

Purchase Order Amendment Authority - Unicenter TNG Software Maintenance

Meeting Date: December 13, 2000

Subject: Purchase Order Amendment Authority - Unicenter TNG Software Maintenance

Recommendation

It is recommended that the Commission approve a Purchase Order Amendment Authority in the amount of \$227,235 (including taxes) to increase the upset limit from \$1,995,704 to \$2,222,939 (including taxes) to allow Cognicase to provide full service maintenance for TTC's Unicenter TNG software up to December 31, 2001.

Funding

Sufficient funds for the 2001 requirements will be included in the 2001 TTC Operating budget. Future years' requirements will be budgeted for as required.

Background

At its meeting on October 7, 1998, the Commission approved entering into a multi-year contract ending no later than August 30, 2003 with Marinbridge International (now Cognicase). This contract is for implementation services and the supply of an integrated Network Systems Management solution, for an upset limit of \$1,995,704 (including taxes) based on Unicenter TNG software produced by Computer Associates. This project is nearly complete with the third phase of the project currently underway. Unicenter TNG software has been installed on most of the Commission's network servers and personal computers. Information Technology Services staff use this software to monitor networks, electronically install software on personal computers and track asset information. At the time of the original purchase, the cost for only the first year of software maintenance was included.

Discussion

Unicenter TNG software was installed at various times throughout the project commencing August 1999 and maintenance is applicable one-year after installation. Additional funds are now required to provide an extension to December 31, 2001 for software maintenance for the forty-eight network servers and approximately eleven hundred personal computers that utilize the Unicenter TNG software.

Maintenance is also available from Computer Associates and other Computer Associates Value Added Re-sellers for the same price offered by Cognicase. However, the Commission does not want to split the maintenance to two vendors during the course of this project.

Maintenance for additional years will be budgeted annually and a request for tenders will be issued for maintenance services beyond December 31, 2001.

Justification

The approval of the amendment will ensure Information Technology Services and the user departments receive product support and upgrades when required.

November 24, 2000

14-117.120