

TORONTO TRANSIT COMMISSION REPORT NO.

MEETING DATE: MAY 28, 2009

SUBJECT: AUDIT OF CITY PERFORMANCE IN ACHIEVING ACCESS,
EQUITY AND HUMAN RIGHTS GOALS

ACTION ITEM

RECOMMENDATION

It is recommended that the Commission approve staffs' response to the recommendations of the Auditor General, Jeff Griffiths, as outlined in his report to the Audit Committee dated October 14, 2008 (Appendix "A").

BACKGROUND

The Auditor General, Jeff Griffiths, conducted an audit to determine the extent to which the City has achieved its access, equity and human rights. A report dated October 14, 2008, was provided to the City of Toronto's Audit Committee outlining various recommendations (Appendix "A"). The Toronto Transit Commission is to report back to Council by June 2009 in response to recommendations 2 and 3.

DISCUSSION

The following is the response to recommendations 2 and 3:

2. The Toronto Transit Commission ("TTC") has had a Workplace Harassment policy in place since 1984. The policy reflects the City of Toronto's Human Rights policy, including the responsibilities of senior management, supervisory staff and front line employees. The policy also contains procedures on how complaints are received and managed.
3. As directed in the Auditor's recommendation, the TTC will provide to City Council, an annual Human Rights report on complaints filed with the Human Rights Tribunal of Ontario against the TTC. The report will include the number and types of complaints received, with resolutions and associated costs.

May 4, 2009
1-86
Attachment