



INFORMATION ONLY

Subject: ACAT Presentation

Date: June 22, 2015

At its meeting on June 22, 2015, the TTC Board will receive a presentation from Mazin Aribi, Chair – TTC Advisory Committee on Accessible Transit (ACAT), entitled “2015 ACAT’s Introduction to the TTC Board”.

Vincent Rodo
Chief Financial &
Administration Officer

1-17



2015 ACAT'S INTRODUCTION TO THE TTC BOARD

Presentation to the TTC Board

June 22, 2015





Chair:

Mazin Aribi

Co Vice-Chair:

Angela Rebeiro

Co Vice-Chair:

Nicole Cormier

Members:

Judy Berger

Craig Nicol

Karma Burkhar

Tim Rose

Margaret Hageman

Sam Savona

Joan Jordan

Valdo Tammark

Marian McDonell

Howard Wax

Bobbi Moore

Raymond Dell'Aera



2015 ACAT Members





- **What is ACAT?**
- **What is ACAT's Role?**
- **ACAT's Contributions**
- **ACAT's Current Issues**
- **TTC Public Forum on Accessible Transit**





- **Established in 1992**
- **Advises on difficulties faced by people with disabilities and seniors**
- **Recommends the elimination of barriers to accessible public transit in the City of Toronto**





- **Advisory Committee to the TTC Board**
- **15 members, 3-year term**
- **Board appoints 5 new members annually**
 - **Pool members appointed for a one-year term to fill vacancies, as required**
- **Volunteer commitment - minimum 7 hours/week**
- **No political affiliation**





- **Reside in the City of Toronto**
- **Use TTC / Wheel-Trans**
- **Demonstrated interest in accessible public transit issues**
- **ACAT members are:**
 - **People with disabilities**
 - **Seniors (minimum of two on ACAT each year)**
 - **Maximum of two other persons (e.g. advocates)**





- **Represents the needs and concerns of people with disabilities and seniors using TTC services**
- **Advises the TTC on providing accessible public transit service and on policy issues pertaining to seniors and persons with disabilities**
- **Supports TTC staff in providing consultation, education, and advice to persons with disabilities, seniors, and the community at large**





- **Monthly public meetings**
- **Subcommittees meet with staff between monthly public meetings**
- **Members participate in:**
 - **Operator/Collector recertification training to educate staff on accessibility matters**
 - **Annual TTC Bus Roadeo**
 - **Annual People in Motion Show**
- **ACAT co-sponsors the annual TTC Public Forum on Accessible Transit**



People In Motion Show





ACAT members also sit on:

- **TTC Customer Liaison Panel**
- **Metrolinx Accessibility Advisory Committee (to advise on Eglinton-Crosstown LRT project)**
- **Relief Line Stakeholder Advisory Panel**





- **Most ACAT work happens at Subcommittees:**
 - **Communications**
 - **Design Review**
 - **Service Planning**
 - **Wheel-Trans Operations**
- **Staff presentations**
- **Analysis and discussion**
- **Recommendations to monthly ACAT meetings**





ACAT has advised on:

- **Accessibility features of new buses, streetcars, subway trains and stations**
- **Wheel-Trans eligibility criteria/application process**
- **Elevator status “Lift Line” message update protocol**
- **Technology improvements – Trip Planner, TTC website**
- **New ideas and concepts, e.g. improving the subway “platform gap”**
- **Priority seating – blue seat fabric**
- **Staff training on accessibility matters**



Accessibility Changes Benefit Everyone

ACAT recommendations have become an integral part of TTC services:

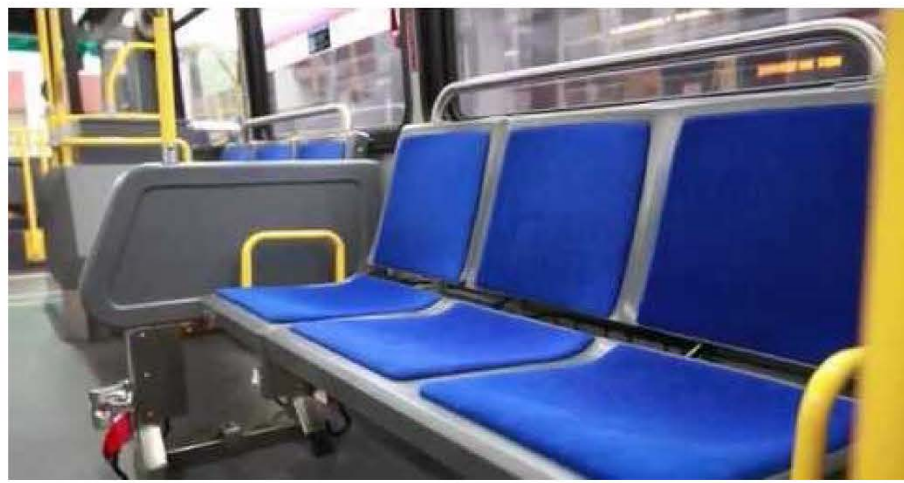
- **handholds on vehicle doors**
- **amplification at Collector Booths**
- **benches in subway stations**
- **textured strip on subway platforms**



Test of Improved Subway Platform Edge



Red Seats Turned Blue



Flip-Down Priority Seating





- **PRESTO – accessibility reviews of fare payment devices**
- **Review “Easier Access” station designs**
- **Wheel-Trans – upcoming review of eligibility**
- **Priority / accessibility customer education campaign**
- **Review of emergency preparedness procedures for customers with disabilities**
- **Advocate accessibility be one of the strategic objectives in the TTC 5-Year Corporate Plan**



Customer Education: Keep Clear of Ramps



Keep Clear of Ramps





Challenges:

- **Integrating accessibility components into policy & operating procedures**
- **Impact of Accessibility for Ontarians with Disabilities Act 2005 (AODA) regulations**
- **Budget to implement Accessible Transit Plan**
- **Accessibility education for stakeholders**
- **Accessible travel training for customers**
- **Encouraging Wheel-Trans customers to use conventional transit system for part or all of their trip**
- **Accessibility features in place at launch of new vehicles and services**



Funding Challenges: Easier Access



Coxwell Station
Easier Access Program



Donlands Greenwood Coxwell



TORONTO TRANSIT COMMISSION



About TTC's Easier Access Program

Good news for transit riders - TTC's Easier Access Program will make all subway and SRT stations fully accessible to everyone, regardless of their level of mobility. Today, 31 of 69 stations are accessible to people with disabilities, and we are working to ensure that all stations are accessible by 2025.

That's a lot of work to be done in just over a decade. So TTC staff worked with the Advisory Committee on Accessible Transit (ACAT) to decide which stations become accessible first.

In addition to work at Coxwell, construction is ongoing at Pape and Dufferin (and about to start at Lawrence West and Woodbine Stations) as part of the Easier Access program.



Accessibility Training: People in Motion





- **Annual opportunity for customers to give feedback to TTC Board Members and Senior Managers**
- **Learn about the accessibility issues that are important to your constituents**
- **Summaries and customer feedback from previous Forums are available on TTC website**





ACAT members invite and encourage you to:

- Learn more about accessibility**
- Attend ACAT monthly meetings**
- Meet with individual ACAT members**
- Attend the annual TTC Public Forum on Accessible Transit in September 2015**





Thank You!

Questions?

