

C-7

August 18, 2014

Dear TTC Board Members:

Subject: Report #17 – Opportunities to Improve Transit Service in Toronto

As the decisions which you will be making at tomorrow's TTC Board Meeting will impact the quality of life of millions of citizens of the current and future generations, as a senior who is a regular system user, I am taking the liberty to offer the following suggestions.

1. **Fare collection**: Many cities in the world, including Montreal and Quebec City, are using reloadable fare cards. A device at fare collection point automatically deducts the applicable fare i.e senior, student etc.; it also automatically records a transfer time limit. Fares can be collected at the front or the rear of the vehicle and at all subway access points.

With such a system TTC would go from 19th century fare collection system and be at par with 21st century technology in use all over the world. There may be an outlay of capital to modernize the system but these devices do not take breaks, doze off or book in sick and there is no need to pay a pension for years and years after they stop working.

2. **Back door boarding**: Reverting to the old practice of Front in, Back out would be cheaper than hiring 100 inspectors. Implementing suggestion # 1 would solve the problem.

3. **Infrastructure**: Rapid Light Transit systems such as the one in Calgary are cheaper and more accessible than underground trains.

Thank you for your consideration

Yves P. Fournier

**PRESENTED TO THE BOARD
AUGUST 19, 2014**