

TORONTO TRANSIT COMMISSION REPORT NO.

MEETING DATE: APRIL 6, 2011

SUBJECT: 2010 TTC SPECIAL CONSTABLE ANNUAL REPORT TO
THE TORONTO TRANSIT COMMISSION AND THE
TORONTO POLICE SERVICES BOARD

ACTION ITEM

RECOMMENDATION

It is recommended that the Commission:

1. Receive this report for information; and
2. Forward the attached report to the Toronto Police Services Board for information.

BACKGROUND

In May 1997, the TTC and Toronto Services Police Board entered into an agreement which permitted certain employees of the TTC to apply for status as a special constable ("Agreement"). This Agreement existed for approximately 14 years and was recently terminated by the Toronto Police Services Board effective February 1, 2011.

Section 54 of the Agreement, required the TTC to provide an annual report to the Toronto Police Services Board with information including special constable enforcement activities, training, supervision, complaints, and other information as requested by the Toronto Police Services Board. During the year 2010, TTC Special Constable activities were governed by the Agreement and therefore, the TTC has prepared the 2010 annual report in accordance with Toronto Police Service guidelines. It is recommended that the Commission approve forwarding the attached report to the Toronto Police Services Board for consideration at its May 11, 2011 meeting.

March 7, 2011
28-5
Attachment



2010 TTC Special Constable Annual Report

To

Toronto Transit Commission

And

The Toronto Police Services Board

**1900 Yonge Street,
Toronto, Ontario, M4S 1Z2**

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MISSION STATEMENT

We are committed to working in partnership with TTC employees, the Toronto Police Service and the community to deliver effective law enforcement and security services to protect our employees, customers, facilities and vehicles.

CORE VALUES

Leadership

We lead through a positive attitude to motivate, inspire and influence others toward our common goal.

Professionalism

We are professional by demonstrating fairness and respect toward all members of our community.

Integrity

We are honourable, trustworthy and strive to do what is right.

Teamwork

We work together within our department, the TTC and with the members of our communities to achieve our goals.

Accountability

We accept responsibility for our actions and we are accountable for those actions with the TTC and the communities we serve.

Reliability

We are conscientious, responsible and dependable in our dealings with each other and our communities.

EXECUTIVE SUMMARY

Within the transit policing and security framework, the Toronto Transit Commission (TTC) is working closely with the Toronto Police Transit Patrol Unit (TPU) to build a meaningful and mutually beneficial relationship.

In 2010, Transit Special Constables focused much of their activities on the TTC's corporate interests and business needs including: revenue protection, fare enforcement, bylaw enforcement, order maintenance, asset protection and addressing customer and employee safety and security needs.

Fare evasion remains a significant concern to the TTC. In addition to new security measures incorporated into the design of fare media, special constables conducted fare media inspections and enforcement throughout the year in an effort to reduce incidents of fare evasion that cost the TTC millions of dollars annually in lost revenue.

In 2010, Transit Special Constables continued to exercise the powers and authorities granted by the Toronto Police Services Board (the Board) in a responsible, effective and efficient manner to enhance safety and security on the transit system. Transit Special Constables continued to be accountable to both the Toronto Transit Commission and the Toronto Police Services Board.

The activities conducted by Transit Special Constables and the execution of the powers granted to them by the Board, remained consistent with the Ministry of Community Safety and Correctional Services (Special Constable) Practitioner's Handbook, and enabled the TTC to more effectively serve the special interests of the organization, and also the public interest in preservation of order, protecting property, and providing limited law enforcement when necessary.

The 2010 TTC Special Constable Annual Report provides the Board with information on the TTC's Special Constable Program during 2010, and more specifically: the structure of the department, effective supervision, current staffing, ongoing training, uniform standards and distinction, the use of the authorities granted by the Board, governance, occurrence reporting as well as a summary of public complaints and concludes with some highlights of the reporting year.



TTC SPECIAL CONSTABLE PROGRAM

At the request of the Toronto Transit Commission (TTC) and with the approval of the Minister of Community Safety and Correctional Services, the Toronto Police Services Board (the Board) designated employees of the TTC responsible for law enforcement and security as Special Constables in June of 1997.

The TTC is responsible for the consolidation, co-ordination and planning of all forms of local passenger transportation within the urban area of Toronto, except for railways incorporated under federal and provincial statutes, and taxis. In 2010, the Toronto Transit Commission carried 477 million passengers with 2011 ridership expected to exceed that number.

In 2010, Transit Special Constables provided effective and limited law enforcement and security services consistent with the business needs of the Toronto Transit Commission in partnership with the Toronto Police Service and the Toronto Police Services Board.

In general, Special Constable designation gave Transit Special Constables peace officer powers for the purpose of enforcing the Criminal Code of Canada and the Controlled Drugs and Substances Act, and limited police officer powers of arrest and release under the Liquor License Act and the Trespass to Property Act as well as police officer powers of apprehension under section 17 of the Mental Health Act (i.e. persons apparently suffering from a mental disorder that are a danger to themselves) for incidents that occur on or in relation to TTC property and vehicles.

Transit Special Constables have also been designated by the Ministry of Community Safety and Correctional Services as Provincial Offences Officers for the purposes of issuing Provincial Offences Notices under the Liquor License Act, Trespass to Property Act and TTC Bylaw No. 1.



2010 SECTION OVERVIEWS

Transit Patrol

As part of TTC's strategy to reduce incidents of fare evasion, crime, disorder and victimization of TTC employees and customers, Transit Special Constables in the Transit Patrol Section conducted walking security patrols throughout the subway and Scarborough Rapid Transit (SRT) system. More specifically, Transit Special Constables carried out the following activities throughout the system:

- Fare inspections/enforcement in subway stations and on proof of payment vehicles;
- Pro-active enforcement of the TTC Bylaw No. 1 in the subway;
- Responding to customer and employee complaints related to TTC bylaw violations in the subway through the assignment of special attention details ;
- Asset protection, access control and site security activities during subway service disruptions, emergencies, special events and subway terminal closings.

Investigative Services

Activities performed by special constables in this section included:

- Counterfeit fare media investigations;
- Internal criminal investigations;
- Closed contact surveillance details;
- Graffiti surveillance details;
- Commuter parking lot surveillance details;
- Workplace violence threat assessments;
- Digital image retrieval;
- Fare media and revenue equipment design;
- Public complaint investigations as delegated by Toronto Police.

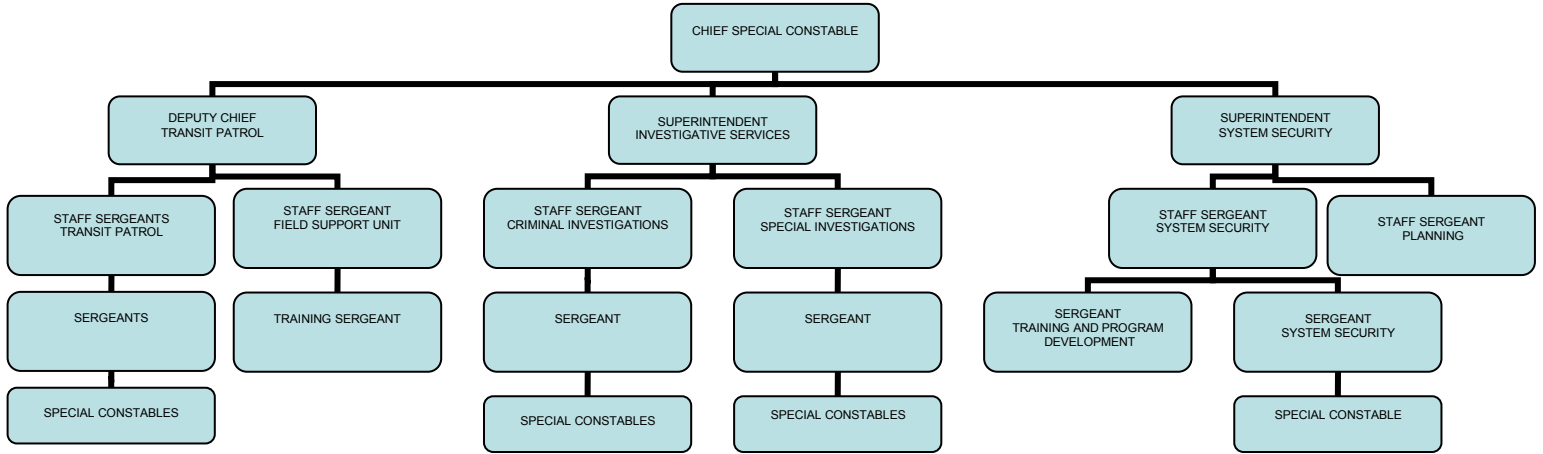
System Security

Activities performed by special constables in this section included:

- Design reviews;
- Industrial security;
- Facility security inspections;
- Security risk assessments;
- Security/emergency planning and exercises;
- Security program development and administration;
- Frontline employee security awareness training;
- Workplace violence protection plans;
- Protective services management.

SUPERVISION AND ORGANIZATIONAL CHART

In 2010, overall supervision of the TTC Special Constable Program was the responsibility of the Chief Special Constable who delegated this authority through the organizational chart below.



APPOINTMENTS

The following chart represents Special Constable appointments for the reporting year and reflects the actual strength at December 31, 2010.

Number of Total Applications (January 1 st -December 31 st)	Number of New Appointments (January 1 st -December 31 st)	Number of Re-Appointments (January 1 st -December 31 st)	Total Number of Special Constables (As of December 31 st)
3	0	0	74

TERMINATIONS/SUSPENSIONS/RESIGNATIONS AND RETIREMENTS

The following chart represents Special Constable terminations, suspensions, resignations and retirements for the reporting year and is reflective of actual attrition at December 31, 2010.

Number of Terminations (January 1 st -December 31 st)	Number of Suspensions (January 1 st -December 31 st)	Number of Resignations (January 1 st -December 31 st)	Number of Retirements (January 1 st -December 31 st)
3*	0	14**	0

**THREE SPECIAL CONSTABLES HAD THEIR APPOINTMENTS EXPIRE AND WERE NOT RENEWED BY THE BOARD*

***INCLUDES SPECIAL CONSTABLES WHO TRANSFERRED TO ANOTHER DEPARTMENT WITHIN THE TTC NOT REQUIRING SPECIAL CONSTABLE AUTHORITY.*

TRAINING AND PROFESSIONAL DEVELOPMENT

Pursuant to Ministry of Community Safety and Correctional Services Practitioner’s Handbook, all Special Constables in the Province of Ontario must be trained, for the specific duties they are expected to perform. To this end, the Field Support Unit coordinates all mandatory and in service training including a separate component of diversity training, to ensure TTC Special Constables meet the standards approved by the Board or directed by the Toronto Police Service.

The number of special constables who received training throughout the year (last column of each table), fluctuated as staff began to decrease with the TTC transitioning to the new model of policing and security.

Diversity, Sensitivity and Special Needs Training

In 2007, the Board directed all Diversity training be reported as a separate line item. Special Constable Services actively sought out opportunities to gain new knowledge and understanding of individuals and groups that cover a wide cross-section of the community we serve. Focused training modules were used to understand and respect the practices, customs, values and norms of individuals, groups and cultures that make up our community. In 2010 Toronto Police College staff were consulted with respect to the core learning requirements that lead to understanding diversity. The TTC’s diversity training plan for 2011 and beyond will continue to meet those core requirements.

While the table below outlines specific diversity courses delivered to TTC Special Constables, understanding diversity as a general principle of law enforcement is discussed in several other in-service courses.

Course/Topic	Delivered By	Duration	Number who received Training
Aboriginal and First Nations Awareness	Canadian Police Knowledge Network	6 hours	83
Police Ethics and Accountability	Canadian Police Knowledge Network (CPKN)	2 hours	84
Accessibility For Ontarians With Disabilities Act	TTC Field Support Unit	1 hour	83
Recognizing Emotionally Disturbed Persons	Canadian Police Knowledge Network (CPKN)	2 hours	81
Victim Sensitivity Awareness	Scarborough Grace Hospital	2 hours	15 (Investigative personnel)
Hate Crimes Awareness	Canadian Police Knowledge Network (CPKN)	1 hour	84

Mandatory Training

It is critical to the operational effectiveness of Special Constables and to reduce the civil liability to both the Board and the TTC to ensure members who hold Special Constable status meet current provincial and St. John's Ambulance requalification training standards for Use of Force, First Aid and Cardio Pulmonary Resuscitation (Level A).

The table below outlines the mandatory training delivered to Transit Special Constables in 2010.

Course/Topic	Delivered By	Duration	Number who received Training
Annual Use of Force Requalification	Certified Professional Instructors	4 hours	86*
Standard First Aid & CPR Requalification	Red Cross	16 hours	78

** TWO (2) TRANSIT SPECIAL CONSTABLES DID NOT REQUALIFY DUE TO OCCUPATIONAL INJURY; CURRENTLY ASSIGNED TO NON- FRONT LINE DUTIES AND EACH TSC WILL BE REQUIRED TO REQUALIFY ONCE MEDICALLY CLEARED FOR FULL DUTY. ALL USE OF FORCE EQUIPMENT SURRENDERED.*

Additional In-Service Training provided to TTC's Special Constables during 2010

Course/Topic	Delivered By	Duration	Number who received Training
Interviewing Techniques	Canadian Police Knowledge Network (CPKN)	2 hours	10 (investigative personnel)
Theory of Truth and Deception	Canadian Police Knowledge Network (CPKN)	2 hours	10 (investigative personnel)
Theory of Communication and Memory	Canadian Police Knowledge Network (CPKN)	2 hours	10 (investigative personnel)
Excited Delirium	Field Support Unit	2 hours	65
Legislative Updates	Field Support Unit	1.5 hours	65
G20-Chemical, Bio, Radiation, Nuclear Awareness Training (CBRN)	Toronto Police Service	1 hour	61
G20- Face to Face Training	Toronto Police College	10 hours	65
Respect & Dignity in the Workplace	Field Support Unit	1 hour	86
Urban Gang Dynamics	Canadian Police Knowledge Network (CPKN)	2 hours	10
Graffiti Investigation	Canadian Police Knowledge Network (CPKN)	2 hours	1
Detecting and Defusing Deception	D/Sgt. Gordon MacKinnon (Retired) (Blueline Trade Show)	1 Day	11
Cell Phone Forensics	Blue Line Training	1 Day	1

OUTREACH TRAINING

In addition to the comprehensive internal training provided to Special Constables and other members of the Department, the Field Support Unit provided a program of Outreach Training to policing agencies to provide familiarization of the transit environment.

The following table outlines the training Special Constables Services provided to external police agencies in 2010:

Course/Topic	Delivered By	Delivered To	Duration
TTC Emergencies Procedures Subway / SRT	Field Support Unit	Toronto Police College Provincial Statutes Course	7 Sessions 1.5 hours/session
Transit Graffiti	Special Constable Craig Wright	GTA Duty Inspector quarterly meeting	1.5 hours
Subway Rule Book	TTC Training Department	Transit Patrol Unit	8.0 hours

MEMBERSHIPS

In 2010, memberships in the following organizations remained active:

- Canadian Association of Chiefs of Police (CACP);
- International Association of Chiefs of Police (IACP);
- Ontario Association of Chiefs of Police (OACP);
- Toronto Association of Police and Private Security (TAPPS);
- CPTED Ontario (Crime Prevention Through Environmental Design);
- Ontario Association of Police Educators (OAPE);
- Ontario Police Video Training Alliance (OPVTA);
- American Public Transit Association (APTA);
- Commercial Security Association (CSA);
- Association of Certified Forensic Investigators of Canada ;
- American Society of Law Enforcement Trainers;
- Central Ontario Crime Prevention Association.

EQUIPMENT

Pursuant to the Agreement with the Board, Transit Special Constables were issued with the following equipment in 2010:

- Uniform;
- One wallet badge, appropriate wallet and agency identification card;
- Soft body armour with appropriate carriers;
- One set of standard handcuffs with appropriate carrying case;
- One container of oleoresin capsicum foam with appropriate carrying case;
- One expandable baton with appropriate carrying case;
- One approved memo book;
- One flashlight with appropriate carrying case;
- One TTC Special Constable Services Policy, Procedure and Rules Manual.

UNIFORM DISTINCTION



SUMMER UNIFORM

Pursuant to Ministry of Community Safety and Correctional Services guidelines, all employers of Special Constables in the Province of Ontario must ensure the uniform of a special constable is readily distinguishable from the uniform of a police officer in that jurisdiction, and should display the words “special constable.”

In 2010, the TTC Special Constable uniform was readily distinguishable from that of a Toronto Police officer in the following manner:

- The shoulder flash of a Transit Special Constable uniform is larger and of a different shape than that of the Toronto Police Service. The TTC shoulder flash clearly displays the words “Special Constable”;
- The uniform shirt of frontline Transit Special Constables and supervisory personnel is of a light blue colour consistent with other special constable agencies in the Province and is readily distinguishable from the dark blue shirt worn by Toronto Police Officers;
- TTC uniform trousers are plain black in colour and are readily distinguishable from the dark blue trousers with red striping worn by Toronto Police Officers;

- External Kevlar vest carriers worn by TTC Special Constables are black in colour and are readily distinguishable from the dark blue carriers worn by Toronto Police Officers;
- TTC forage caps are adorned with a royal blue band as opposed to the red band of a Toronto Police Officer.



FALL/WINTER UNIFORM

REPORTING

Crime and Order Management Arrests/Apprehensions

Authority *	Arrested/ Apprehended (MHA)	Charged (Form 9, P.O.T)	Unconditional Release No Charges	Turned Over to Toronto Police Service
Criminal Code	142	47	10	85
Controlled Drugs and Substance Act	6	1	1	4
Criminal Warrants	37	0	0	37
Trespass to Property Act	88	76	3	9
Liquor Licence Act	34	4	1	29**
Mental Health Act	43***	N/A	N/A	N/A
Total	350	128	15	164

*AS PROVIDED IN THE SPECIAL CONSTABLE AGREEMENT

** INCLUDES TRANSPORTS TO DETOXIFICATION CENTRE

*** TRANSPORTED TO MEDICAL FACILITY

Occurrence Reporting

Occurrence Type	Number of Reports
Theft Under \$5000	94
Theft Over \$5,000 (TTC Assets)	3
Assault (Including TTC Operator Assaults)	131
Robbery	15
Fraud Under \$5000	16
Mischief Under \$5000	169
Threatening (TTC Operator)	49
Sexual Offences (Indecent Exposure / Act)	15
Sexual Assault (Inappropriate Touching)	8
Potential Sex Offender	6
Misc. Occurrences (Suspicious Incidents, Info, Other)	25
Total General Occurrences (TPS 200)	531
General Occurrence Supplementary (TPS 205)	702
Record of Arrest (TPS 100) includes POA Part III, does not include ROA's submitted by TPS	379
Record of Arrest Supplementary (TPS 101)	550
Contact with Emotionally Disturbed Persons (TPS 710)	43
Field Information Report Card (TPS 208)	3628

PROPERTY

Special Constable Services is responsible for keeping all evidence and property seized in connection with their duties except in the following circumstances:

- Where Toronto Police request the evidence be turned over to them;
- Where an accused is held in Toronto Police custody;
- All drugs seized/found;
- All firearms seized/found.

All property and evidence seized from persons that is not turned over to the Toronto Police Service is stored, preserved and disposed of in a manner consistent with Toronto Police Service standards and procedures for the storage and disposition of property.

In 2010, Special Constable Services processed 536 pieces of property into their property vault. Examples of property seized by TTC Special Constables and retained in the property vault include: fraudulent Metropasses, liquor, counterfeit fare media, etc. Firearms and drugs are the responsibility of Toronto Police.

The following chart represents property reporting for 2010. Property occurrences exceed the number of pieces processed as some are recorded on a Property Occurrence and turned over to TPS.

Property Occurrences General (TPS 400)	743
Property Occurrences Liquor (TPS 401)	4

Found property is not reported to Special Constables. It is managed by the TTC's Lost and Found Department.

PUBLIC COMPLAINT REPORTING

Pursuant to the former Agreement between the Board and the TTC, the Special Constable Services Department maintained a comprehensive Public Complaints policy. Public complaints relating to the conduct of Transit Special Constables can be filed in the following manner: at a Toronto Police Service Division, to the TTC directly, in person at 1900 Yonge Street, Toronto, by telephone at 416-393-3111, by email or fax, by mail, by completing a general TTC complaint form, or on the TTC website at www.ttc.ca.

All public complaints relating to conduct of Transit Special Constables are forwarded to the Toronto Police Service's Professional Standards Administration Unit for assessment. The Toronto Police Service classifies each complaint as either serious (e.g. criminal allegation) or less serious (e.g. minor breach of discipline).

Serious conduct complaints or complaints containing a serious criminal allegation are investigated by the Toronto Police Service's Professional Standards Criminal and Conduct Investigations Unit. Less serious conduct complaints are typically assigned by Professional Standards to be investigated by the TTC's Special Constable Services' Unit Complaints Co-ordinator.

Adjudication and appropriate penalties are the responsibility of the Chief Special Constable. All complainants were advised of the findings of all investigations and were also advised of the right to request a review of the adjudication by the TTC Chief General Manager. All investigations were conducted in accordance with TTC policy and procedures.

The investigation findings categories are:

Unsubstantiated: No evidence exists to support the allegation. Evidence exists, and if believed would not constitute misconduct. The identification of the officer involved cannot be established.

Substantiated: Complaint found to be supported by statements or evidence.

Informal Resolution: Mediation and successful conclusion of a less serious complaint.

Pending: Investigation not yet completed.

Total Number of Complaints	Investigated by TTC	Investigated by Toronto Police Service	Number Resolved	Pending
8	7	1	8	0

COMPLAINTS BY CATEGORY

Conduct Non Criminal	Criminal Allegation
7	1*

Unsubstantiated	Substantiated	Informal Resolution	Pending	Withdrawn	Other
5	2**	0	0	0	1 *

* TPS conducted an investigation into a public complaint naming two special constables that contained a criminal allegation. With the termination of the Special Constable Agreement on February 1, 2011, TPS determined that jurisdiction was lost, per the Police Services Act and no further action would be taken in relation to the public complaint. The complainant was advised by Professional Standards and 54 Division Detective Office has assumed carriage of the criminal allegations.

** Substantiated complaints were policy breaches resolved through the TTC Corporate Discipline Policy.

USE OF FORCE REPORTING

Type of Force Utilized	Number of Incidents	Use of Force Reports Submitted	CATEGORY OF OFFENCE				
			Trespass to Property Act	Cause Disturbance	Drugs	Assault	MHA Apprehension
Expandable Baton	1	Included on OC Foam use of force report	0	0	0	1	0
OC Foam	7	7	0	0	0	4	3

INJURY REPORTING

There were a total of seven Use of Force Reports submitted to the Toronto Police Service resulting from Special Constables making lawful arrests or (Mental Health Act) apprehensions for incidents where OC foam was deployed and in one incident, an expandable baton was also used. There were no Reports of Injury submitted on behalf of any person(s) taken into custody nor were any persons taken into custody treated at a medical facility for injury. Toronto Emergency Medical Services attended two incidents and provided on site decontamination treatment for two suspects suffering from the effects of OC foam.

One Special Constable was treated for a minor back sprain while affecting an arrest that required deployment of OC foam to control the violent actions of that suspect.

GOVERNANCE

The powers and authorities granted to Special Constables by the Board were governed in 2010 by the TTC's Agreement with the Board. The Agreement also established governance and process for appointing Special Constables as well as setting out the requirements for identification, equipment, training and supervision. The TTC remained responsible and accountable to the Board for all actions taken in relation to the exercise of the powers and authorities granted by the Board through its 2010 Special Constable Agreement with the TTC.

External

TTC Special Constables must comply with all Toronto Police Service policies and procedures applicable to the duties and responsibilities of Special Constables including any directives or policies of the Board or the Chief of Police.

In addition, pursuant to the Agreement with the Board, Special Constable Services must maintain a Public Complaint Investigation Procedure for the intake and investigation of complaints from members of the public concerning the conduct of Special Constables. Public complaints received by the TTC are immediately forwarded to the Professional Standards Unit of the Toronto Police Service where a determination is made as to which agency (TTC or TPS) is assigned to conduct the investigation.

Public Complaints containing a criminal allegation are typically the responsibility of TPS to investigate while public complaints of a non-criminal nature are normally assigned to the TTC to investigate.

Internal

The Special Constable Services Department maintains written policies, procedures and rules with respect to the duties, authorities and responsibilities of Special Constables. TTC Special Constables are expected to uphold the departmental Code of Ethics and comply with our Core Values. A TTC Corporate Discipline Policy is in place to manage the conduct of all Special Constables.

SYSTEM SECURITY AWARENESS AND CRIME PREVENTION

As Community Safety Partners, the Special Constable Services Department develops, coordinates and administers several security programs to maintain and enhance public safety, employee safety and crime prevention on the TTC. The TTC website (www.ttc.ca) includes safety and security information to enhance public awareness of transit related crime prevention strategies, TTC emergency procedures, Crime Stoppers, TTC Special Constables, security features such as passenger assistance alarms, public telephones, intercoms, etc., TTC Bylaw No. 1, and filing a public complaint in relation allegations of misconduct by a Transit Special Constable.

Transit Community Watch

All TTC employees are Transit Community Watchers. They contribute to safety and security on the transit system and in the community by reporting incidents affecting personal safety such as accidents, fires or criminal activity.

The program recognizes the efforts and actions of TTC employees on a monthly basis and once per year a “Transit Community Watcher of the Year” is selected and recognized.

In 2010, Special Constable Services recognized 319 employees as Transit Community Watchers.

HIGHLIGHTS OF THE REPORTING YEAR

Overview

Special Attention Details

TTC Special Constables attended a total of 308 special attention order maintenance details in 2010. Special attention order maintenance details are conducted in response to complaints or reports of disorderly conduct from employees and members of the public either directly to the TTC or through the offices of City Councillors. Transit Special Constables made 827 subway and SRT station visits in 2010 to address special attention complaints received.

Illegal Smoking

As well as posing a significant fire hazard, illegal smoking on TTC properties and vehicles remains high on the list of complaints the TTC receives from the public each year. To this end, and in an attempt to both optimize fire safety and raise public awareness that smoking on TTC property is unlawful. Transit Special Constables dedicated a total of 2,651 hours of patrol time to enforce the smoking provision of the TTC By-law in 2010. In total, Special Constables paid 1,846 visits to subway and RT stations, laid over 300 charges and issued 903 cautions to persons found smoking illegally on TTC property.

Security Inspections

Members conducted 796 subway station security inspections in 2010 to identify and report safety and security deficiencies. Security inspections ensure corrections to the noted deficiencies in equipment, lighting, etc., are expedited in a timely manner.

Station Fare Inspections and Enforcement

To combat the issue of fare evasion and to raise public awareness of the need to pay the proper fare when riding on the transit system, Special Constables conducted both random and focused static fare inspection details at subway and SRT stations throughout the year.

Illegal Entry to TTC Property (Fare Evasion)

TTC Special Constables conducted both random and focused illegal entry checks at subway and SRT stations across the system. Illegal entry checks resulted in a total of 33 persons being arrested, the majority being Trespass to Property Act offences for unlawfully gaining or attempting to gain access to the transit system. In addition, Special Constables laid 799 charges under the TTC Bylaw and issued 1,164 cautions to persons attempting to evade paying a fare by means of entering stations through bus roadways and other unauthorized entrances. Not only does this activity cost the TTC millions of dollars in terms of lost revenue, but this dangerous practice also poses a significant safety risk to customers, employees and passengers.

Proof of Payment Inspections

The Queen Street (501) streetcar route operates a Proof of Payment (POP) fare collection system. Two Special Constables were dedicated to conduct POP inspections in 2010. Inspections resulted in 83,875 pieces of fare media being inspected with 555 passengers found to be in violation of the TTC's proof of payment policy. The identified fare violations resulted in 3 criminal arrests for Fraud in relation to gaining transportation unlawfully, 2 criminal charges laid for defrauding the TTC, a total of 211 charges laid for violations of the TTC bylaw and 503 cautions issued to passengers for fare violations.

New Year's Eve Subway Plan

2010 had barely 'rang in' when tens of thousands of New Year's revellers began leaving Nathan Phillips Square after the annual New Year's Eve celebration. TTC Special Constables joined forces with numerous Toronto Police Officers at the Queen, Yonge/Bloor and Osgoode Stations to control the large crowds as they descended into the subway to make their way out of the downtown core. Ensuring the crowd moved in a safe and orderly fashion entering the stations was a priority. Once inside, ensuring the platforms did not become overcrowded and unsafe was essential to ensure subway service continued. Together, Special Constables and Police assigned to the annual TTC New Year's Detail were successful in ushering all our customers safely through three very busy stations.

Graffiti Surveillance Details

TTC subway yards have been a target for graffiti 'artists' for many years. The activity typically increases during the summer months during the early morning hours when trains are parked after revenue service.

In June 2010, TTC Investigative Services Special Constables set up an overnight surveillance detail in the Davisville yard which resulted in the arrest of 2 persons who accessed the yard by cutting the perimeter fence, before descending to track level where they were observed spray painting a parked train. Both men were taken to Toronto Police #53 Division where TPS Detectives continued the investigation and charged both men with several counts of Mischief in relation to this and previous occurrences.

Subsequent to the June arrests, graffiti attacks on parked trains at the Davisville Yard rekindled in late summer. In September 2010, TTC Investigative Services Special Constables commenced a second night time project to watch the Davisville Yard. After several nights of watchful surveillance, special constables observed a male enter the subway yard using his own key to unlock a padlock he had installed on a security gate. Special Constables arrested the man shortly after he gained access to the yard and turned him over to TPS where further investigation revealed he was responsible for 13 previous incidents of graffiti that damaged TTC trains.

G20 Summit

The G20 Summit was held in Toronto from June 24 to June 28, 2010. The TTC and the Toronto Police Service worked in partnership to develop a large-scale transit plan designed to keep subway and surface operations running effectively and efficiently during the days leading up to and during the Summit. TTC Special Constables provided enhanced security at various subway stations and TTC properties in the downtown core.

Carabana Subway Plan

Toronto's annual Caribbean festival kicked off with a weekend of activities that again saw a significant increase in weekend ridership for the TTC. Transit Special Constables were posted at strategic points; Bathurst, Union and Yonge/Bloor stations as well as the eastern and western loops of the CNE grounds to assist with crowd control and streetcar loading. Special Constables partnered with Toronto Police Officers to monitor the large crowds as they moved about the transit system and the weekend concluded successfully for the TTC.

Back to School Awareness Campaign

Labour Day weekend brought the end of the summer holidays for students and TTC Special Constables were directed to pay special attention to the subway stations that traditionally have a high volume of high school students in the afternoon hours to ensure the safety of Operators and other passengers using the system.

Nuit Blanche

The 5th annual Nuit Blanche event to celebrate contemporary art in Toronto, was held in October. Transit Special Constables were posted at strategic locations throughout the subway system and at some subway/bus transfer points throughout the evening and overnight period to provide customer service, monitor passenger flow and maintain public order on the TTC.

Santa Claus Parade

The City of Toronto welcomed the arrival of Santa Claus with the 106th annual Santa Claus Parade. TTC Special Constables were strategically deployed throughout the transit system and in stations along the parade route to provide customer service, crowd control and to monitor passenger flow. With the assistance of TTC Transportation personnel and Transit Control, several families separated in the crowds were successfully reunited and the event caused no serious operational issues for the TTC.

United Way

Benefiting the United Way of Greater Toronto, in 2010, the Special Constable Services United Way campaign raised a total of \$13,713 towards the overall TTC achievement of \$1,415,000. While personal contributions accounted for the majority of the total, members also participated in local departmental and corporate events.