

TTC Line 3 Bus Replacement and Corridor Adaptive Re-use Study South Scarborough Community Cluster Meeting (2 of 2) Meeting Summary

Wednesday, October 13, 2021 9:15 – 10:00 am Meeting held online

Overview

On Wednesday, October 13, 2021, the TTC participated in a South Scarborough Community Cluster meeting to share and seek feedback about the Line 3 Bus Replacement and Corridor Adaptive Re-use Study (Line 3 Bus Study). This meeting was part of the second of two rounds of engagement with the South Scarborough Community Cluster, organized with City of Toronto's Social Development, Finance & Administration's team leading the South cluster.

Approximately 20 participants attended, along with staff from TTC and Swerhun Inc., the third-party facilitation team retained by the TTC to support the consultation process on the Study. The purpose of the meeting was to provide an update on the project and to share and discuss the results of the TTC technical evaluation, its preferred option for providing replacement bus service, options around interim on-street bus service, and an update on adaptive re-use. See Attachment 1 for the agenda. Eric Chu, Manager of Project Development & Coordination at TTC, shared the presentation and answered questions, while Ian Malczewski and Khly Lamparero of Swerhun Inc. facilitated and took notes.

Swerhun Inc. prepared this meeting summary. The intent of this summary is to capture the range of feedback shared at the meeting; it is not intended to serve as verbatim transcript. A draft of this summary was shared with participants for review before it was finalized.

The following page summarizes participants, questions, feedback, and responses from the TTC.

Summary of the discussion

Participants had both questions and suggestions for the TTC, summarized below. Responses provided by TTC are in *italics*.

- Would the extension of Route 134 from Scarborough Town Centre to Kennedy have any impact on the frequency of buses servicing Centennial and the University of Toronto Scarborough campus? The 134 is already crowded – it will be important to make sure any changes to this route do not negatively impact students. The TTC's intends to only change the route by extending to Kennedy; it is not planning on decreasing its frequency.
- The proposed option options looks like it will help Line 3 customers, but it doesn't appear to do much to help TTC customers in the Kingston Galloway area. Customers there have been long advocating for improvements to the 54 Lawrence East, the 86 Scarborough, and others that have been unreliable. Prices for transit keep going up and unreliable service has had real impacts on residents, many of whom are frustrated with repeatedly asking for improved service and not seeing change. As part of its 2021 and 2022 Annual Service Plans, the TTC has proposed enhancements to the bus network in this part of Scarborough to provide better service for customers, including the 54 and 86.
- Has the TTC looked any further at increasing the time on the 2-hour transfer? It can take longer than 2 hours to travel across Scarborough, so adding more time would be a big benefit to customers in Scarborough. TTC has not specifically looked at increasing the 2-hour transfer, but can take another look. If TTC moves forward with Option 1 in the Line 3 Study, many of the trips should be about the same time; TTC is striving to avoid increasing travel time for customers through this Line 3 work.

Next Steps

Eric and Ian thanked participants for their feedback, committed to sharing the presentation afterwards, and said that, in the coming weeks, they would share a draft summary of the meeting with participants for review. They also said they would appreciate any help the cluster members were willing to provide the broader public consultation, including getting word out about the pop ups, surveys, toolkits, and other ways to participate.

Attachment 1. Agenda

TTC Line 3 Bus Replacement Study Meeting with South Scarborough Community Cluster Round Two



Wednesday, October 13, 2021 9:15 – 10:00 am Meeting held online

Meeting purpose

To provide an update on the Line 3 Bus Replacement and Corridor Adaptive Re-Use Study and to share and discuss the results of the TTC's evaluation, including:

- a shortlist of service options and a recommended option
- next steps on the adaptive re-use of the Line 3 corridor and stations

Proposed agenda

9:15 Introductions & agenda review

Eric Chu, Scott Haskill, TTC Ian Malczewski, Facilitator, Swerhun Inc.

9:20 Evaluation results, short list, and recommended option

Eric Chu, TTC

- Background on the Study
- What we heard in Round One
- Evaluation results and short list of options
- Recommended option
- Next steps on adaptive re-use

9:35 Question and discussion

- To what extent do you agree with our conclusion that the recommended option is a good approach for providing replacement bus service for Line 3?
- 2. Do you have a preference for either of the two on-street options that would run before the recommended option is implemented? If so, which one, and why?
- 3. Is there anything else you'd like the TTC to consider?

10:00 Wrap up