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Decision: Transit Fare Inspection and Enforcement Model Update

Mark Cousins, Head of Transit Enforcement, delivered a PowerPoint presentation on this item.

At its meeting of December 20, 2016, the Board:

1. Approved the modified customer friendly uniform without batons or handcuffs for Transit Fare Inspectors.
2. Directed staff to continue the search for third party oversight of Transit Enforcement Officers and Transit Fare Inspectors.
3. Directed staff to report back on efforts at recruitment outreach to attract a diverse workforce.
4. Seek an amendment to Chapter 150, Article IV of the Toronto Municipal Code to allow members of the TTC Transit Enforcement Unit to tag and tow vehicles that disrupt service.
5. Endorsed enhanced authorities, as approved by the Toronto Police Service and the Ministry of Community Safety and Correctional Services, under the Highway Traffic Act to allow Transit Enforcement Unit Special Constables to direct traffic around planned and unplanned closures, and service disruptions.
6. Directed staff to report back to the Board when more meaningful data is available regarding Presto inspections.