



CNIB Transportation Card Request

USE THIS FORM IF YOU HAVE:

1. Lost your TTC CNIB Transportation Card.

\$25.00 replacement fee applies when requesting a lost card.

☐ Lost Card

Three (3) options are available to process a Lost Card Replacement:

A. ONLINE FORM and MAIL CHEQUE

- Fill out and print this form.
- Prepare a cheque payable to the Toronto Transit Commission in the amount of \$25 (do not send cash).
- Mail the form and the cheque to: Toronto Transit Commission
Investigative Services Coordinator
1900 Yonge Street, Toronto, Ontario, M4S 1Z2

B. ATTEND CNIB OFFICE - 1929 Bayview Avenue - Main Floor, East York

- Payment of debit, credit and cash will be accepted at this location.
- Assistance will be available to fill out the form if needed.

C. CALL CNIB CONTACT CENTRE - (416) 486-2500

- Payment of credit card and debit-credit will be accepted over the phone.
- Regular debit cards are not accepted over the phone.
- Assistance will be available to fill out the form if needed.

2. Faulty card replacement. Faulty card must be mailed back with form.

☐ Faulty Card

One (1) option is available to process a Faulty Card Replacement:

A. ONLINE FORM and MAIL FAULTY CARD

- Fill out and print this form.
- Mail the form and the faulty card to: Toronto Transit Commission
Investigative Services Coordinator
1900 Yonge Street, Toronto, Ontario, M4S 1Z2

CNIB Client Number

Date

First Name

Last Name

Address

City

Postal Code

Home/Cell Phone

Replacement card will be mailed to CNIB Bayview Office within 30 days of TTC receiving the request form and \$25, or faulty pass. If you have any questions, please contact CNIB 416-486-2500.

FOR TTC and CNIB OFFICE USE ONLY

Date Payment Received

Order Number

Transportation Card No.

Paid By: ☐ Cash ☐ Debit ☐ Credit ☐ Cheque

Comments:

☐ New Card