TORONTO TRANSIT COMMISSION REPORT NO.

MEETING DATE: February 17, 2010

SUBJECT: SERVICE ON CLAIREVILLE DRIVE - 96B WILSON ROUTING

CHANGE

ACTION ITEM

RECOMMENDATIONS

It is recommended that the Commission:

- 1. Approve a trial service on Claireville Drive, as described in this report, operating seven-days-a-week, effective May 9, 2010; and
- 2. Forward this report to Councillor Suzan Hall, and BAPS Shri Swaminarayan Mandir.

FUNDING

The service change described in this report would have no effect on the TTC's 2010 operating budget.

BACKGROUND

Members of the BAPS Shri Swaminarayan Mandir, a temple and museum located at 61 Claireville Drive, requested that the TTC provide transit service on Claireville Drive to directly serve the Mandir. At present, the nearest service to the Mandir is on Humberline Drive, a walk of approximately 750 metres.

DISCUSSION

A routing option was analyzed whereby the 96B WILSON (York Mills Stn-Humberline/Albion) service would be diverted to operate via Claireville Drive. Buses on this service would operate in both directions via Humberline Drive, Claireville Drive, Huddersfield Road, and Humberline Drive. Exhibit A, attached, is a map of the route. With this change, service would be removed from a short section of Humberline Drive, between Claireville Drive and Huddersfield Road, resulting in the elimination of one northbound bus stop and one southbound bus stop.

Based on information provided by Mandir staff, and analysis by TTC staff, it is projected that approximately 45 customer-trips each weekday and 65 customer-trips each Saturday and each Sunday would be made on the new service. Almost all of the trips would be new to the TTC, and would be attracted by the new service.

Approximately 20 customer-trips on weekdays, and fewer than 10 each Saturday and Sunday are now made at the bus stop on Humberline Drive that would no longer be served, and these customers would have a longer walk to a nearby bus stop at either Humberline Drive and Claireville Drive (south), or Humberline Drive and Huddersfield Road. Approximately 175 customer trips on weekdays, 50 customer-trips on Saturdays, and 40 customer-trips on Sundays, pass through the area on the 96B WILSON route, and would have a slightly longer travel time as they would be carried around the extended routing via Claireville Drive.

An assessment of the change in weighted customer travel time shows that the benefits of a shorter walk for new customers attracted to the service will be greater than the inconvenience of a longer walk or longer travel time for existing customers. Overall, the change would make service better for customers.

The proposed route would operate with the same cost as the current service and there would be no change to the scheduled intervals between buses or the scheduled trip times.

Since the proposed service would attract new customers to the TTC, would make service better for customers, and can be implemented at no additional operating cost, the routing change to the 96B WILSON (York Mills Stn-Humberline/Albion) is recommended for trial operation at all times of the week, starting May 9, 2010. The service would be subject to a post-implementation review after the trial service period has ended.

SUMMARY

A new trial service on the 96B WILSON route is projected to make service better for customers, and is recommended for trial implementation effective May 9, 2010.

January 29, 2010 11-31-82

Attachment: Exhibit A: Proposed Change to 96B Wilson Map

Exhibit A Proposed Change to 96B Wilson Service to the BAPS Shri Swaminarayan Mandir



TTC SP 02-02-2010 DRG. No. 12074