

Subway Service Improvement Plan

Meeting Date: April 23, 2008

Subject: Subway Service Improvement Plan

Action Item: X

Recommendation

It is recommended that the Commission approve the attached Subway Service Improvement Plan.

Funding

There are no funding requirements at this time. Some projects are already budgeted e.g. Toronto Rocket, while other projects will be brought forward in the future, as appropriate.

Background

The purpose of the presentation is to identify the major causes of delays to our customers and identify current and future potential initiatives to mitigate delays. It will allow us to talk about technical and customer issues and how we are managing them.

April 14, 2008

1-5-20

Attachment