

# TORONTO TRANSIT COMMISSION REPORT NO.

**MEETING DATE:** November 23, 2011

**SUBJECT:** OPERATOR JOANNE POIRIER - 2011 CUTA  
INDIVIDUAL AWARD FOR HEROISM

## **INFORMATION ITEM**

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### **RECOMMENDATION**

It is recommended that the Commission officially acknowledge Operator Joanne Poirier, recipient of the 2011 CUTA Individual Award for Heroism, which was recently received from the Canadian Urban Transit Association during its Fall Conference in Toronto this month.

### **DISCUSSION**

On April 7, 2010, Operator Joanne Poirier was driving her bus over the Leaside bridge in East York when she observed a distraught woman, sitting on the edge of the bridge, hugging a pole. It appeared the woman was about to jump.

Operator Poirier stopped her bus and struck up a conversation with the woman. She activated the emergency button on her bus to alert Transit Control. She asked the woman if she would like to come on board her bus. The woman refused, however, the Operator remained on scene until Police and EMS arrived.

Operator Poirier was also the recipient of the TTC's monthly Transit Community Watch Award in April, 2010.

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November 14, 2011  
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