



STAFF REPORT INFORMATION ONLY

Outstanding Board Items

Date:	July 29, 2015
To:	TTC Board
From:	Chief Executive Officer

Summary

A status update on outstanding items is submitted to the Board every three months. The attached list is for the period up to and including the meeting of May 27, 2015.

Financial Impact

There are no financial implications resulting from the adoption of this report.

Issue Background

This report serves as a tracking mechanism for motions raised at TTC Board meetings. It is updated after each meeting with a status update provided to the members on a quarterly basis.

Accessibility/Equity Matters

This report has no impact on accessibility/equity issues or impact.

Contact

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Attachments

- Outstanding Items List

TTC BOARD - OUTSTANDING ITEMS

MEETING DATE	SUBJECT	REQUESTED ACTION	COMMENTS
January 31, 2012	145 Downtown/Humber Bay Express: Post-Implementation Review	<p>Correspondence C3 – Councillor Mark Grimes, City of Toronto, requests that the future of the 145 Humber Bay Downtown Express Bus Route be deferred once more to the April Board meeting.</p> <p>The Board received the communication for information and approved deferral of this item to the April 2012 Commission meeting.</p> <p>Referred to Chief Customer Officer</p>	The 145 Humber Bay Express will be covered-off in the Express Bus services report going to the October 28, 2015 Board meeting.
April 24, 2013	Engaging the Local Construction Trades and Contractor Associations in the Procurement Process	<p>TTC staff will bring forward a further report to the October 23, 2013 Board meeting after consultation with the construction industry with its recommendations.</p> <p>Referred to Chief Financial and Administration Officer</p>	TTC staff have met separately with various construction industry groups. Agreement reached to combine efforts to a single stream of meetings with broader construction industry to continue on-going dialogue. A report providing status update will be provided to the Board in first quarter 2016.
May 24, 2013	Retail Opportunities in the Subway	<p>Recommendation 2: That the issuance of a new RFP be deferred until 2016 (with a commencement date for the new tenants(s) of May 1, 2018) in order to allow the TTC CEO to:</p> <ul style="list-style-type: none"> a) Examine and study opportunities to maximize revenue through the retail operations available throughout the TTC; and b) Examine and study opportunities to improve the customer experience through retail operations within the transit system with an emphasis on modernizing the retail experience to best meet our customer expectations. <p>Recommendation 3: The TTC CEO report back on items 2(a) and (b) above by December 31, 2014</p> <p>Referred to Chief Customer Officer</p>	An overall retail strategy report will be submitted to the Board by the end of 2015.

TTC BOARD - OUTSTANDING ITEMS

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May 24, 2013	Photo Monitoring and Enforcement on Bay Street Clearway and King Street East Streetcar Transit Priority Lane	<p>Moved by: A. Heisey Seconded by: J. Colle</p> <ol style="list-style-type: none"> 1. That TTC staff meet with representatives of the Toronto Police Service and the Transportation Department of the City of Toronto to determine the legislative changes that would be required to permit the utilization of camera technology for enforcement of the Bay Street Clearway and the King Street East Streetcar Transit Priority Lane and the desirability of utilizing cameras as an enforcement tool. 2. That TTC staff meet with representatives of the Toronto Police Service to determine the cost to install and maintain such cameras if the legislation was changed to permit their usage. <p>1. That TTC staff report back to the Commission as to the outcome of these discussions and the practicality of the application of cameras to enforce the Bay Street Clearway and the King Street East Streetcar Transit Priority Lane with recommended next steps, if any.</p> <p>Referred to Chief Customer Officer</p>	Staff anticipate this report going to the October 28, 2015 Board meeting.
July 24, 2013	C1- TTC Pension Fund Society Board response to OMERS May 24, 2013 correspondence	<p>The Board referred the communication to staff to be brought back when a future presentation on this subject is expected.</p> <p>Referred to Chief Financial and Administration Officer</p>	A detailed presentation of the TTC Pension Fund Society will be made at the September 28 Board Meeting.
July 23, 2014	New Business 9(a) Subway Line Between Downsview Station and Sheppard Station	<p>Submitted by Commissioner Pasternak:</p> <p>... Therefore, be it resolved that the TTC Chief Executive Officer provide the TTC Board with a briefing note to address some of the following matters regarding the transit link between Downsview Station and Yonge Street and Sheppard Avenue:</p> <ol style="list-style-type: none"> 1. Whether an environmental assessment was ever conducted for this area and whether such can be used in today's legislative environment. 2. To what extent digging/boring has been completed westbound along Sheppard Avenue and eastbound from Downsview Station and whether such digging also houses tracks. 	A response, in the form of a briefing note, will be forwarded to the Commissioners with a copy provided to Councillor Pasternak.

TTC BOARD - OUTSTANDING ITEMS

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		<ol style="list-style-type: none"> 3. What the estimated costs and timeline would be for an environmental assessment for a subway system to be constructed between these two points. 4. What the estimated costs of such a subway construction project would be based on various scenarios of stations. 5. A brief analysis of best approaches to handle the challenge of the bridge that currently runs above the Don River West Branch and Earl Bales Park and how a subway could be built across it. <p>Referred to the Chief Customer Officer</p>	
<p>August 19, 2014</p>	<p>Notice of Motion: A High Line Park and/or Trail on the berm on the east side of Allen Road between Kennard Avenue and Sheppard Avenue</p>	<p>Moved by Commissioner Pasternak Seconded by Commissioner Parker</p> <p>... Therefore, be it resolved that TTC CEO in conjunction with the General Manager, Parks, Forestry and Recreation provide to the TTC Board of Commissioners a briefing note that would include but not be restricted to:</p> <ol style="list-style-type: none"> 1. The opportunities that present itself in creating an elevated walkway or path on the berm referred to above. 2. If restrictions or problems exist, recommendations for remediation. 3. Any alternatives or ideas that can leverage this essential north-south walking corridor. <p>Referred to Chief Capital Officer</p>	<p>Staff will report back to the September 28, 2015 Board meeting.</p>
<p>December 9, 2014</p>	<p>New Business – Management and Board Members Engage the Customer – The Calgary Experience</p>	<p>Submitted by Commissioner A. Heisey, Q.C.</p> <p>Recommendation – That staff report back on the Calgary experiment and how the TTC management and Board could emulate a similar system.</p> <p>Referred to the Chief Customer Officer</p>	<p>Closed - Conversations have been held with Calgary and other transit agencies on their means of consultation. The work undertaken in Calgary (mobile consultation on a bus) was undertaken for a large network and scheduling rationalization study. It represents a valuable</p>

TTC BOARD - OUTSTANDING ITEMS

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			way of collecting and confirming feedback from customers and is a method the TTC has used in the past. The TTC use all forms of consultation for our wide variety of projects.
February 2, 2015	Report 3(a) – 2015 TTC and Wheel-Trans Operating Budgets	<p>Commissioner Carroll moved the following ancillary motion:</p> <p>That staff develop a draft campaign to achieve a Provincial Operating Subsidy on a per rider basis and consult with the City Manager’s office before bringing the requested draft campaign to the TTC Board.</p> <p>Referred to Chief Financial and Administration Officer/Chief Executive Officer</p>	TTC staff will meet with the City Manager’s office to determine an appropriate plan.
February 25, 2015	Overview of the Transit Enforcement Unit	<p>Commissioner Mihevc moved the following motion:</p> <p>That the Toronto Transit Commission:</p> <ol style="list-style-type: none"> 1. Approve a modified uniform for fare inspectors that is more customer-friendly. 2. Support mental health training for all fare inspectors. 3. Continue to search for a third party that can undertake the oversight function for fare inspectors. 4. Approve in principle a pilot project where one or two LRT or streetcar lines are chosen where fare inspectors have no baton and no handcuffs; request staff to report back on an implementation strategy and third party evaluation process. <p>Referred to Chief Service Officer</p>	Staff will provide a presentation to the Board at the September 28 meeting on the status of the requested items.
February 25, 2015	Overview of the Transit Enforcement Unit	<p>Commissioner Heisey moved the following motion:</p> <p>That staff report back to the Commission on powers for Enforcement Officers and Special Constables to issue tickets for parking by-law enforcement infractions and other traffic by-law charges (i.e. blocking intersections on transit routes and stops).</p> <p>Referred to Chief Service Officer</p>	

TTC BOARD - OUTSTANDING ITEMS

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March 26, 2015	TYSSE- Schedule and Budget Change	<p>Commissioner Campbell moved the following motion:</p> <p>That the CEO of the TTC provide a report by the fourth quarter of 2015 outlining the specific, substantive changes that will be made in the planning and project management for the Scarborough subway as compared to the Toronto-York Spadina Subway Extension.</p> <p>Referred to Chief Executive Officer</p>	This report will be provided by the fourth quarter 2015
March 26, 2015	2015 Accessibility Plan Status Report	<p>Commissioner Mihevc moved the following ancillary motion:</p> <p>Request staff to report to the TTC Board on Q2 2015 strategies to further improve standards related to telephone trip bookings.</p> <p>Referred to Chief Customer Officer</p>	<p>Closed - The Board approved an increase in Reservations headcount by six. Hiring has commenced.</p> <p>Improvements to online booking system underway to further encourage customers to utilize web based booking tools including RFI / RFP for new scheduling system.</p> <p>Internal Business Processes analyzed with the intent to streamline internal processes and make efficiency improvements to enable the handling of more calls.</p>
April 29, 2015	Mobility Hub Study in the Main Street and Danforth Avenue Area	<p>Commissioner Carroll moved that the joint letter from Councillor Janet Davis, Ward 31 and Councillor Mary Margaret McMahon, Ward 32 be referred to the Chief Executive Officer to report back, in consultation with the City of Toronto Planning Department, on a strategy to prioritize review of mobility hubs within Toronto as identified by Metrolinx.</p> <p>Referred to Chief Customer Officer</p>	Staff anticipate this report going to the October 28, 2015 Board meeting.
April 29, 2015	City Council Decisions in Consideration of 2015 Budgets	<p>Decisions of Council:</p> <p>319. City Council request the Toronto Transit Commission Board of Directors to direct the Chief Executive Officer of the Toronto Transit Commission, in consultation with other city divisions, as appropriate, to report to the Toronto Transit Commission Board of Directors in the third quarter of 2015 with an organizational review of the Toronto Transit Commission, including staffing levels, with a focus on a more efficient, streamlined structure.</p>	Staff will provide quarterly updates to the Board on ATC and will report back on the organizational review in September 2015.

TTC BOARD - OUTSTANDING ITEMS

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		<p>320. City Council request the Toronto Transit Commission Board of Directors to direct the Chief Executive Officer of the Toronto Transit Commission to report to the Toronto Transit Commission Board of Directors in the third quarter of 2015 with a detailed analysis of the reasons for the delay of the Automatic Train Control and options to accelerate the implementation of Automatic Train Control on both the Yonge-University-Spadina and Bloor-Danforth lines. Vincent Rodo</p> <p>Commissioner Carroll moved the following motion:</p> <p>That this item be referred to the Chief Executive Officer to report back only in conjunction with reports already outstanding in this regard.</p> <p>Referred to Chief Executive Officer/Chief Operations Officer</p>	
<p>April 29, 2015</p>	<p>New Business – Commissioner Crisanti requesting the CEO to report on the Feasibility of a Six-Month Pilot Program to Reduce Seniors Fare to \$1.00 During Off-Peak Hours</p>	<p>The Board approved the following motions:</p> <p>That the CEO report back to the TTC Board by June 22, 2015 in a briefing note on the feasibility of a six-month pilot program to reduce fare costs during off-peak hours to \$1.00 for seniors.</p> <p>That staff be requested to report back, as planned, and in consultation with city fare equity staff, in October for a fulsome discussion on fare policy when PRESTO is in place and for when we remove legacy fare media (tokens etc.) and what the future for cash payments are including consideration of various fare options including:</p> <ul style="list-style-type: none"> i) fare by time of day ii) 2 hour transfer iii) Seniors fares by time of day, including \$1 senior fares during off-peak hours iv) Fare by distance v) Concession policy overall as informed by Fare Equity Strategy vi) Monthly pass versus daily/weekly/monthly capping vii) Free regular transit fares for Wheel-Trans qualified passengers in addition to the visually impaired. <p>That staff continue discussion on a 2-hour transfer, with PRESTO and Metrolinx, to understand how that could be funded via savings in the PRESTO programme and in support of more regional fare integration.</p> <p>Referred to Chief Customer Officer</p>	<p>Staff will report back to the October 28, 2015 Board meeting.</p>

TTC BOARD - OUTSTANDING ITEMS

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May 27, 2015	Report #4 – P.A. – Scarborough Subway Extension Station Design Services – Contract FE85-5	<p>Vice Chair Heisey moved the following motion:</p> <p>That City of Toronto staff be requested to provide a presentation to the TTC Board on the initial environmental assessment reports on the proposed Scarborough Subway Extension, Smart Track and the Relief Line prior to those reports being submitted to the Executive Committee and Toronto City Council for consideration.</p> <p>Referred to Chief Capital Officer</p>	Staff co-ordinating with the City to determine how to ensure the TTC Board is involved in consideration of reports.
May 27, 2015	Report #10 - Auditor General's Report – Continuous Controls Monitoring Program – TTC 12 Month Review of Employees Overtime and Related Expenses, 2014	<p>Commissioner Mihevc moved the following motion:</p> <p>Requesting staff report back in a stand-alone report in the first quarter of 2016 on overtime results in 2015.</p> <p>Referred to Chief Financial and Administration Officer</p>	This report will be provided by the first quarter 2016.
May 27, 2015	Item #20 Improving Transit Service Options to Major Music Festivals	<p>The Board referred the correspondence that was submitted by the Chair on behalf of Councillor Layton to staff and requested a report back on the item.</p> <p>Referred to Chief Operations Officer</p>	Staff anticipate this report going to the October 28, 2015 Board meeting.
May 27, 2015	Report #22 More Off-Peak Service: Expansion of All-Day, Every-Day Network	<p>Commissioner Mihevc moved the following motion:</p> <p>Requesting TTC Planning staff to report back to the Board in time for the 2016 Budget process on service and cost implications to achieve:</p> <ol style="list-style-type: none"> 1. Historic loading standards; 2. A system-wide headway service standard of not more than 20 minutes for buses, 10 minutes for streetcars and 5 minutes for subways (exclusive of the blue night network) <p>Referred to Chief Customer Officer</p>	Staff anticipate this report going to the October 28, 2015 Board meeting.

TTC BOARD - OUTSTANDING ITEMS

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May 27, 2015	Report #23 Improvements to Overnight ("Blue Night") Service Network	<p>Commissioner Crisanti moved the following motion:</p> <p>That staff report back by the July meeting on the feasibility of including overnight service on the 46 Martin Grove and 45 Kipling route, and the cost for this additional service be included in the \$95 million additional funding which City Council approved for, in part, TTC service improvements.</p> <p>Referred to Chief Customer Officer</p>	This report will be coming to the July 29, 2015 Board meeting.
May 27, 2015	New Business #29 – Accessible Service Taxi Contracts	<p>Commissioner Minnan-Wong moved the following motion:</p> <p>That staff be requested to report on the ability to require TTC Wheel-Chair accessible drivers to:</p> <ul style="list-style-type: none"> (a) provide an HST number; and (b) proof of remittance of taxes. <p>Referred to Chief Service Officer</p>	Staff will report back to the September 28, 2015 Board meeting.