Correspondence re: Report 7(a) Community Bus Services

Submissions received from residents of Ward 43 in support of a community bus

PRESENTED TO THE COMMISSION

MAR 2 6 2014

Dear TTC Board Members:

I am writing with regard to the Community Bus for East Scarborough. I have lived in East Scarborough for the last 50 years and were able to watch my parents get around in their later years in life without a car. The route set out in the proposal would have worked for them. There are 4 points that I would like to bring up concerning Community Bus that may improve the proposal.

- 1) Hopefully the route can include Cedarbrae mall and Cedarbrae Library by cutting across Holmfirth Terrace to Markham Road then to Lawrence avenue and back to Scarborough Golf Club Road.
- 2) In my view the bus can run Monday, Wednesday and Friday, This will allow the user to book their appointment around these days.
- 3) The bus should probably run hourly. It will probably take 45 minutes to an hour for the bus to complete the route.
- 4) Signs will need to be posted to inform the users when the Community Bus will be passing a point on the route.

I am hoping to attend the meeting at 1:00 pm on the 26th. I will need to leave the meeting at 2:45 for another appointment.

If you need additional information please respond back to me by Email or at 416 438 2837.

Thank You for hearing the proposal of the Community Bus.

Wayne Gratton

March 24th, 2014

TTC Community Bus

To Whom It May Concern:

Re: Community Bus Report #7a on the agenda

A community bus for our community would enhance the quality of life for the residents of Ward 43. Having lived in this community for over 50 years, I have seen the struggles with transit. Given the high concentration of Metro Housing on Kingston Rd and Lawrence Ave., there are many disabled and seniors in these high rise buildings. These people have to take 3 buses to get to the hospital. This is too much for most people. Even if they wanted to visit a neighbour. The vast majority don't have their own cars.

Many of these people are isolated from the community in which they live.

To house all these people and give them such inadequate transit options, has been shameful. A community bus is long overdue.

Respectfully,

Patti Fox 25 Collinsgrove Rd Scarborough, ON

Dear V. Rodo

We would like to add our support for "The Community Bus" report #7 (a) on the March 26, 2014 TTC Agenda.

Boys and Girls Club of East Scarborough has been in the Community for the past 60 years offering a range of services to children, youth and their families. For the past decade we have been involved with other community agencies seeking better transit for our community.

We strongly believe that a community bus would be advantageous to the community as a way to easily access programs and services we offer at the Club. As you are aware the closest bus stop is by Galloway Road & Kingston Road, it is a 700 metre walk from the intersection to our location and as you can imagine the weather plays a huge role in restricting participation.

Each year Over 6000 children, youth and their families use our facility. During the bone chilling winters, the sidewalks can be difficult to navigate and are not always kept up so families with young children and strollers often tell us that this distance is a barrier for participation. The blistering summer months also presents a challenge as the heat and lack of shade is also prohibitive.

Boys and Girls Club of East Scarborough offers a supportive environment where families can get quality programs and feel safe. We have been told by families that our facility is "warm", "inclusive" and a comfortable place to be. The biggest problem for our community has been lack of access to public transportation to the Club or to move around the community on business, work or play.

We urge you to make the Community Bus available to the residents of East Scarborough as it would help to alleviate many challenges and increase neighbourhood participation.

Best Regards

Ron Rock

Ron Rock

Executive Director
Boys and Girls Club of East
Scarborough
100 Galloway Road
Scarborough, ON M1E 1W7

Tel: (416) 281-0262 ext. 201

Fax: (416) 281-0458 Email: rrock@esbgc.org Web Site: www.esbgc.org





Help us reach even more kids by supporting our building expansion campaign. We're doing Our BEST ... now it's your turn. Visit us at www.boYourBest.ca

Ms B. Fowler 55 Dearham Wood Scarborough, ON M1E 1S2

March 23, 2014

RE: The Community Bus, Item #7(a) on the agenda for the TTC meeting March 26, 2014 at 1:00 P.M.

VIA FACSIMILE - 416-485-9394

Mr. Vincent Rodo Chief Financial and Administration Officer 1900 Yonge Street, 7th Floor Toronto, Ontario M4S 1Z2

Attn: Mr. Vincent Rodo

Dear Mr. Rodo:

I am writing to urge you to approve the proposed community bus for Ward 43. The means of connecting to essential services is sadly lacking in our ward. It is imperative that our community has access to transportation from our homes, which connects us to local shopping, medical services, churches and other essential community services. The lack of this essential service presents a hardship, especially to those residents in the area who are unable to drive or who find it difficult to walk.

Thank you for your consideration to this important matter.

Sincerely,

B. Fowler b.fowler@rogers.com

/bf

cc: Councillor Mr. Paul Ainslie, Ward 43

Re:Meeting March 26, 2014 Community Bus #7a on the Agenda.

I reside at 452 Scarborough Golf Club Road, which is a 'seniors only' condo building between Lawrence Avenue and Kingston Road. Many residents do not drive and are dependent on others to get around the city for shopping and appointments etc. It is a long uphill walk to Lawrence and an impossible walk to Kingston Road down the hill past the Golf Club.

Lawrence Ave to Kingston Road is the only major North-South road with no Public transit. A Community Bus would be allow us to get around the city as easily as other city residents and bring about more freedom and independence.

A bus needs to link us to:

The subway system, by going to Kennedy station and to Guildwood Go station local shopping malls, hospitals, doctors offices, churches and community centres.

There is a genuinely great need for this kind of service, **especially for senior citizens.** in the area. Without transport Seniors cannot enjoy the a normal city life.

A request for this transportation has been made before and we are sorry nothing has been done about it. Durham County has such a system which runs very well and is much used and appreciated by the residents there. Masaryk Park Homes and all Masaryk Town residents trust you will consider this Community Bus service and implement same as soon as possible.

On behalf of the residents at 452 Scarborough Golf Club Road who do not have access to email,

Thank you for your attention to this matter.

Margaret Nye unit 611

To whom it may concern:

East Scarborough is working towards fostering a stronger, more cohesive community, a primary component to achieving this is transportation. As a youth living in the Kingston-Galloway-Orton Park community my entire life, I have experienced first hand that lack of transportation in my community has reduced opportunities to become more engaged in my community. A primary example of this is the lack of direct access to the University of Toronto Scarborough campus, where community engagement is bursting at the seams but there is no direct bus linking the community residents to the University thus creating a real and present barrier to community members.

Another experience which has been detrimental in my personal access, as well as the larger scale community is access to the East Scarborough Boys and Girls Club (ESBGC). Growing up in my community as a child, in a low-income home, the services ESBGC provided and continues to provide high need services which increase life chances and opportunities in the community. ESBGC is inaccessible by TTC and when using TTC a walk is required to the agency which introduces inaccessibility issues, considerably during the winter season.

As Co-chair of the Lets Inspire For Today (L.I.F.T.) we have been working closely with the University of Toronto to become recognized and certified by Play Works as a Youth Friendly community and a fundamental component to achieving this certification is accessibility to play. The need for a community bus translates into the need of youth and the barriers of not having direct routes via TTC to access community program and services and fees tied to public.

Thank you for your time and consideration,

Sincerely,

Ajeev Bhatia

March 24, 2014

Dear TTC Board Members:

I will not be able to attend this meeting in person but I am very interested in this Community Bus route.

I am disabled and use Wheeltrans for most of my bus trips except when I can use the Lawrence bus which stops at my corner, Orton Park & Lisa rd in Scarborough. Mobility is one of my problems and transferring is difficult for me. The Curran Hall area is under served for bus routes. Using current TTC service to get to Rouge Valley hospital, Scarborough Town Centre, Guildwood Library or Guildwood GO station would be exhausting for me because of the time and transfers involved. For these reasons I have to use wheeltrans for the above destinations. If a community bus served some of these areas I would use it and lessen the strain on the wonderful wheeltrans system which I appreciate so much.

My disability prohibits me from driving. For most destinations from my house in the Curran Hall area of Scarborough, if I don't get a ride with a friend or wheeltrans I can't get there from here by TTC. Please improve service in our area.

Thanks very much,

Janet Hollingworth

8 Lisa Rd

an appreciative TTC/Wheeltrans User

Hello members of the TTC Board,

I am a resident of Ward 43. Our local Councillor, Paul Ainslie, has been working for two years to gain a Community Bus route for our Ward.

My community has a very high population of seniors. As these residents age in their homes, transportation becomes a significant obstacle to their quality of life. Many of us have watched as our parents age, and lose their ability to drive. This signals an end to their independence, especially if they have made their home somewhere like Scarborough.

My elderly neighbours face a 20-minute walk to the nearest bus stop. Beyond there is the closest shopping opportunity, pharmacy, public library, and doctor's office. My street location is convenient, compared to many in this neighbourhood, who would face a 45-minute walk to a bus stop. Over the winter months, these icy routes would have been unsafe for any resident with mobility challenges.

There is a retirement home in the Guildwood community, and a nursing home. There is also supportive housing for developmentally challenged adults.

There is also a GO train station, which, for a senior or someone with limited mobility, is a significant walk from the closest TTC connection. Even to walk from the GO terminal out to Kingston Road is too far for someone facing challenges.

I have read the report regarding the Community Bus program, and I understand that it is not currently operating at levels that recover costs. However, if the route were actively promoted in the community, through seniors centres, family physicians, the public library, agencies and in the media, potential users would know about and value such a service.

While ridership on some Community Bus routes may have dropped off with the introduction of accessible buses, other areas of the City, like Scarborough, remain significantly underserved by transit.

A community like mine can benefit from a pilot Community Bus route that reaches into the vast subdivisions and creates a valuable link to services for vulnerable residents by cutting down the very long walk to a bus stop. Even if the bus stopped only two or three days per week, seniors would know it is available and could plan their appointments around the bus schedule.

The Community Bus Program serves vulnerable populations within our City, and improves their quality of life, and ultimately, the quality of their health, by keeping them connected to good food, health care, social interaction, and community services. In the end, that sustained independence should save our City money.

Many of my senior neighbours would not qualify for Wheel-Trans. But once they hang up the car keys, they have no alternative but to move from their homes if they are presented with any kind of mobility challenge. For many on a fixed income, taxi cabs are not a reasonable option.

A Community Bus program can be the important link that helps otherwise healthy seniors and those with limited mobility, live in their homes by providing an option for transportation in suburban communities.

Thanking you for your time,

Hilary Wollis 19 Sonneck Square 416-261-4479

24.3 2014 CHAMEN PHOENING 1112-65 GREENCREST CIRCIA SCARBOR ON MIG 3T9 Lama Seniar of Cedar Break anon and I am Interesting the Bus to take me Shopping at no FRIII Comen Hoens

726-65. Greencrest Circt.;

Scarborough

On.M1G3T9

23.03.2014

Special Services Co-coordinator T.T.C.

Dear Sir,

Trips to the Cedabrae Mall

I am a senior resident at the Cedabrae Manor.

Please arrange for fortnightly bus trips to the above mall and return.

Thanking you,

Yours' Sincerely.

L. Alputarajah

March 22/2014

Dear Svis,

We would like to avail of TTC's special and kind offer to transport Residents from 65 Greenmest Curcuit to Caederbrae Mall for shopping, and back.

Sincerely

hoyal hlaw [Moyeenul Alam] and

Nargis Ul Alam (NARGISUL ALAM)

Phone: 416 546 9060

to whom it may concern. hoold you please lead any assistance you can In getting the transportation for us serious, to Thopping areas', back "thank you " I HE NAMARA of Mc Hanary # 201 65 GREEN CLEST GRET SCHRBOROLLOH March 21/14

we are residents of cedar grave manor and with to petition your to arrange free trips to malls: -

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Mhom it may concern Dear Sir

> Shopping arrangement to CEDARBRAE MALL

the TTC bus to go shopping to Cedanbrae mall once in two weeks please.

Thanking you.

Sincerely yours

Mrs Kuga Rajaratuam

604

SELVARANEE. THIRUNAVUICARASY
831-65 GREENCREST CIRCUIT
SCARBOROUGH ONTARIO
MIG 3T9

24 MARCH 2014

MR. PAUL AINSTIE

CITY COUNCILLOR

WARD 43 SCARBOROUGH EAST

TORONTO

DEAR SIR

TRANSPORTATION TO CEDARBRAE SHOPPING MALL

We Seriors hiving in 65 Green cost circuit, Scarborough, Onlaws are exceptioning enormous difficulties in going shapping, and especially during winter season as the shopping mall is not closely.

Seniors are given consideration in all aspects and 3 assure you would give the same to this issure and provide transport for the convenience of the seniors to do the shopping.

Thanking you

Sincerely

S. Thiseen and awas

SELVARANEE. THIRUNAVUKARASY

SUBADRA DEVI. THIRUNAVUKARASU 831-65 GREENCREST CIRCUIT, SCARBOROUGH ON MIG 379

MARCH 24, 2014

PAUL AINSLIE, CITY COUNCILLOR. WARD 43, SCARBOROUGH EAST TOROND.

DEAR Hy. PAUL AINSLIE,
Transportation for Seniors to Shopping Mall.

This letter is an urgent request to arrange a releable, affordable and safe rides to the Cedarbrae Shopping Hall for all Senies sesionts of Cedarbrae Planos, 65 Greenenest Cerait to make life casier and pleasant.

Shopping presents a challenge for seniors of any means. Physical limitations and the weather fatherns, especially wintry cold saturations require specialeyed public transportation.

I will seally appreciate this help as it would benefit me as well as most of the residents of this apartment building.

Thank you for your consideration of time

Sincerely Shirunarkeron

SUBADRA DEVI THERUNA VUKARASU

24 Mar 2014

To

The Councillor,

Dear Sir,

Fam residing in 65 Grancrest Cercuit (Cedabrae Manor, I will be thankful if you will arrange transport for us for shopping at Cedabrae Mull,

H. Velanthojullai

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Apr # 330

Dear Sir:

We are residents of 65 g. C. C. Seriors' Apartment.

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help if you could awange a

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mall and back.

Thanking you.

1. A. M. Penniah

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No Whom it may concern Dear Six Madam

Bus to Cedenbrae Mall

The coould like to go to

Cedenbrae Mall for our shopping

at least one in a weeks.

as we are seniors very hand to walle.

Thanking you.

Monoces and

24 Mar. 2014

To

The Councellor

Dear Sir,

Som a Serieor residence in 65, Green crest Coiceat (Collabrae Manor) I will be Shankful if you will arrange transport for ees for shopping at Collabrae Mall.

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Pht 807 - MR: & MRS.

Name. PONNAMBALAM.

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Mall and back again

Thank you.

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P. Pathmananji

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65 Green Crest CIRC

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SHOPPING THANK 104.

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