

TORONTO TRANSIT COMMISSION REPORT NO.

MEETING DATE: NOVEMBER 26, 2008

SUBJECT: AWARD OF MERIT PRESENTATION – CUSTOMERS IRENA
FEDOROVA, CONRAD GAYLE, KAMILA KUDLACKOVA,
SHAWN MCNALLEY AND MONICA BASZAK

INFORMATION ITEM

RECOMMENDATION

Chair Adam Giambrone will present an Award of Merit to customers Irena Fedorova, Conrad Gayle, Kamila Kudlackova, Shawn McNally and Monica Baszak at the November 26th Commission meeting.

FUNDING

There are no funding requirements.

BACKGROUND

On August 18, 2008, at 11:00 a.m., customers Irena Fedorova, Conrad Gayle, Kamila Kudlackova, Shawn McNalley and Monica Baszak were on a bus when they observed the Operator being assaulted by a customer. The suspect was verbally abusing the Operator and attempted to hit the Operator with a hammer. The customers worked as a team and were able to get the hammer away from the suspect, contact 9-1-1 and stop the attack. Emergency response personnel later attended and transported the Operator to the hospital where she was treated for minor injuries. These customers also provided statements to the police. The suspect was arrested and removed from the area by police.

September 8, 2008
28.12