

TORONTO TRANSIT COMMISSION REPORT NO.

MEETING DATE: APRIL 27, 2009

SUBJECT: AWARD OF MERIT PRESENTATION – OPERATORS JOE
COELHO AND JORDAN BASSETT, CUSTOMER CHARLENE
FLORY

INFORMATION ITEM

RECOMMENDATION

Chair Adam Giambrone will present an Award of Merit to Operators Joe Coelho and Jordan Bassett and customer Charlene Flory at the April 27th Commission meeting.

FUNDING

There are no funding requirements.

BACKGROUND

On January 20, 2009, at 6:05 p.m., a Passenger Assistance Alarm was activated on an eastbound train at Pape station. Off duty subway Operator Joe Coelho and train guard Jordan Bassett responded and found a female passenger on the floor of the train suffering from an apparent heart attack. Operator Jordan Bassett immediately cleared people away from the scene and Operator Joe Coelho checked the woman for vital signs. Operator Coelho was unable to find a pulse, so he immediately began CPR. With the assistance of customer Charlene Flory, they continued CPR until the arrival of EMS who took over CPR and were able to revive the customer. Their efforts were successful in stabilizing the woman who was then transported to hospital.

March 17, 2009
28.12