

# STAFF REPORT INFORMATION ONLY

# **Outstanding Board Items**

Date:	December 11, 2017
То:	TTC Board
From:	Chief Executive Officer

#### Summary

A status update on outstanding items is submitted to the Board on a quarterly basis. The attached list is for the period up to and including the meeting of November 13, 2017.

## **Financial Summary**

There are no financial implications resulting from the receipt of the outstanding items report.

# **Accessibility/Equity Matters**

Consideration will be given to accessibility/equity issues for each of the items identified on the attached list. An accessibility/equity section will be included for each report submitted to the Board.

## **Issue Background**

This report serves as a tracking mechanism for motions raised at TTC Board meetings. It is updated after each meeting with a status update provided to the members on a quarterly basis.

## Contact

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#### Attachment

• Outstanding Items List

Meeting Date	Item Title	Motion Moved By	Requested Action	Responsibility	Comments	Status
May 27, 2015	Improving Transit Service Options to Major Music Festivals	Board Referral	The Board referred the correspondence re: Transit Service Options to Major Music Festivals, which was submitted by the Chair on behalf of Councillor Layton, to staff and requested a report back on the item.	Chief Operating Officer	A report responding to this matter will be submitted to the March 20, 2018 Board meeting.	Open
May 27, 2015	More Off-Peak Service: Expansion of All-Day, Every-Day Network	J. Mihevc	<ul> <li>Requesting TTC Planning staff report back to the Board in time for the 2016 Budget process on service and cost implications to achieve:</li> <li>1. Historic loading standards;</li> <li>2. A system-wide headway service standard of not more than 20 minutes for buses, 10 minutes for streetcars and 5 minutes for subways (exclusive of the blue night network)</li> </ul>	Chief Customer Officer	This motion will be addressed as part of the Ridership Growth Strategy which will be before the Board at its January 25, 2018 Strategy meeting.	Open
June 22, 2015	New Business: Motorists Improperly Passing Stopped Streetcars	G. De Baeremaeker	That TTC staff report back to the Commission on the feasibility of undertaking a pilot project that would assess and quantify the frequency of traffic violations by motorists who improperly pass streetcars while TTC streetcars are stopped.	Chief Customer Officer	A report that responds to this motion along with the September 5, 2017 Motion Without Notice - Camera Monitoring and Enforcement is included on the December 11, 2017 Board agenda.	Open

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July 29, 2015	Improvements to Overnight Service ("Blue Night") Network: Follow- up Report	V. Crisanti	That staff report back to the Board in July 2016 on re-examined merits that could potentially justify adding overnight service on either the 45 Kipling or the 46 Martin Grove routes.	Chief Customer Officer	This motion will be addressed as part of the Post- Implementation Part 2 report which will be before the Board at its June 12, 2018 meeting.	Open
September 28, 2015	Spacing and Safety of Bus Stops	J. Colle	Staff report back on the matters of appropriate spacing between bus stops, the potential safety benefits of locating stops at protected crossings such as traffic signals and pedestrian crosswalks, and the effects of traffic signals and pedestrian crosswalks on both overall traffic operations and the speed and reliability of transit services and; Staff not take any action to remove	Chief Customer Officer	This motion will be addressed in conjunction with a report on the Bus Pad Improvements Project. The report will be before the Board at its January 18, 2018 meeting.	Open
			either of the bus stops referenced in the letters from Councillor Nunziata, in order to allow the Board to consider the aforementioned staff report before responding to the Councillor.			
October 28, 2015	2016-2025 Bus Fleet and Facility Plan	J. Colle	Direct TTC Staff to report back on any operational efficiency realized and a cost-benefit analysis of securing an additional new permanent bus garage in the City of Toronto.	Chief Service Officer Chief Capital Officer	A report will be submitted to the Board in Q2 2018.	Open

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November 23, 2015	2016 TTC and Wheel- Trans Operating Budgets	J. Colle	The TTC Board direct TTC staff to report back in Q2 2016 on a long- term strategy for dramatically increasing non-fare revenue that includes, but it is not limited to:	Chief Customer Officer	A comprehensive report on non-fare revenue will be submitted to the January 18, 2018	Open
			• Clearly defined annual and long- term revenue targets, including an ongoing Board reporting schedule;		Board meeting.	
			• The designation of a member of TTC staff tasked with the mandate of increasing non-fare revenue			
			• Options for TTC licensing and merchandising strategies that would promote and enhance the TTC brand while generating additional revenue			
			• A review of the advertising, licensing, and merchandising programs at the New York MTA, London Underground, and other systems for best practices and strategies that could be adopted by the TTC			
			• A menu of potential customer amenities and services that could be introduced in stations and throughout the system that would improve the customer experience while generating additional revenue			
			• A review of the performance to date of the current advertising contract			
		A review and lease expiration timeline of all current contracts for service providers that generate non-fare revenue including, but not limited to, retail concessionaires, newspaper providers, and commercial lease holders				

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November 23, 2015	2016 TTC and Wheel- Trans Operating Budgets	J. Colle	<ol> <li>The TTC Board direct TTC staff to begin discussions with the Toronto Parking Authority (TPA) regarding:</li> <li>Ways to maximize revenue for the TTC from TTC parking lots</li> <li>Any additional partnership opportunities that might exist between the two organizations that could result in improved service for TTC customers, new or enhanced revenue streams, and any potential operational efficiencies for the TTC</li> <li>Report back to the Board in Q3 2016 with the results of these discussions.</li> <li>Request that the TPA present to the TTC Board regarding their role in improving mobility in Toronto.</li> </ol>	Chief Customer Officer	A report entitled "Commuter Parking Update" that addressed ways to maximize revenue was before the Board at its December 20, 2016 meeting. Discussions with the TPA are ongoing.	Open

Meeting Date	Item Title	Motion Moved By	Requested Action	Responsibility	Comments	Status
November 23, 2015	2016-2025 TTC Capital Budget	J. Colle	That the TTC Board direct TTC staff to: 1. Accelerate plans for TTC head office consolidation and report back with an accommodation strategy that includes an inventory of all existing TTC office locations and leases, a consolidation timeline, an overview of organizational office needs, and potential sites for consolidated head offices; 3. Consult with Build Toronto and the Toronto Real Estate Services Division on the TTC's head office and warehouse needs; Report quarterly in the CEO's report to the Board with status updates on the head office and warehouse consolidation acceleration plans;	Chief Capital Officer/ Chief Financial Officer	A report will be submitted to the March 20, 2018 Board meeting.	Open

Meeting Date	Item Title	Motion Moved By	Requested Action	Responsibility	Comments	Status
March 23, 2016 Emerging Transit Plans	J. Colle	Request the TTC CEO, Chief Planner and Executive Director, City Planning review the feasibility of connecting the Eglinton Crosstown West LRT to Finch LRT through the Toronto Pearson Airport campus on the understanding that further study would require an upfront contribution from other levels of government and the Airport Authority, and to report to the June 28, 2016 meeting of the Executive Committee and the June 29th meeting of the TTC Board.	Chief Capital Officer Chief Customer Officer	A joint report entitled "Developing Toronto's Transit Network Plan to 2031" was submitted to the TTC Board at the July 11, 2016 meeting. An update report from the City Manager entitled "Transit Network Plan Update and Financial Strategy" was before City Council on November 8, 2016.	Open	
		support in principle the foll a. the TTC assert its desire undertake the role of overa manager for the Eglinton Crosstown East and West b. the TTC immediately un the work to amend the Environmental Assessmen	<ol> <li>That the TTC Commission support in principle the following:</li> <li>a. the TTC assert its desire to undertake the role of overall project manager for the Eglinton Crosstown East and West;</li> </ol>		Discussions are ongoing with Metrolinx and City Staff. TTC Staff will report back to the Board on any substantive decisions.	
			b. the TTC immediately undertake the work to amend the Environmental Assessments for the Eglinton Crosstown East and West;			
			c. the TTC develop a schedule for the delivery of the two projects for 2021, consistent with the opening of the Eglinton Crosstown;			
		and further request TTC staff to report back on this motion at the TTC Commission following Council's decision on Eglinton Crosstown East and West.				

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March 23, 2016	2016 Ridership Update	S. Carroll	That TTC staff report back to the Commission by the third quarter of 2016 with a development plan for a comprehensive multi-year strategy to address current ridership stagnation and to achieve a steady rate of ridership growth annually thereafter.	Chief Customer Officer	This motion has been addressed as part of the Ridership Growth Strategy 2018-2022 – Preliminary Report that is included on the December 11, 2017 Board agenda.	Open
May 31, 2016	TTC as an Essential Service	J. Mihevc	Request staff to report back after discussions with the Province.	Chief People Officer	A report entitled "Essential Services Review" which responded to the motion was before the Board at its October 16, 2017 meeting. The provincial review is anticipated to be complete by the end of 2017. A further report on the legislative review will be provided in Q1 2018.	Open

Meeting Date	Item Title	Motion Moved By	Requested Action	Responsibility	Comments	Status
May 31, 2016	Update - Improvements to TTC's Procurement and Project Management Process for Construction Contracts	J. Colle	That the Board approve the establishment of a Procurement Working Group consisting of 3 Board members to work with staff to review the existing TTC approved procurement policy with a view to comparing it to other public agencies, such as the City of Toronto, Metrolinx, the Province and others to ensure that it is efficient and effective; that it promotes competition for TTC procurements; that it builds on the work staff have been undertaking with the construction and engineering community in Ontario; and that this review culminate in an updated Procurement Policy being submitted to the Board for approval by the Fall of this year.	Chief Financial Officer	The Board requested establishment of the Capital Projects & Procurement Working Group (CPPWG) in July, 2017. The inaugural meeting of the working group was held on November 16, 2017. An update on the Procurement Policy is on the agenda for the CPPWG February meeting. A report will be submitted to the March 20, 2018 Board meeting.	Open

Meeting Date	Item Title	Motion Moved By	Requested Action	Responsibility	Comments	Status
September 28, 2016	TTC Surplus Land Review	J. Mihevc	That staff report back on the resource requirements to deal with TTC's surplus land in a realty manner including conceptual designs to assess TTC operational requirements as well as other costs and practical timing of possible developments.	Chief Capital Officer	A report will be submitted in Q1 2018	Open
	S. Carroll	That staff report back in consultation with the CMO & Build TO, on mandate and business model refinements necessary to facilitate partnership development models to meet a broader range of the TTC's facility, accommodation needs and revenue needs.				
September 28, 2016	Implications of Microtransit for TTC	D. Minnan- Wong	<ol> <li>If and once a suitable area is determined, that the TTC issue a Request for Expression of Interest that allows interested parties, including taxi companies, to participate in the REOI; or</li> <li>At the discretion of staff TTC issue an REOI and request participants to identify areas of the city where microtransit may be appropriate; and</li> <li>Staff report back on the status of the program in ten months' time.</li> </ol>	Chief Customer Officer	This motion has been addressed as part of the Ridership Growth Strategy 2018-2022 – Preliminary Report that is included on the December 11, 2017 Board agenda.	Open

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January 18, 2017	Correspondence: Request to Permit Durham Region Transit Access to the Transit Hub at Scarborough Town Centre	J. Mihevc	Refer this item to staff with a further request to report on other cross- border opportunities for service enhancement, including the Toronto Zoo and Scarborough Town Centre.	Chief Customer Officer	A report entitled "Request to Permit Durham Region Transit Access to Scarborough Centre Station" which responded to the motion was before the Board at its September 5, 2017 meeting. A report on cross- boundary service integration will be submitted to the June 12, 2018 Board meeting.	Open
January 18, 2017	Correspondence: Request to TTC for Bus Service to Continue on Brimley Road to Reach Bluffers Park	J. Mihevc	Refer this item to staff for a report back to the TTC Board.	Chief Customer Officer	A report will be submitted to the January 18, 2018 Board meeting.	Open

Meeting Date	Item Title	Motion Moved By	Requested Action	Responsibility	Comments	Status
February 21, 2017	Commuter Parking Operations Update	Board deferral	<ul> <li>The following staff</li> <li>recommendations were deferred</li> <li>pending the outcome of the action</li> <li>approved by the Committee of the</li> <li>Whole during the in-camera session</li> <li>held on February 21, 2017:</li> <li>1. Authorize staff to issue a</li> <li>competitive Request For Proposal</li> <li>(RFP) for the maintenance and</li> <li>operations of commuter parking</li> <li>lots.</li> <li>2. Direct staff to request and</li> <li>negotiate a 6 month extension to</li> <li>the current TPA contract to allow</li> <li>time to complete RFP process.</li> </ul>	Chief Customer Officer	A report on leases with the Toronto Parking Authority is included on the December 11, 2017 Board agenda.	Open
February 21, 2017	New Business: Revenue Recovery from PRESTO	J. Mihevc	Request staff to report at an appropriate date in 2017 on the failure rate and loss revenue cost of PRESTO implementation and the TTC's quantum that will be expected of Metrolinx.	Chief Customer Officer	The potential revenue impact of the performance of the PRESTO devices has been assessed by TTC Finance with updates to be provided in the CEO's Report on an ongoing basis.	Open

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June 15, 2017	Express Bus Route Network Study	J. Campbell	Direct TTC Staff to evaluate the possible effective 'relief' that could result on Line 1 with the implementation of a Tier 2 Yonge Street Express Bus from Finch to downtown. Direct TTC staff to evaluate the effect on ridership should variable (premium) fares be introduced to Tier 1 and Tier 2 express routes and return with a pilot project for consideration.	Chief Customer Officer	A report will be submitted to the June 12, 2018 Board meeting.	Open
June 15, 2017	New Business: Eglinton Crosstown Operation Agreements and Associated Costs	D. Minnan- Wong	<ol> <li>That staff report back to a meeting of the Commission, no later than September 2017 on the estimated operating costs of Line 5, broken out into its respective categories; and</li> <li>That the report provide a status update on discussions held with Metrolinx on the division of responsibilities related to those areas of cost that the TTC is being asked to assume.</li> </ol>	Chief Service Officer	The matter is being addressed through the Collective Bargaining mandate process.	Open
June 15, 2017	New Business: Strategies to Alleviate Ridership Pressures on Line One	M. Fragedakis	1. Request staff to report on strategies to alleviate pressure on the Yonge-University Line, and the over-burdened parts of Line 2 from Coxwell Station to St. George and Yonge-Bloor Station itself, while the Downtown Relief Line is being planned and built.	Chief Operating Officer	A report will be submitted to the June 12, 2018 Board meeting.	Open
July 12, 2017	Procurement Authorization Amendments: Wheel- Trans Sedan Meter- Based and Accessible Taxi Services Contracts	G. De Baeremaeker	4. Staff report back on the benefits of side-door loading versus back door loading accessible vehicles.	Chief Service Officer	A report will be submitted to the Board in Q2 2018.	Open

Meeting Date	Item Title	Motion Moved By	Requested Action	Responsibility	Comments	Status
September 5, 2017	Motion Without Notice - Camera Monitoring and Enforcement	J. Colle	<ol> <li>The TTC affirms support for using camera enforcement for the King Street Pilot and Transit Priority Lanes, the Bay Street Clearway, and for streetcar doors.</li> <li>Direct staff to report back to the TTC Board on logistics, cost, and any requirements for using cameras as enforcement tools for the aforementioned applications.</li> <li>Direct the Chair and Vice-Chair to write a letter to the Minister of Transportation to request that the appropriate legislation and regulations are amended to allow the TTC and City of Toronto to use camera enforcement.</li> </ol>	Chief Customer Officer	A report that responds to this motion along with the June 22, 2015 New Business: Motorists Improperly Passing Stopped Streetcars is included on the December 11, 2017 Board agenda.	Open
November 13, 2017	2018 TTC Board and Committee Meeting Schedule	A. Heisey	Request staff report back on aligning the Audit & Risk Management Committee and Human Resources and Labour Relations Committee with TTC Board meeting dates at 8 am where possible.	Chief Executive Officer	A report entitled "2018 Committee Meeting Schedule" is included in the December 11, 2017 Board agenda.	Open

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May 24, 2013	Photo Monitoring and Enforcement on Bay Street Clearway and King Street East Streetcar Transit Priority Lane	A. Heisey	<ol> <li>That TTC staff meet with representatives of the Toronto Police Service and the Transportation Department of the City of Toronto to determine the legislative changes that would be required to permit the utilization of camera technology for enforcement of the Bay Street Clearway and the King Street East Streetcar Transit Priority Lane and the desirability of utilizing cameras as an enforcement tool.</li> <li>That TTC staff meet with representatives of the Toronto Police Service to determine the cost to install and maintain such cameras if the legislation was changed to permit their usage.</li> <li>That TTC staff report back to the Commission as to the outcome of these discussions and the practicality of the application of cameras to enforce the Bay Street Clearway and the King Street East Streetcar Transit Priority Lane with recommended next steps, if any.</li> </ol>	Chief Customer Officer	A motion was made at the September 5, 2017 meeting related to this matter. A letter was sent to the province requesting the appropriate legislative review and amendments be conducted in order to facilitate photo monitoring. A report that responds to the September 5, 2017 Motion Without Notice – Camera Monitoring and Enforcement and the June 22, 2015 New Business: Motorists Improperly Passing Stopped Streetcars is included on the December 11, 2017 Board agenda.	Closed

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November 23, 2015	2016-2025 TTC Capital Budget	J. Colle	<ul> <li>That the TTC Board direct TTC staff to:</li> <li>1. Accelerate plans for TTC warehousing consolidation and report back with a warehouse strategy that includes an inventory of all existing TTC warehouse locations and leases, a consolidation timeline, an overview of organizational warehouse needs, and potential sites for a consolidated warehouse;</li> <li>2. Consult with Build Toronto and the Toronto Real Estate Services Division on the TTC's head office and warehouse needs;</li> <li>Report quarterly in the CEO's report to the Board with status updates on the head office and warehouse</li> </ul>	Chief Capital Officer/ Chief Financial Officer	A report entitled "Warehouse Consolidation Strategy" which responded to the motion was before the Board at its October 16, 2017 meeting.	Closed
October 28, 2015	2016-2025 Bus Fleet and Facility Plan	G. De Baeremaeker	consolidation acceleration plans; That staff report back on the City of Edmonton electric bus pilot project; the state of electric bus technology, CNG and other technologies; and how the TTC plans to meet the City of Toronto's energy efficiency and clean air targets.	Chief Service Officer	A report entitled "Green Bus Technology Plan" which responded to the motion was before the Board at its November 13, 2017 meeting.	Closed

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October 28, 2015	Board Request: Staff Review of Options to Exclude Bombardier from Future Bidding	J. Colle	Request TTC management to consult with alternative suppliers for delivery of the remaining TTC streetcars, should Bombardier be unable for whatever reason to fulfill this order within contractual timelines; andRequest TTC staff to report back on the financial and operational impacts on the TTC should Bombardier not be able to fulfill their contractual obligations to deliver streetcars; andRequest TTC staff to seek the advice of an outside business analyst to present to the Board on their assessment of Bombardiers' corporate outlook; andRequest TTC staff, in any 	Chief Service Officer	A report providing legal advice was submitted to the July 11, 2016 Board meeting. This motion has been addressed in the Large Litigation Mattes reports of November 30, 2016 and July 12, 2017 respectively. The Board will continue to receive updates through the Large Litigation Matters report.	Closed
April 27, 2016	Redevelopment of TTC Lands at Yonge-Eglinton	Board Approved	Request staff to report back in Q4 2016 on recommended arrangements for redevelopment including commercial terms.	Chief Capital Officer	At its meeting of December 5, 2017, City Council considered a report entitled "Midtown in Focus: Proposals Report" that included the Proposed Yonge- Eglinton Secondary Plan. The proposed plan addresses future development in the Yonge-Eglinton area.	Closed

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October 27, 2016	Correspondence – Improving Safety and Accessibility when Moving between Subway Train and Platform	J. Colle on behalf of ACAT Chair M. Aribi	<ul> <li>Requesting TTC Staff:</li> <li>1. Expedite detailed measurements of subway vertical and horizontal platform gaps at all stations where this data remains to be collected;</li> <li>2. Define the scope of remedial work; and</li> <li>3. Package work as a capital project to be funded and implemented as soon as possible.</li> <li>Requesting staff report back on the findings and progress to date.</li> </ul>	Chief Operating Officer	A report entitled "Gap Between Subway Trains and Platforms" which responded to the motion was before the Board at its November 13, 2017 meeting.	Closed
February 21, 2017	New Business: Electric Bus Charging	D. Minnan- Wong	That the Chief Executive Officer be directed to evaluate before September 2017 the merits of electric buses and develop a strategy for the TTC, including consideration of a pilot project; and refer the CUTA motion for consideration in the development of this report.	Chief Service Officer	A report entitled "Green Bus Technology Plan" which responded to the motion was before the Board at its November 13, 2017 meeting.	Closed
February 21, 2017	New Business: TTC Transit Museum	J. Mihevc	Given that the TTC is beginning work on its next 5 year corporate plan that staff include in that plan an evaluation, and possible implementation, of a TTC transit museum to coincide with the 100 year anniversary of the TTC and further request staff to consult with community stakeholders as plans develop.	Chief Customer Officer	Consideration was given to this matter as part of the next Corporate Plan.	Closed

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May 18, 2017	Notice of Motion: Air Quality in the TTC Subway System	G. De Baeremaeker/ J. Mihevc	Commissioner De Baeremaeker moved referral of Commissioner Mihevc's motion and requested a further joint report in June from staff of the TTC and Toronto Public Health on ways and means to study the potential impacts of air quality issues in the subway system and whether any other major subway systems have undertaken similar work.	Chief Safety Officer	A report entitled "Subway Air Quality" which responded to the motion was before the Board at its September 5, 2017 meeting.	Closed
June 15, 2017	Proposed King Street Transit Pilot: Bathurst Street to Jarvis Street	D. Minnan- Wong	That staff report to the TTC Board on benchmarks of success of the pilot project in Q4 2017.	Chief Customer Officer	A report entitled "King Street Transit Pilot:" Monitoring and Evaluation" which responded to the motion was before the Board at its October 16, 2017 meeting.	Closed

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September 5, 2017	Procurement Authorization - Purchase Four Hundred Forty (440) Low Floor Clean Diesel Buses	D. Minnan- Wong	<ol> <li>The recommendations be amended to award 325 low floor clean diesel buses to Nova; and</li> <li>The TTC issue an RFI for electric buses and report back on the results of the RFI in November and further bring forward the report on new technologies for buses at that time paying particular attention to the maturity of the battery power bus technology; and</li> <li>That TTC staff report back on awarding Nova the additional 115 buses on the same terms if the TTC Board does not award a contract for 115 electric buses; and</li> <li>That consideration be given to job creation opportunities in Toronto, Ontario and Canada in the RFI and bus technology report.</li> </ol>	Chief Service Officer	A report entitled "Green Bus Technology Plan" which responded to the motion was before the Board at its November 13, 2017 meeting.	Closed
	J. Colle	1. Staff report back by the December 11, 2017 meeting of the Board on any other bus fleet options that might be available to the TTC within the timelines set out in the PTIF program.				