



STAFF REPORT INFORMATION ONLY

Outstanding Board Items

Date:	November 30, 2016
To:	TTC Board
From:	Chief Executive Officer

Summary

A status update on outstanding items is submitted to the Board on a quarterly basis. The attached list is for the period up to and including the meeting of October 27, 2016.

Financial Summary

There are no financial implications resulting from the adoption of the outstanding items report.

Accessibility/Equity Matters

Consideration will be given to accessibility/equity issues for each of the items identified on the attached list. An accessibility/equity section will be included for each report submitted to the Board.

Issue Background

This report serves as a tracking mechanism for motions raised at TTC Board meetings. It is updated after each meeting with a status update provided to the members on a quarterly basis.

Contact

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Attachments

- Outstanding Items List

TTC BOARD - OUTSTANDING ITEMS

MEETING DATE	SUBJECT	REQUESTED ACTION	COMMENTS
May 24, 2013	Photo Monitoring and Enforcement on Bay Street Clearway and King Street East Streetcar Transit Priority Lane	<p>Moved by: A. Heisey Seconded by: J. Colle</p> <ol style="list-style-type: none"> 1. That TTC staff meet with representatives of the Toronto Police Service and the Transportation Department of the City of Toronto to determine the legislative changes that would be required to permit the utilization of camera technology for enforcement of the Bay Street Clearway and the King Street East Streetcar Transit Priority Lane and the desirability of utilizing cameras as an enforcement tool. 2. That TTC staff meet with representatives of the Toronto Police Service to determine the cost to install and maintain such cameras if the legislation was changed to permit their usage. 3. That TTC staff report back to the Commission as to the outcome of these discussions and the practicality of the application of cameras to enforce the Bay Street Clearway and the King Street East Streetcar Transit Priority Lane with recommended next steps, if any. <p>Referred to Chief Customer Officer</p>	A number of meetings have been undertaken and proposals are being evaluated. This report will be submitted to the Board in Q1 2017.
February 25, 2015	Overview of the Transit Enforcement Unit	<p>Commissioner Mihevc moved the following motion:</p> <p>That the Toronto Transit Commission:</p> <ol style="list-style-type: none"> 1. Approve a modified uniform for fare inspectors that are more customer-friendly. 2. Support mental health training for all fare inspectors. 3. Continue to search for a third party that can undertake the oversight function for fare inspectors. 4. Approve in principle a pilot project where one or two LRT or streetcar lines are chosen where fare inspectors have no baton and no handcuffs; request staff to report back on an implementation strategy and third party evaluation process. <p>Referred to Chief Service Officer</p>	Staff provided a status update to the Board at the September 28, 2015 Board meeting. Staff will provide a further update at the December 20, 2016 Board meeting.

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February 25, 2015	Overview of the Transit Enforcement Unit	<p>Commissioner Heisey moved the following motion:</p> <p>That staff report back to the Commission on powers for Enforcement Officers and Special Constables to issue tickets for parking by-law enforcement infractions and other traffic by-law charges (i.e. blocking intersections on transit routes and stops).</p> <p>Referred to Chief Service Officer</p>	Staff will report back to the December 20, 2016 Board meeting.
March 26, 2015	TYSSE- Schedule and Budget Change	<p>Commissioner Campbell moved the following motion:</p> <p>That the CEO of the TTC provide a report by the fourth quarter of 2015 outlining the specific, substantive changes that will be made in the planning and project management for the Scarborough subway as compared to the Toronto-York Spadina Subway Extension.</p> <p>Referred to Chief Capital Officer</p>	A report will be submitted to the December 20, 2016 Board meeting.
May 27, 2015	Item #20 Improving Transit Service Options to Major Music Festivals	<p>The Board referred the correspondence re: Transit Service Options to Major Music Festivals, which was submitted by the Chair on behalf of Councillor Layton, to staff and requested a report back on the item.</p> <p>Referred to Chief Customer Officer</p>	A report will be submitted to the April 20, 2017 Board meeting.
May 27, 2015	Report #22 More Off-Peak Service: Expansion of All-Day, Every-Day Network	<p>Commissioner Mihevc moved the following motion:</p> <p>Requesting TTC Planning staff report back to the Board in time for the 2016 Budget process on service and cost implications to achieve:</p> <ol style="list-style-type: none"> 1. Historic loading standards; 2. A system-wide headway service standard of not more than 20 minutes for buses, 10 minutes for streetcars and 5 minutes for subways (exclusive of the blue night network) <p>Referred to Chief Customer Officer</p>	Staff continue to look at further improvements to loading and service standards. A report will be submitted to the January 18, 2017 meeting.

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June 22, 2015	Motorists Improperly Passing Stopped Streetcars	<p>New Business Item moved by Commissioner De Baeremaeker:</p> <p>“That TTC staff report back to the Commission on the feasibility of undertaking a pilot project that would assess and quantify the frequency of traffic violations by motorists who improperly pass streetcars while TTC streetcars are stopped.”</p> <p>Referred to Chief Customer Officer</p>	A report will be submitted to the September 5, 2017 meeting.
July 29, 2015	Improvements to Overnight Service (“Blue Night”) Network: Follow-up Report	<p>Commissioner Crisanti moved the following motion:</p> <p>“That staff report back to the Board in July 2016 on re-examined merits that could potentially justify adding overnight service on either the 45 Kipling or the 46 Martin Grove routes.”</p> <p>Referred to Chief Customer Officer</p>	A report will be submitted to the March 22, 2017 meeting.
September 28, 2015	Spacing and Safety of Bus Stops	<p>Chair Colle moved the following motion:</p> <p>Be it resolved that:</p> <p>“Staff report back on the matters of appropriate spacing between bus stops, the potential safety benefits of locating stops at protected crossings such as traffic signals and pedestrian crosswalks, and the effects of traffic signals and pedestrian crosswalks on both overall traffic operations and the speed and reliability of transit services” and;</p> <p>“Staff not take any action to remove either of the bus stops referenced in the letters from Councillor Nunziata, in order to allow the Board to consider the aforementioned staff report before responding to the Councillor”</p> <p>Referred to Chief Customer Officer</p>	A report entitled “Improving Pedestrian Safety and Customer Journey Times – Eliminating, Relocation and Consolidating Bus Stops” will be submitted to the December 20, 2016 Board meeting.
September 28, 2015	Reinstating the Bathurst- Finch Community Bus	<p>The Board deferred this item to be brought back with the staff report being prepared on Wheel-Trans and Community Bus accessibility services.</p> <p>Referred to Chief Customer Officer</p>	As the final step in a three part process, staff anticipate coming forward to the January 18, 2017 Board meeting with a final Community Bus report.

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October 28, 2015	2016-2025 Bus Fleet and Facility Plan	<p>Chair Colle moved the following motion:</p> <p>“Direct TTC Staff to report back on any operational efficiency realized and a cost-benefit analysis of securing an additional new permanent bus garage in the City of Toronto”.</p> <p>Referred to Chief Service Officer/Chief Capital Officer</p>	<p>A report on the lease of an interim bus storage and maintenance facility will be brought forward to the February 21, 2017 Board meeting which will include the assessment of an additional new permanent bus garage.</p>
October 28, 2015	2016-2025 Bus Fleet and Facility Plan	<p>Commissioner De Baeremaeker moved the following motion:</p> <p>“That staff report back on the City of Edmonton electric bus pilot project; the state of electric bus technology, CNG and other technologies; and how the TTC plans to meet the City of Toronto’s energy efficiency and clean air targets”.</p> <p>Referred to Chief Service Officer</p>	<p>A report will be submitted to the January 18, 2017 meeting.</p>
October 28, 2015	2016-2025 Bus Fleet and Facility Plan	<p>Commissioner Mihevc moved the following motion:</p> <p>“Request staff to report back well in advance of the 2017 budget process on a bus purchase strategy that takes into account:</p> <p>a) A return to the TTC historic crowding standards; and b) A stronger growth rate of TTC ridership”.</p> <p>Referred to Chief Customer Officer/Chief Service Officer</p>	<p>A bus purchase report is on the agenda for the November 30, 2016 meeting.</p>
October 28, 2015	Board Request: Staff Review of Options to Exclude Bombardier from Future Bidding	<p>Submitted by the Chair:</p> <p>“Request TTC management to consult with alternative suppliers for delivery of the remaining TTC streetcars, should Bombardier be unable for whatever reason to fulfill this order within contractual timelines; and</p> <p>Request TTC staff to report back on the financial and operational impacts on the TTC should Bombardier not be able to fulfill their contractual obligations to deliver streetcars; and</p> <p>Request TTC staff to seek the advice of an outside business analyst to present to the Board on their assessment of Bombardiers’ corporate outlook; and</p> <p>Request TTC staff, in any negotiations on damages, liquidated or otherwise, to consider as a priority additional LRV’s as compensation”.</p> <p>Referred to Chief Service Officer/Chief Financial and Administration Officer</p>	<p>A report providing legal advice was submitted to the July Board meeting. A follow up report will be submitted in December 20, 2016 meeting.</p>

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November 9, 2015 Budget Committee	2016 TTC and Wheel-Trans Operating Budgets	<p>The Budget Committee requested:</p> <ul style="list-style-type: none"> • the TTC and City Manager report back to the Board in Q2 2016 on setting a new per rider subsidy formula to index the City's subsidy to the TTC's ridership <p>Referred to Chief Financial and Administration Officer</p>	This is part of 2017 budget process.
November 23, 2015	2016 TTC and Wheel-Trans Operating Budgets	<p>Submitted by Vice-Chair Heisey:</p> <p>That the Board request TTC staff, and staff of the Transportation Services Department, City of Toronto, to provide a joint presentation to the TTC Board in six-months' time on the parking and traffic management initiatives in use, and those being looked at, to improve transit service on routes affected by scheduled subway closures.</p> <p>Referred to Chief Service Officer</p>	A report will be submitted to the January 18, 2017 Board meeting.
November 23, 2015	2016 TTC and Wheel-Trans Operating Budgets	<p>Submitted by the Chair:</p> <ol style="list-style-type: none"> 1. The TTC Board direct TTC staff to begin discussions with the Toronto Parking Authority (TPA) regarding: <ul style="list-style-type: none"> • Ways to maximize revenue for the TTC from TTC parking lots • Any additional partnership opportunities that might exist between the two organizations that could result in improved service for TTC customers, new or enhanced revenue streams, and any potential operational efficiencies for the TTC 2. Report back to the Board in Q3 2016 with the results of these discussions. 3. Request that the TPA present to the TTC Board regarding their role in improving mobility in Toronto. <p>Referred to Chief Customer Officer</p>	A report will be submitted to the December 20, 2016 meeting.

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November 23, 2015	2016 TTC and Wheel-Trans Operating Budgets	<p>Submitted by the Chair:</p> <p>The TTC Board direct TTC staff to report back in Q2 2016 on a long-term strategy for dramatically increasing non-fare revenue that includes, but it is not limited to:</p> <ul style="list-style-type: none"> • Clearly defined annual and long-term revenue targets, including an ongoing Board reporting schedule; • The designation of a member of TTC staff tasked with the mandate of increasing non-fare revenue • Options for TTC licensing and merchandising strategies that would promote and enhance the TTC brand while generating additional revenue • A review of the advertising, licensing, and merchandising programs at the New York MTA, London Underground, and other systems for best practices and strategies that could be adopted by the TTC • A menu of potential customer amenities and services that could be introduced in stations and throughout the system that would improve the customer experience while generating additional revenue • A review of the performance to date of the current advertising contract • A review and lease expiration timeline of all current contracts for service providers that generate non-fare revenue including, but not limited to, retail concessionaires, newspaper providers, and commercial lease holders <p>Referred to Chief Customer Officer</p>	<p>A comprehensive report on non-fare revenue initiatives will be submitted to the Board in Q2 2017. This will encompass plans to competitively tender the retail spaces currently contracted to Gateway.</p>
November 23, 2015	2016-2025 TTC Capital Budget	<p>Submitted by the Chair:</p> <p>That the TTC Board direct TTC staff to:</p> <ol style="list-style-type: none"> 1. Accelerate plans for TTC head office consolidation and report back with an accommodation strategy that includes an inventory of all existing TTC office locations and leases, a consolidation timeline, an overview of organizational office needs, and potential sites for consolidated head offices; 2. Accelerate plans for TTC warehousing consolidation and report back with a warehouse strategy that includes an inventory of all existing TTC warehouse locations and leases, a consolidation timeline, an overview of organizational warehouse needs, and potential sites for a consolidated warehouse; 3. Consult with Build Toronto and the Toronto Real Estate Services Division on the TTC's head office and warehouse needs; 	<p>A report will be submitted to the December 20, 2016 meeting.</p> <p>A report will be submitted to the January 18, 2017 meeting.</p>

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		<p>4. Report quarterly in the CEO's report to the Board with status updates on the head office and warehouse consolidation acceleration plans; and</p> <p>Referred to Chief Capital Officer/Chief Financial and Administration Officer</p>	
February 25, 2016	Changes to the TTC Bus Routes in Eglinton Corridor for Line 5 Rapid Transit Line	<p>Commissioner Mihevc moved the following motion:</p> <p>"That staff be directed to report back by the end of 2016 on the possibility of freeing up all buses from using the Eglinton West Station in order to allow for alternate use planning".</p> <p>Referred to Chief Customer Officer</p>	Based on a prioritization of Board report requests, this report will be submitted in Q1 2017.
March 23, 2016	Emerging Transit Plans	<p>The following motion by Chair Colle was approved, as amended:</p> <p>Request the TTC CEO, Chief Planner and Executive Director, City Planning review the feasibility of connecting the Eglinton Crosstown West LRT to Finch LRT through the Toronto Pearson Airport campus on the understanding that further study would require an upfront contribution from other levels of government and the Airport Authority, and to report to the June 28, 2016 meeting of the Executive Committee and the June 29th meeting of the TTC Board.</p> <p>Referred to Chief Capital Officer/Chief Customer Officer</p>	<p>A joint report entitled "Developing Toronto's Transit Network Plan to 2031" was submitted to the TTC Board at the July 11, 2016 meeting.</p> <p>An update report from the City Manager entitled "Transit Network Plan Update and Financial Strategy" was before City Council on November 8, 2016.</p> <p>Discussions are on-going with Metrolinx and City Staff.</p>
March 23, 2016	Emerging Transit Plans	<p>Chair Colle moved the following motion:</p> <p>"That staff report back to the Board in Q2 on:</p> <ul style="list-style-type: none"> a) The roles and responsibilities of TTC and the City as it relates to transit expansion projects including the three phases of Planning, the Environmental Assessment/Transit Project Assessment Process and Design & Construction; b) mechanisms in place to ensure proper administrative governance of decision making; c) recommendations for improving the process." <p>Referred to Chief Capital Officer</p> 	This report will be submitted to the December 20, 2016 meeting.

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March 23, 2016	Emerging Transit Plans	<p>Commissioner Mihevc moved the following motion:</p> <ol style="list-style-type: none"> 1. That the TTC Commission support in principle the following: <ol style="list-style-type: none"> a. the TTC assert its desire to undertake the role of overall project manager for the Eglinton Crosstown East and West; b. the TTC immediately undertake the work to amend the Environmental Assessments for the Eglinton Crosstown East and West; c. the TTC develop a schedule for the delivery of the two projects for 2021, consistent with the opening of the Eglinton Crosstown; <p>and further request TTC staff to report back on this motion at the TTC Commission following Council's decision on Eglinton Crosstown East and West.</p> <p>Referred to the Chief Capital Officer</p>	<p>A joint report entitled "Developing Toronto's Transit Network Plan to 2031" was submitted to the TTC Board at the July 11, 2016 meeting.</p> <p>An update report from the City Manager entitled "Transit Network Plan Update and Financial Strategy" was before City Council on November 8, 2016.</p> <p>Discussions are on-going with Metrolinx and City Staff.</p>
March 23, 2016	2016 Ridership Update	<p>Commissioner Carroll moved the following motion:</p> <p>That TTC staff report back to the Commission by the third quarter of 2016 with a development plan for a comprehensive multi-year strategy to address current ridership stagnation and to achieve a steady rate of ridership growth annually thereafter.</p> <p>Referred to Chief Customer Officer</p>	<p>A ridership growth strategy report will be submitted to the May 18, 2017 meeting.</p>
March 23, 2016	New Business Item: Fare Evasion	<p>Submitted by Commissioner Mihevc:</p> <p>Request TTC staff to report to the next meeting of the TTC on the operations of the POP system on streetcars and the possible corrective actions required to reduce and stop fare evasion.</p> <p>Referred to Chief Service Officer/Chief Customer Officer</p>	<p>A report will be submitted to the December 20, 2016 meeting.</p>
April 27, 2016	Redevelopment of TTC Lands at Yonge-Eglinton	<p>The Board approved recommendation #4 of the staff report:</p> <p>Request staff to report back in Q4 2016 on recommended arrangements for redevelopment including commercial terms.</p> <p>Chief Capital Officer</p>	<p>Negotiations are continuing. A report will be submitted in Q1 2017.</p>

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May 31, 2016	TTC as an Essential Service	<p>Commissioner Mihevc moved the following motion:</p> <p>Request staff to report back after discussions with the Province.</p> <p>Referred to Chief People Officer</p>	<p>Staff have contacted the Ministry of Labour to express their interest in participating, as appropriate, in a review of the Toronto Transit Commission Labour Disputes Resolution Act, 2011, S.O. 2011, c. 2 and will provide a future update report.</p>
May 31, 2016	Update – Improvements to TTC’s Procurement and Project Management Process for Construction Contracts	<p>Chair Colle moved the following motion:</p> <p>That the Board approve the establishment of a Procurement Working Group consisting of 3 Board members to work with staff to review the existing TTC approved procurement policy with a view to comparing it to other public agencies, such as the City of Toronto, Metrolinx, the Province and others to ensure that it is efficient and effective; that it promotes competition for TTC procurements; that it builds on the work staff have been undertaking with the construction and engineering community in Ontario; and that this review culminate in an updated Procurement Policy being submitted to the Board for approval by the Fall of this year.</p> <p>Referred to Chief Financial and Administration Officer</p>	<p>A report will be submitted to the Board in Q1 2017.</p>
July 11, 2016	Ridership Update	<p>Commissioner Mihevc moved the following motion:</p> <p>Direct staff to provide a further Ridership Update in the fall 2016, and regular updates thereafter.</p> <p>Referred to Chief Financial and Administration Officer</p>	<p>Updates will be included in the CEO report.</p>
September 28, 2016	TTC Surplus Land Review	<p>In addition to the reporting requirements in staff recommendations 1 & 2 the Board also approved the member motions as listed below:</p> <p>Staff Recommendations:</p> <ol style="list-style-type: none"> 1. Direct staff to report back to the Board in Q2 of 2017 with recommendations regarding the properties as listed in Tables 1, 2, and 3 of Attachment 1 – Confidential Information that can be declared surplus to the operational needs of the TTC. 2. Direct staff to review the operational requirements of the properties listed in Table 4 of Attachment 1 – Confidential Information and, in consultation with City Real Estate Services and Build Toronto, report back to the Board with a plan for the redevelopment of these new properties, if feasible. 	<p>A report will be submitted in Q2 2017.</p>

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		<p>Member Motions: Vice-Chair Heisey moved the following motion: That staff report back with additional information on properties not on the list that were excluded for non-operational reasons, one such example being area restrictions and/or properties declared surplus to be turned over to Build TO in 2009 or earlier.</p> <p>Commissioner Mihevc moved the following motion: That staff report back on the resource requirements to deal with TTC's surplus land in a realty manner including conceptual designs to assess TTC operational requirements as well as other costs and practical timing of possible developments.</p> <p>Commissioner Carroll moved the following motion: That staff report back in consultation with the CMO & Build TO, on mandate and business model refinements necessary to facilitate partnership development models to meet a broader range of the TTC's facility, accommodation needs and revenue needs.</p> <p>Chair Colle moved the following motion: That staff report back to the Board by the second quarter 2017, on the current usage of the Roe Avenue bus loop (1870 Avenue Road) and the feasibility of declaring the property surplus and transferring the property to the Toronto Parking Authority.</p> <p>Referred to Chief Capital Officer</p>	
September 28, 2016	Implications of Microtransit for TTC	<p>Commissioner Minnan-Wong moved the following motion:</p> <ol style="list-style-type: none"> 1. If and once a suitable area is determined, that the TTC issue a Request for Expression of Interest that allows interested parties, including taxi companies, to participate in the REOI; or 2. At the discretion of staff TTC issue an REOI and request participants to identify areas of the city where micortransit may be appropriate; and 3. Staff report back on the status of the program in ten months' time. <p>Referred to Chief Customer Officer</p>	Staff will report back to the Board in March 2017 on an upcoming pilot project to determine if microtransit is implementable in Toronto and will outline the framework and potential model if deemed appropriate for TTC.

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October 27, 2016	New business – Youth Advisory Committee to the TTC	Chair Colle submitted the following: It is recommended that the Board: Direct staff to report back to the Board on establishing an Official TTC Youth Advisory Committee. Referred to Chief Customer Officer	A report will be submitted to the February 21, 2017 meeting.
October 27, 2016	Correspondence – Improving Safety and Accessibility when Moving between Subway Train and Platform	The following motion was submitted to the Board by Chair Colle on behalf of ACAT Chair Mazin Aribi. Requesting TTC Staff: 1. Expedite detailed measurements of subway vertical and horizontal platform gaps at all stations where this data remains to be collected; 2. Define the scope of remedial work; and 3. Package work as a capital project to be funded and implemented as soon as possible. Chair Colle moved the following motion: Requesting staff report back on the findings and progress to date. The board voted unanimously in favour of the motion. Referred to Chief Operating Officer	A report will be submitted to the December 20, 2016 meeting.