generating additional revenue 			
			 A review of the performance to date of the current advertising contract 			
			• A review and lease expiration timeline of all current contracts for service providers that generate non-fare revenue including, but not limited to, retail concessionaires, newspaper providers, and commercial lease holders			

Meeting Date	Item Title	Motion Moved By	Requested Action	Responsibility	Comments	Status
November 23, 2015	2016 TTC and Wheel- Trans Operating Budgets	J. Colle	 The TTC Board direct TTC staff to begin discussions with the Toronto Parking Authority (TPA) regarding: Ways to maximize revenue for the TTC from TTC parking lots Any additional partnership opportunities that might exist between the two organizations that could result in improved service for TTC customers, new or enhanced revenue streams, and any potential operational efficiencies for the TTC Report back to the Board in Q3 2016 with the results of these discussions. Request that the TPA present to the TTC Board regarding their role in improving mobility in Toronto. 	Chief Customer Officer	A report entitled "Commuter Parking Update" that addressed ways to maximize revenue was before the Board at its December 20, 2016 meeting. Discussions with the TPA are ongoing.	Open

Meeting Date	Item Title	Motion Moved By	Requested Action	Responsibility	Comments	Status
November 23, 2015	2016-2025 TTC Capital Budget	J. Colle	That the TTC Board direct TTC staff to: 1. Accelerate plans for TTC head office consolidation and report back with an accommodation strategy that includes an inventory of all existing TTC office locations and leases, a consolidation timeline, an overview of organizational office needs, and potential sites for consolidated head offices; 3. Consult with Build Toronto and the Toronto Real Estate Services Division on the TTC's head office and warehouse needs; Report quarterly in the CEO's report to the Board with status updates on the head office and warehouse consolidation acceleration plans;	Chief Capital Officer	A report will be submitted to the April 11, 2018 Board meeting.	Open

Meeting Date	Item Title	Motion Moved By	Requested Action	Responsibility	Comments	Status
March 23, 2016	Emerging Transit Plans	J. Colle	Request the TTC CEO, Chief Planner and Executive Director, City Planning review the feasibility of connecting the Eglinton Crosstown West LRT to Finch LRT through the Toronto Pearson Airport campus on the understanding that further study would require an upfront contribution from other levels of government and the Airport Authority, and to report to the June 28, 2016 meeting of the Executive Committee and the June 29th meeting of the TTC Board.	Chief Capital Officer Chief Customer Officer	A joint report entitled "Developing Toronto's Transit Network Plan to 2031" was submitted to the TTC Board at the July 11, 2016 meeting. An update report from the City Manager entitled "Transit Network Plan Update and Financial Strategy" was before City Council on November	Open
		J. Mihevc	1. That the TTC Commission support in principle the following: a. the TTC assert its desire to undertake the role of overall project manager for the Eglinton Crosstown East and West; b. the TTC immediately undertake the work to amend the Environmental Assessments for the Eglinton Crosstown East and West; c. the TTC develop a schedule for the delivery of the two projects for 2021, consistent with the opening of the Eglinton Crosstown; and further request TTC staff to report back on this motion at the TTC Commission following Council's decision on Eglinton Crosstown East and West.		8, 2016. Discussions are ongoing with Metrolinx and City Staff. TTC Staff will report back to the Board on any substantive decisions.	

C as an Essential vice	Moved By J. Mihevc	·			
		Request staff to report back after discussions with the Province.	Chief People Officer	A report entitled "Essential Services Review" which responded to the motion was before the Board at its October 16, 2017 meeting. The provincial review is anticipated to be complete by the end of 2017. A further report on the legislative review will be provided in Q2 2018.	Open
date - Improvements TC's Procurement Project Management cess for Construction ntracts	J. Colle	That the Board approve the establishment of a Procurement Working Group consisting of 3 Board members to work with staff to review the existing TTC approved procurement policy with a view to comparing it to other public agencies, such as the City of Toronto, Metrolinx, the Province and others to ensure that it is efficient and effective; that it promotes competition for TTC procurements; that it builds on the work staff have been undertaking with the construction and engineering community in Ontario; and that this review culminate in an updated Procurement Policy being	Chief of Staff Chief Financial Officer	The Board requested establishment of the Capital Projects & Procurement Working Group (CPPWG) in July, 2017. The inaugural meeting of the working group was held on November 16, 2017. An update on the Procurement Policy is on the agenda for the CPPWG February meeting. A report will be submitted to the April	Open
T(P ce	C's Procurement Project Management ess for Construction	C's Procurement Project Management ess for Construction	establishment of a Procurement Working Group consisting of 3 Board members to work with staff to review the existing TTC approved procurement policy with a view to comparing it to other public agencies, such as the City of Toronto, Metrolinx, the Province and others to ensure that it is efficient and effective; that it promotes competition for TTC procurements; that it builds on the work staff have been undertaking with the construction and engineering community in Ontario;	establishment of a Procurement Working Group consisting of 3 Board members to work with staff to review the existing TTC approved procurement policy with a view to comparing it to other public agencies, such as the City of Toronto, Metrolinx, the Province and others to ensure that it is efficient and effective; that it promotes competition for TTC procurements; that it builds on the work staff have been undertaking with the construction and engineering community in Ontario; and that this review culminate in an updated Procurement Policy being submitted to the Board for approval	te - Improvements C's Procurement Project Management Search Construction acts That the Board approve the establishment of a Procurement Working Group consisting of 3 Board members to work with staff to review the existing TTC approved procurement policy with a view to comparing it to other public agencies, such as the City of Toronto, Metrolinx, the Province and others to ensure that it is efficient and effective; that it builds on the work staff have been undertaking with the construction and engineering community in Ontario; and that this review culminate in an updated Procurement Policy being submitted to the Board for approval 16, 2017 meeting. The provincial review is anticipated to be complete by the end of 2017. A further report on the legislative review will be provided in Q2 2018. Chief of Staff Chief of St

Meeting Date	Item Title	Motion Moved By	Requested Action	Responsibility	Comments	Status
September 28, 2016	TTC Surplus Land Review	J. Mihevc	That staff report back on the resource requirements to deal with TTC's surplus land in a realty manner including conceptual designs to assess TTC operational requirements as well as other costs and practical timing of possible developments.	Chief Capital Officer	A report will be submitted to the March 20, 2018 Board meeting.	Open
		S. Carroll	That staff report back in consultation with the CMO & Build TO, on mandate and business model refinements necessary to facilitate partnership development models to meet a broader range of the TTC's facility, accommodation needs and revenue needs.			
January 18, 2017	Correspondence: Request to Permit Durham Region Transit Access to the Transit Hub at Scarborough Town Centre	J. Mihevc	Refer this item to staff with a further request to report on other cross-border opportunities for service enhancement, including the Toronto Zoo and Scarborough Town Centre.	Chief Customer Officer	A report entitled "Request to Permit Durham Region Transit Access to Scarborough Centre Station" which responded to the motion was before the Board at its September 5, 2017 meeting. A report on cross- boundary service integration will be submitted to the June 12, 2018 Board meeting.	Open

Meeting Date	Item Title	Motion Moved By	Requested Action	Responsibility	Comments	Status
February 21, 2017	Commuter Parking Operations Update	Board deferral	The following staff recommendations were deferred pending the outcome of the action approved by the Committee of the Whole during the in-camera session held on February 21, 2017: 1. Authorize staff to issue a competitive Request For Proposal (RFP) for the maintenance and operations of commuter parking lots. 2. Direct staff to request and negotiate a 6 month extension to the current TPA contract to allow time to complete RFP process.	Chief Customer Officer	A report entitled "Commuter Parking Update" which addressed leases with the Toronto Parking Authority (TPA) was before the Board at its December 11, 2017 meeting. A new operations contract with the TPA for the TTC commuter parking lots will be submitted to the May 8, 2018 Board meeting.	Open
February 21, 2017	New Business: Revenue Recovery from PRESTO	J. Mihevc	Request staff to report at an appropriate date in 2017 on the failure rate and loss revenue cost of PRESTO implementation and the TTC's quantum that will be expected of Metrolinx.	Chief Customer Officer	The potential revenue impact of the performance of the PRESTO devices has been assessed by TTC Finance with updates to be provided in the CEO's Report on an ongoing basis.	Open
June 15, 2017	Express Bus Route Network Study	J. Campbell	Direct TTC Staff to evaluate the possible effective 'relief' that could result on Line 1 with the implementation of a Tier 2 Yonge Street Express Bus from Finch to downtown. Direct TTC staff to evaluate the effect on ridership should variable (premium) fares be introduced to Tier 1 and Tier 2 express routes and return with a pilot project for consideration.	Chief Customer Officer	A report that responds to this request along with the January 18, 2018 motion on the Managing Crowding on Line 1 report and the January 25, 2018 motion on the Ridership Growth Strategy report will be submitted to the June 12, 2018 Board meeting.	Open

Meeting Date	Item Title	Motion Moved By	Requested Action	Responsibility	Comments	Status
June 15, 2017	New Business: Eglinton Crosstown Operation Agreements and Associated Costs	D. Minnan- Wong	1. That staff report back to a meeting of the Commission, no later than September 2017 on the estimated operating costs of Line 5, broken out into its respective categories; and 2. That the report provide a status update on discussions held with Metrolinx on the division of responsibilities related to those areas of cost that the TTC is being asked to assume.	Chief Service Officer	The matter is being addressed through the Collective Bargaining mandate process.	Open
July 12, 2017	Procurement Authorization Amendments: Wheel- Trans Sedan Meter- Based and Accessible Taxi Services Contracts	G. De Baeremaeker	4. Staff report back on the benefits of side-door loading versus back door loading accessible vehicles.	Chief Service Officer	A report will be submitted to the Board in Q2 2018.	Open
January 18, 2018	Managing Crowding on Line 1 Yonge University	J. Campbell	1. That staff report in the second quarter of 2018 on the possible ridership that would be realized with additional rush-hour express bus routes utilizing a dedicated high occupancy vehicle (HOV) lane along the busiest subway routes; and 2. That the report identify the number of articulated buses required, the number of stops that would be implemented and the annualized cost of the added service.	Chief Customer Officer	A report that responds to this request along with the June 15, 2017 motion on the Express Bus Route Network Study and the January 25, 2018 motion on the Ridership Growth Strategy will be submitted to the June 12, 2018 Board meeting.	Open

Meeting Date	Item Title	Motion Moved By	Requested Action	Responsibility	Comments	Status
January 25, 2018	Ridership Growth Strategy 2018-2022	M. Fragedakis	1. That the Board direct TTC staff to develop with the Greater Toronto Airport Authority a design for a wayfinding solution at Pearson International Airport for TTC Bus 192 and report back to the Board with their preferred design and estimated costs on creating and installing the necessary way-finding signage.	Executive Director – Corporate Communications	TTC Staff will be conducting a site visit to assess the existing wayfinding within the airport. A report will be submitted to the June 12, 2018 Board meeting.	Open
January 25, 2018	Ridership Growth Strategy 2018-2022	V. Crisanti	1. That TTC staff work with staff from Metrolinx and the City and report to the TTC Board on the progress of the Finch West LRT and the viability of endorsing a Finch West LRT extension south to Pearson Airport, and a new GO Station at Rexdale Boulevard and Highway 27.	Chief Capital Officer	TTC staff are consulting with Metrolinx and City staff in order to provide the requested information. Given that the financial close for the Finch West LRT RFP is not for several months, the earliest that a report could be submitted is for the June 12, 2018 Board meeting.	Open
January 25, 2018	Ridership Growth Strategy 2018-2022	J. Mihevc	That staff report back on development of one bus rapid transit route.	Chief Customer Officer	A report that responds to this request along with the June 15, 2017 motion on the Express Bus Route Network Study and the January 18, 2018 motion on the Managing Crowding on Line 1 Yonge University report will be submitted to the June 12, 2018 Board meeting.	Open

Meeting Date	Item Title	Motion Moved By	Requested Action	Responsibility	Comments	Status
May 27, 2015	More Off-Peak Service: Expansion of All-Day, Every-Day Network	J. Mihevc	Requesting TTC Planning staff report back to the Board in time for the 2016 Budget process on service and cost implications to achieve: 1. Historic loading standards; 2. A system-wide headway service standard of not more than 20 minutes for buses, 10 minutes for streetcars and 5 minutes for subways (exclusive of the blue night network)	Chief Customer Officer	This motion was addressed as part of the Ridership Growth Strategy which was before the Board at its January 25, 2018 Strategy meeting.	Closed
June 22, 2015	New Business: Motorists Improperly Passing Stopped Streetcars	G. De Baeremaeker	That TTC staff report back to the Commission on the feasibility of undertaking a pilot project that would assess and quantify the frequency of traffic violations by motorists who improperly pass streetcars while TTC streetcars are stopped.	Chief Customer Officer	A report entitled "Automated Camera Enforcement for Transit Only Lanes and Vehicles Improperly Passing Stopped Streetcars" which responded to this motion along with the September 15, 2017 Motion without Notice – Camera Monitoring and Enforcement was before the Board at its December 11, 2017 meeting.	Closed
March 23, 2016	2016 Ridership Update	S. Carroll	That TTC staff report back to the Commission by the third quarter of 2016 with a development plan for a comprehensive multi-year strategy to address current ridership stagnation and to achieve a steady rate of ridership growth annually thereafter.	Chief Customer Officer	A report entitled "Ridership Growth Strategy 2018-2022 – Preliminary Report" which responded to the motion was before the Board at its December 11, 2017 meeting.	Closed

Meeting Date	Item Title	Motion Moved By	Requested Action	Responsibility	Comments	Status
September 28, 2016	Implications of Microtransit for TTC	D. Minnan- Wong	1. If and once a suitable area is determined, that the TTC issue a Request for Expression of Interest that allows interested parties, including taxi companies, to participate in the REOI; or 2. At the discretion of staff TTC issue an REOI and request participants to identify areas of the city where microtransit may be appropriate; and 3. Staff report back on the status of the program in ten months' time.	Chief Customer Officer	A report entitled "Ridership Growth Strategy 2018-2022 – Preliminary Report" which responded to the motion was before the Board at its December 11, 2017 meeting.	Closed
January 18, 2017	Correspondence: Request to TTC for Bus Service to Continue on Brimley Road to Reach Bluffers Park	J. Mihevc	Refer this item to staff for a report back to the TTC Board.	Chief Customer Officer	A report entitled "TTC Service to Bluffers Park" which responded to the motion was before the Board at its January 18, 2018 meeting.	Closed
June 15, 2017	New Business: Strategies to Alleviate Ridership Pressures on Line One	M. Fragedakis	1. Request staff to report on strategies to alleviate pressure on the Yonge-University Line, and the over-burdened parts of Line 2 from Coxwell Station to St. George and Yonge-Bloor Station itself, while the Downtown Relief Line is being planned and built.	Chief Operating Officer	A report entitled "Managing Crowing on Line 1 Yonge University" which responded to the motion was before the Board at its January 18, 2018 meeting.	Closed

Meeting Date	Item Title	Motion Moved By	Requested Action	Responsibility	Comments	Status
September 5, 2017	Motion Without Notice - Camera Monitoring and Enforcement	J. Colle	 The TTC affirms support for using camera enforcement for the King Street Pilot and Transit Priority Lanes, the Bay Street Clearway, and for streetcar doors. Direct staff to report back to the TTC Board on logistics, cost, and any requirements for using cameras as enforcement tools for the aforementioned applications. Direct the Chair and Vice-Chair to write a letter to the Minister of Transportation to request that the appropriate legislation and regulations are amended to allow the TTC and City of Toronto to use camera enforcement. 	Chief Customer Officer	A report entitled "Automated Camera Enforcement for Transit Only Lanes and Vehicles Improperly Passing Stopped Streetcars" which responded to this motion along with the June 22, 2015 New Business: Motorists Improperly Passing Stopped Streetcars was before the Board at its December 11, 2017 meeting.	Closed
November 13, 2017	2018 TTC Board and Committee Meeting Schedule	A. Heisey	Request staff report back on aligning the Audit & Risk Management Committee and Human Resources and Labour Relations Committee with TTC Board meeting dates at 8 am where possible.	Chief Executive Officer	A report entitled "2018 Committee Meeting Schedule" which responded to the motion was before the Board at its December 11, 2017 meeting.	Closed