Revised: March/13

TORONTO TRANSIT COMMISSION REPORT NO.

MEETING DATE: APRIL 24, 2013

SUBJECT: CUSTOMER SATISFACTION SURVEY

INFORMATION ITEM

RECOMMENDATION

It is recommended that the Commission receive a presentation *Customer Satisfaction Survey*, for information. The presentation provides the Board with the Customer Satisfaction Survey results for all of 2012.

April 15, 2013 1-21 Presentation